

## Crisis Standards of Care Phase II Long-Term Care Task Team

February 09, 2023

9:00am – 11:00am

### AGENDA

<b>Time</b>	<b>Item</b>	<b>Discussion Points</b>	<b>Reference Material</b>
9:00 a.m.	<b>Welcome</b>	Task overview Workflow with Joint Meeting	
9:05 a.m.	<b>Introductions</b>	Introduce yourself in 30 seconds or less and share, <i>"What is one item you aim for the guidance to address?"</i>	
9:30 a.m.	<b>Guidance Outline</b>	Review sections and subsections  Discussion: <i>"Should Kansas consider some indicators and triggers for residents to ensure the best outcome possible during a crisis -- e.g., transfer to a hospital; stay in the facility; or community-based supports?"</i>  Discussion: <i>"Looking at the outline, what areas do facilities need the most guidance and support?"</i>	Example Outline ASPR TRACIE FEMA IOM Chapter 9
10:45 a.m.	<b>Guidance Format</b>	Discussion: <i>"Should guidance be a standalone document or a section of the original guidance?"</i>  Identify Draft Lead and Review Lead	Arizona LTC
10:55 a.m.	<b>Wrap Up</b>	Next steps	
11:00 a.m.	<b>Adjourn</b>		

## MEMBERSHIP & ATTENDANCE

<b>Long Term Care (LTC) TASK TEAM</b>			
Name	Title	Organization	Attendance
<b>Ami Hyten, JD</b>	Executive Director	Topeka Independent Living Resource Center, Inc	X
<b>Camille Russell</b>	State Long-Term Care Ombudsman	Kansas State Long-Term Care Ombudsman	X
<b>Carter Olsen, LNHA, CNA, CMA, DCS</b>	Administrator	The Nicol Home, Inc	X
<b>Chrisy Khatib, LBSW, LAC</b>	Deputy Director, Adult Protective Services	Kansas Department for Children and Families (DCF)	X
<b>Dennis Cooley, MD</b>	Pediatrician		X
<b>Glenda DuBoise, MS</b>	State Director	Kansas AARP	X
<b>Jamie Gideon, MLS</b>	Kansas Director of Public Policy	Alzheimer's Association	X
<b>Jamie Paredes, LACHA</b>	COO	Village Shalom	
<b>Janet Kimbrell, CNA, CMA, CPM</b>	Caregiver & Advocate		X
<b>Jeanne Gerstenkorn</b>	Senior Vice President	Presbyterian Manors of Mid-America	X
<b>John Carney, MEd</b>	Retired Executive	Center for Practical Bioethics	X
<b>Lacey Hunter</b>	Commissioner	Kansas Department for Aging and Disability Services (KDADS)	X
<b>Linda Adams-Wendling</b>	Board President	Kansas State Nurses Association (KSNA)	X
<b>Linda MowBray, BA, RO</b>	President/CEO	Kansas Health Care Association (KHCA), Kansas Center for Assisted Living	X
<b>Sarah Irsik-Good, MHA</b>	President and CEO	KFMC	X
<b>Scott Brunner, MA</b>	Deputy Secretary for Hospitals and Facilities	Kansas Department for Aging and Disability Services (KDADS)	X

**Project Staff:** Hina Shah (KHI), Cynthia Snyder (KHI),

**KDHE Staff:** Rebecca Adamson (KDHE), and Ed Bell (KDHE)

## MINUTES

### **Welcome and Introductions**

What is the one item you aim for the guidance to address?

- Big issue ensuring discussion of how the systems can be reformed when we are not in crisis.
- Making good human decisions.
- Guidance with more stipulations to assist rural, non-profit LTC.
- How do we support the guide and interact with hospitals and LTC to support all adults that their needs are met.
- How we can coordinate community wide planning with hospitals and LTC.
- Communication to families is key, keeping pace with reality.
- Life plan communities, staffing and how do we manage it differently?
- How do we involve community-based care of high-risk populations.
- Comprehensive of what the home should expect, easy to access and easy to understand.
- Nursing workforce in crisis management in LTC and across the community.
- LTC, the lessons learned moving forward with disaster response. Has to be a central voice, point of information, not getting conflicting orders, requests.
- Comprehensively, addressing the unique needs in nursing homes during a crisis.
- Make sure the regulatory authority is part of the guidance.

### **Proposed Outline**

Discussion: "Looking at the outline, what areas do facilities need the most guidance and support?"

- Authority and Legal Considerations
  - Contact KDADS and CMS for more information on protocols and considerations.
  - Clear definitive cut points for what happens next.
  - Authority that the nursing facility is taking on the CSC.
  - Hierarchy in a county with multiple facilities and tensions between the legal authorities.
  - Considerations in conventional stage to prepare.
  - Financial considerations.
- Equity and Ethical Considerations
  - Equity justice
  - Ownership structure – inequities between corporate and non-profit facilities.
  - Rural vs urban differences (only 5 geropsychiatric care providers in KS)
- Population Groups
  - Homeless

- Older adults
- I/DD
- Mental health and psychiatric conditions
- People of color
- Medicaid/low SES
- English not a first language
- Deaf
- Communication barriers
- LGBTQ friendly
- Adults with person felonies
- Racial and ethnic groups

*Member pointed out this comprehensive list is our general population and to focus instead on unique care or providers.*

- Concept of Operations – Staffing Considerations
  - Develop an emergency volunteer plan (community, family members)
    - Rebrand 8-hr course for CNA (only in a crisis) by AHCA
    - Specific functions
    - Bridge to CNA, part 1
    - Social service designee at the facility
    - Conventional as direct care partner
    - Volunteers participate in quarterly emergency planning
- Concept of Operations – Continuum of Care
  - Surveillance Data
    - Information that can be acted on.
    - Broader reporting to do planning in the future
  - Community and communications infrastructure
    - Hospital interaction
    - Compassionate care
  - Staff and Worker functional capacity
    - Considerations around staff vaccinated and not; section facility
  - Space/Infrastructure
    - Blend populations
    - Community shelter in place
- Treatment/Transport/Discharge
  - Discharge planning
    - Hospital to LTC
    - LTC to community-based support
- Communication
  - Availability of services
  - Discontinued and put on pause
  - Availability of beds
- Daily Care and Life Enrichment
  - What kinds of resources are available in the community

- COVID-19 Lessons Learned
  - General considerations
  - Do's and don'ts
  - Broader infection control section (not COVID-19 specific)
  - Visitors
  - Highlight some of the differences of a novel virus
  - Staff education
  - Resident education
  - Vaccines
  - Treatment

### **Questions for CAB**

- How would you accommodate those in a long-term care facility who need unique care or provider in a crisis?
- What additional resources through CMP grants would be helpful and allow more flexibility to long-term care facilities?
- The COVID-19 takeaways, what did we learn in long-term care facilities for the next time?
- How should we handle visitors in long-term facilities during an emergency?

### **Questions for TAP**

- What additional resources through CMP grants would be helpful and allow more flexibility to long-term care facilities?
- What strategies or resources should be considered for non-corporate, standalone long-term care facilities in rural parts of the state?
- The COVID-19 takeaways, what did we learn in long-term care facilities for the next time?

### **Action Items**

Email articles regarding equity issues specific to LTC

Ask KDADS/CMS to provide the steps from a regulatory standpoint of the activation of a CSC.