

State	Job Title	Job Description	Salary	Education Requirements	Work Environment	Shifts	Other	Link
Alabama	Therapist: 988 Crisis and Suicide Line	WellStone is looking for empathetic employees to serve as crisis counselors answering phone, chats and texts.	Salary not listed.	Master's degree in counseling, psychology or related field.	Hybrid, must be a Huntsville or surrounding area resident.	Not posted on website	N/A	Listing
Indiana	Crisis Specialist	Provide strengths-based, unbiased crisis support to all individuals who call or text into the Crisis Line.	From \$19/hour	High school diploma or equivalent	In office	8 hour shifts; overnight shifts; rotating weekends. Position posted is for 3rd shift (midnight - 8:00am)	Two years of experience is preferred in delivering crisis response/ stabilization and resources to individuals and families. A well-rounded knowledge base of crisis de-escalation, suicide intervention, social service agencies, mental health resources, substance use resources, ability to teach coping strategies, and crisis intervention is preferred.	Listing
Iowa	Crisis Counselor	Crisis counselors connect with people of all ages experiencing emotional distress or mental health crises over the phone, text, and chat. You have the opportunity to provide emotional support, connect clients with resources, and make a life-changing and life-saving difference. You can expect to be contacted by people in high-risk situations who may be actively suicidal. Our crisis center counselors answer more than 70,500 phone, chat, and text contacts per year.	Starts at \$18 per hour	Bachelor's degree in human services or related field with 30 hours of human service coursework OR bachelor's degree in any field plus one (1) year of relevant experience.	Opportunity to work in the Cedar Rapids office, fully remote, or hybrid; must live in Iowa	3 Shifts 8:00AM-4:00PM 3PM-11PM 10PM-8AM	Sign on bonuses dependent on shift; range from \$1,000 to \$2,000 dollars	Listing
Kentucky	Crisis Line 988 Counselor	This position is responsible for screening incoming calls, chats, and texts for risk, notifying appropriate staff in the event of an emergency, and arranging appointments between clients and staff when indicated.	Salary not listed.	High school graduate or equivalent	Remote for KY residents	Not posted on website	Bachelor's degree in a behavioral health field (psychology, social work, counseling, etc.) or in a customer-service related field (communications, marketing, customer service management, public/customer relations, etc.) preferred.	Listing
Maryland	988 Online Chat Text Counselor	988 Online Crisis Chat Text Counselor is responsible for providing emotional support to individuals utilizing Crisis Chat and Text services and to provide crisis intervention, emotional support, intervention, and resources to all contacts.	Salary not listed.	Bachelor's Degree required, master's degree in counseling, Social Work, or mental health related field preferred.	Hybrid. Counselors are required to have an answer rate of 85% within the first 5 weeks in order to maintain remote work status.	3 Shifts 8:00PM - 4:00AM 4:00AM - 12:00pm 12:00pm - 8:00pm	1 year of experience in mental health services, preferably in crisis intervention services, suicide prevention and intervention.	Listing
Missouri	Crisis Intervention Specialist	Our Crisis Services department is responsible for answering calls from many different helplines and hotlines including the National Suicide Prevention Lifeline. They also provide follow-up calls for those who have expressed thoughts of suicide and are assessed as High or Immediate High Risk for suicide. Additionally, they are responsible for monitoring the Feeling Kinda Blue website and Online Peer Support Communities with the Disaster Distress Helpline.	\$20.00 / Hour	Bachelors or higher in Human Services or a similar field or have a minimum of an Associate's degree with experience that provides equitable knowledge and skill.	In Office	3pm-7pm, 7pm-11pm, 11pm-3am		Listing
Montana	988 Crisis Call Specialist	Triage incoming Lifeline calls and obtain caller information. Conduct assessments and dispatch appropriate interventions when needed. Deescalate callers in crisis over the phone. Develop appropriate and realistic safety plans and complete appropriate follow up tasks. Knowledge and familiarity with community resources Complete documentation in an accurate and thorough manner.	\$18.02 - \$24.38 an hour	High School diploma or equivalent	Remote (after completion of training)	Not posted on website	1-year related work experience in human services, preferred Montana Driver's License with a good driving record	Listing

