

Telehealth Workgroup Meeting
Thursday, December 2, 11:00AM - 12:30PM

Telehealth Claims by Age

Figure 1. Telehealth Claims by Age, Medicaid, 2017- Oct. 2021

	2017	2018	2019	2020	2021 (thru Oct)
Total Telehealth Claims	14,328	24,151	44,246	658,231	414,394
Total Behavioral Telehealth Claims	2,601	3,524	4,080	392,220	213,590
<i>Children Age 0-18</i>	968	1,472	1,771	220,519	95,374
<i>Adults Age 19-64</i>	1,224	1,637	1,820	162,948	113,164
<i>Older Adults Age 65+</i>	409	415	488	8,749	5,051
Total Non-Behavioral Telehealth Claims	11,727	20,627	40,166	266,011	200,804
<i>Children Age 0-18</i>	6,156	11,647	30,797	181,407	137,164
<i>Adults Age 19-64</i>	5,288	8,152	8,289	78,466	59,557
<i>Older Adults Age 65+</i>	283	828	1,078	6,133	4,072

Note: Data includes paid claims only and age based on beg of CY.

Source: Kansas Department of Health and Environment, as of November 19, 2021

Figure 2. Telehealth Claims by Age, Aetna, 2018-2021

	2017	2018	2019	2020	2021
Total Telehealth Claims		149	278	111,672	73,754
Total Behavioral Telehealth Claims		27	118	47,823	41,985
<i>Children Age 0-18</i>		17	31	10,057	7,695
<i>Adults Age 19-64</i>		10	86	33,117	31,079
<i>Older Adults Age 65+</i>		0	1	4,649	3,211
Total Non-Behavioral Telehealth Claims		122	160	63,849	31,769
<i>Children Age 0-18</i>		4	31	5,737	2,498
<i>Adults Age 19-64</i>		32	57	34,575	20,004
<i>Older Adults Age 65+</i>		86	72	23,537	9,267

Source: Aetna, 2018-2021

Figure 3. Telehealth Claims by Age, BCBS, 2018-2021

Telehealth Overview (2017 - Current)

Telehealth Claims Per Year

Service Category	2017	2018	2019	2020	2021	Total
<input type="checkbox"/> BEHAVIORAL HEALTH	164	314	798	85839	103506	190609
0 - 18	57	75	119	18032	17660	35940
19 - 64	107	237	669	67335	82006	150345
Over 65		2	10	476	3848	4336
<input type="checkbox"/> MEDICAL	322	990	1773	98284	102951	204309
0 - 18	91	260	417	16240	16884	33890
19 - 64	222	722	1338	79701	79516	161490
Over 65	9	8	18	2345	6552	8932
Total	480	1282	2535	180346	200481	385103

Source: Blue Cross and Blue Shield Kansas, 2017-2021