

# KS CRISIS STANDARDS OF CARE GUIDANCE Community Advisory Board

February 23, 2023  
9:00 -11:30 a.m.  
Zoom

**Facilitator and Timekeeper:**  
Tatiana Lin, KHI

**Note taker:** Sheena Schmidt, KHI

**Invited Attendees:** Community Advisory Board (CAB), the Kansas Department of Health and Environment and the Kansas Health Institute (KHI)

**Please Review:**

- Agenda
- Updated Focus Group Questions

**Purpose of the Meeting:**

- Review and address questions

**Zoom Link:**  
**Zoom link:**  
<https://khi.zoom.us/j/84301724237?pwd=Ni9MdGs3SHU1bWpMRjhsT2tMVHd2QT09>  
Meeting ID: 843 0172 4237  
Passcode: 284604  
One tap mobile: +13052241968,,84301724237# US

## Agenda Items

**Approx. Time**  
**Facilitator/Speaker**

<i>Meeting</i>		
10:00 a.m.	Welcome and Introductions	Tatiana Lin, KHI
10:05 a.m.	Update: Focus Groups	Tatiana Lin, KHI
10:15 a.m.	Questions	Tatiana Lin/All
11:20 a.m.	Next Steps	Tatiana Lin, KHI
11:25 a.m.	Transition to Joint Meeting and Report Back	Ami Hyten

## **Key questions:**

### **Lessons Learned from COVID-19 in Long-Term Care Facilities**

1. What were the COVID-19 takeaways, and what did we learn in long-term care facilities for the next crisis?

### **Emergency Preparedness in Long-Term Care Facilities**

2. In crisis, how should LTCs best accommodate those who have unique needs or require specialized care? (For example, in phase 1, the guidance focused on individuals with IDD, Black/African American and pediatrics)

### **Additional Resources for Long-Term Care Facilities**

3. What would be on the top of your list to fund the needs in long-term care facilities?

Civil Money Penalties (CMP) are monetary penalties (fines) imposed by the Centers for Medicare and Medicaid Services (CMS) against nursing facilities that have failed to maintain compliance with federal requirements. A portion of these funds are returned to States and may be used for projects supporting activities that benefit nursing facility residents or that protect and improve their quality of life or care. CMP funds may be used for, but not limited to the following:

- Training
- Transition Preparation
- Culture change/quality of life
- Projects that support resident and family councils
- Resident transition due to facility closure or downsizing

### **Health Equity and Inclusion in Emergency Preparedness**

4. For immigrant populations, how can we frame and disseminate messaging to account for cultural and structural barriers?
5. As Spanish-speaking populations migrate around the state, what is the best mode of communication to reach these new or returning Kansans?
6. What is your primary method of communication for reaching out to your communities?

## Additional Questions

*Resource load balancing at hospitals refers to the process of managing and distributing the patient load and resources, such as staff, medical supplies, and equipment, across different hospitals and healthcare facilities. Specifically, we will discuss factors to be considered when distributing patient loads and communication strategies between healthcare facilities. What should hospitals consider as they make decisions regarding how to implement resource load balancing?*

1. When hospitals need to **transfer patients between hospitals**, what factors should be considered and why? What are the communication strategies that should be in place **between hospitals** to ensure a smooth and safe transfer process?
2. What considerations, if any, would be different **when transferring patients between hospitals and long-term care facilities?**
3. What are the communication strategies that should be in place **between hospitals** to ensure a smooth and safe transfer process?
4. What considerations, if any, would be different **when transferring patients between hospitals and long-term care facilities?**
5. If residents of nursing homes or assisted living facilities need hospital services while hospitals are rationing care, what are the best ways to address their needs?
6. When resources are limited in LTCs, what do you think would be the best way to decide what residents get what resources and when?
7. How can long-term care facilities communicate effectively with caregivers during a crisis, and what information should be provided to them to help them support their loved ones?
8. In a crisis situation where resources are limited, how can caregivers be included in the decision-making process regarding resource allocation in long-term care facilities?