Nebraska	Crisis Counselor	Provides crisis counseling in response to inbound and outbound contacts and demonstrates proficient verbal and written communication whether by telephone, email, chat, text, or other forms of web-based or other electronic communication formats.	\$17-\$18/hr (plus shift differential)	Bachelor's degree in social or behavioral sciences is preferred	In office	Not posted on website	Previous crisis intervention or hotline experience preferred	Listing
New Jersey	Mental Health Specialist II (988 Text/Chat)	This position performs functions in support of the Unit's mission providing streamlined, prompt, and "customer friendly" services to callers of the Lifeline National Backup Center.	\$25.55-\$26.83/hour	Four (4) years of full-time paid experience in the mental health field or a Bachelor's Degree in a relevant mental or social health field.	Not listed, assumed in office	Multiple shifts; hiring for 8pm-4:30am	N/A	Listing
New York	988 Specialist	The 988 Specialist responds to incoming calls and/or chats/texts (contacts) to the 988 Lifeline.	\$20.50/hour (plus shift differentials)	B.A. in Mental Health/Human Services field, or related field of study, desired. Comparable training and experience will be considered.	In office, Remote, or Hybrid. Must live in NYS.	Shifts: Overnights Sunday-Thursday 12am-8am (37.5 hours) Tuesday-Friday 11pm-7am (30 hours) Evenings Sunday-Thursday 2pm-10pm (37.5 hours) Sunday-Wednesday 4pm-12am (30 hours) Wednesday-Saturday 4pm-12am (30 hours) Part time hours available daily from 2pm-midnight; minimum 20 hours/week Chat/Text 8pm-4am daily shifts available	Crisis counseling/mental health experience required; experience linking people with needed community resources required.	Listing
New York	Crisis Counseling Specialist II	The Crisis Counseling Specialist II assures the seamless availability and delivery of crisis phone and chat counseling (including lethality assessment), supportive counseling, and information and referral to individuals who contact Crisis Services 24-hour hotline, Chautauqua County 24-hour hotline, 988 Lifeline, Chat Platform and all other dedicated lines in the Crisis Counseling Program.	\$24.52-\$28.71/hour	Master's Degree from an accredited college and/or university in human service field, social work or relevant field	In office	Notes many shift schedules are available; doesn't specify on website	Licensure in Social Work (LMSW or LCSW) OR licensure in Mental Health Counseling (LMHC) required.	Listing
Ohio	National 988 Chat Clinician	Responsible for providing text/chat, crisis assessment and counseling, as it relates to mental health and /or alcohol and other drug crisis intervention.	\$23-\$36/hour	Bachelor's degree required	Remote position, in person training	Available Shifts: 8:00p-8:00a, Friday-Sunday	Must be licensed as a social worker or professional counselor in Ohio. Offers shift premiums for evenings, nights and weekends of 2-3 dollars per hour. Also offers monthly student loan assistance.	Listing
Oklahoma	National 988 Backup Crisis Contact Chat Specialist	Specialists assess caller needs, provide information about or linkage with appropriate service providers, offer advocacy assistance when required, and follow-up, as assigned, to ensure that the individual's needs are met.	Salary not listed.	High school diploma and bachelor's degree required	In office	Not posted on website	Experience in mental health, crisis intervention, counseling, psychology, a loss survivor, working with youth or LGBTQA, or community non-profit a plus.	Listing
Oklahoma	Crisis Specialist I	The Crisis Specialist is responsible for receiving, responding to, and triaging crisis and healthcare requests. Screens and triages incoming requests, complete an assessment and intervention, ensures safety, coordinates care, and documents the interaction in an electronic health record (EHR).	Salary not listed.	Minimum of Bachelor's degree (or higher) in behavioral health, substance use or psychiatric health-care related field	Hybrid-remote. Must live within 2 hours of OKC.	Not posted on website	At least 2 years of experience in a mental health or substance use field managing high-risk, high-acuity or crisis patients or members required.	Listing

Pennsylvania	Crisis Intervention Specialist - 988 Text Chat	Crisis Intervention services include 988 chat/text services, assessment, crisis counseling, conflict resolution, referral and linking to community resources.	From \$21.54/hour	Bachelor's degree in Human Services or related field. With major course work in sociology, social work, psychology, gerontology, history, criminal justice, nursing, counseling, education, theology, political science or related field	In office	8 hour shifts; schedules not specified	One year experience in mental health field required.	Listing
Rhode Island	988 Call Center Counselor	The 988 Call Center is a crisis answering service that responds to calls, chats, and texts from individuals experiencing mental health and/or substance use crises. 988 Crisis Counselors can assist service recipients in facilitating entry to BH Link, to be seen in person by an experienced clinical team that provides comprehensive assessment and referral services. The 988 Crisis Call Center also coordinates with local mobile crisis response teams, dispatching available mobile crisis clinicians to the community in order to meet people where they are.	Salary not listed.	Minimum high school equivalency required.	Not listed	Not posted on website	1-3 Years in the human services industry preferred. Fluency in multiple languages preferred.	Listing
South Carolina	Counselor II/ 988 Call Center	Screens, assesses, triages and provides telephonic crisis intervention/de-escalation to individuals in crisis. Identify concerns with mental illness, developmental disabilities and/or substance use and refer to the appropriate resource. Utilize assessment information and community resources to provide information and/or linkage and referral to services. Patch call to appropriate clinical staff in a timely manner based on geographic location and patient needs. Completes appropriate documentation in accordance with established policies, procedures and QA guidelines of the agency.	\$37,860 a year	No education requirements	Not listed	Not posted on website		Listing
South Dakota	988 Mental Health Counselor	Mental Health Counselors provide evidence informed crisis intervention, brief supportive counseling, suicide prevention, information & referral and follow-up services to individuals who contact the Helpline Center through 988 in emotional distress, with substance use issues or with suicidal ideation.	Salary not listed.	Master's Degree in counseling, social work, psychology, or related field required	In person	10 hour shifts; 10pm - 8am qualifies for overnight shift differential	Must be a South Dakota resident.	Listing

Utah	Crisis Line Worker - 988 Chat/Text	A Crisis Worker may perform screening and triage, psycho-social support, and connection to appropriate resources through call or text.	Salary not listed.	No education requirements	In office	Hiring for Evening Shift; shift hours not specified on website	Candidates must be eligible to apply for the State Crisis Worker Certification using one of the following methods OR be granted a State Crisis Worker Certification an exemption from the State: (a) Individuals licensed under Utah Department of Professional Licensing for any health or behavioral health license; (b) Individuals with a minimum of bachelor's degree in a human service related field; (c) Individuals certified as a Certified Peer Support Specialist for a minimum of one year; (d) Individuals certified as Case Managers for a minimum of one year; or (e) Individuals certified as Family Resource Facilitator for a minimum of one year. One year customer service experience preferred	Listing
Virginia	Crisis Worker - Contact Center	You will answer local and national crisis hotline calls, including the National Suicide Prevention Lifeline.	\$17-\$20/hour	Undergrad in Psychology, Social Work or related field preferred.	Remote	Shifts are in EST; otherwise not specified on website	Experience in Mental Health, crisis, populations with Developmental Disabilities or clinical knowledge preferred. Computer experience and proficient typing skills required. Private space to work and hard-wired internet connection required.	Listing
Washington	988 NBU Follow-Up Crisis Counselor	The primary responsibility of this full-time, hourly position is to make outgoing calls on referrals from the National Backup Program and answer online chats and texts originating from 988/The National Suicide Prevention Lifeline.	\$25-\$27/hour	Bachelor's degree in a behavioral health or social science and 2+ years of experience in a related field	Not listed	Not posted on website	Certified Peer Counselor Certificate and 1+ years of experience in a related field preferred	Listing
Washington	988 Crisis Counselor II	This full-time, hourly position provides crisis intervention, suicide prevention, information & referral, and brief supportive counseling services to clients contacting 988 by phone who are in emotional distress and/or seeking information about mental health services. The 988 Suicide and Crisis Lifeline Crisis Counselor II staff work in a remote or in-person call center setting and complete all interactions with clients by telephone. The 988 Suicide and Crisis Lifeline Crisis Counselor II staff are responsible for utilizing Lifeline Best Practices for clients at risk for suicide including completing a thorough safety assessment, providing validation and emotional support, safety planning, and initiating emergency interventions and reporting procedures as needed. This position is responsible for referring callers to regional crisis lines as appropriate.	\$27 - \$29 an hour	A Master's Degree in Psychology, Social Work, or related field required.	Remote or In-Person	Not posted on website	At least 1 year of experience in a healthcare contact center and/or in mental health counseling, suicide prevention, crisis intervention, and/or mental health information and referral services experience preferred	Listing

Washington	988 Crisis Call Specialist	The 988 Crisis Call Specialist is responsible for providing high quality comprehensive services to callers on the 988 National Suicide Prevention Lifeline.	\$25.50 an hour	Bachelor's Degree or substantial experience in related human services, OR experience as a volunteer phone worker at Crisis Connections.	Remote, must be located in WA state	Swing Shift 4 PM-12 AM, 4 days (one weekend day required)	<p>KEY PERFORMANCE INDICATORS</p> <ol style="list-style-type: none"> 1. 988/ National Suicide Prevention Lifeline Program Standards <ol style="list-style-type: none"> a. Call Abandonment rate 5% or less. b. Call Answer Rate within 30 seconds. 2. All staff working within the 988 Service Line share the responsibility to meet these contract metrics. 3. Crisis Call Specialists will maintain an available rate >85% during scheduled shift. 	Listing
------------	----------------------------	---	-----------------	---	-------------------------------------	---	---	-------------------------