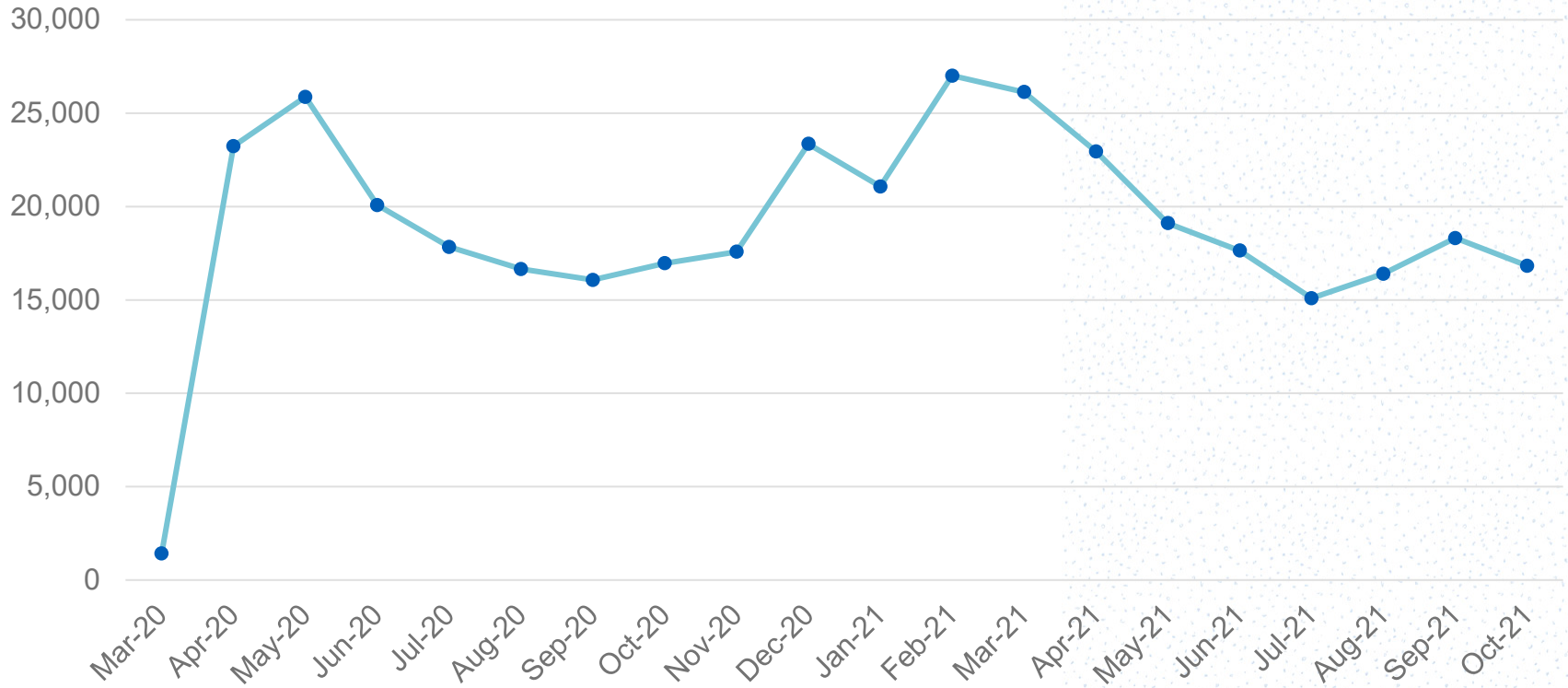




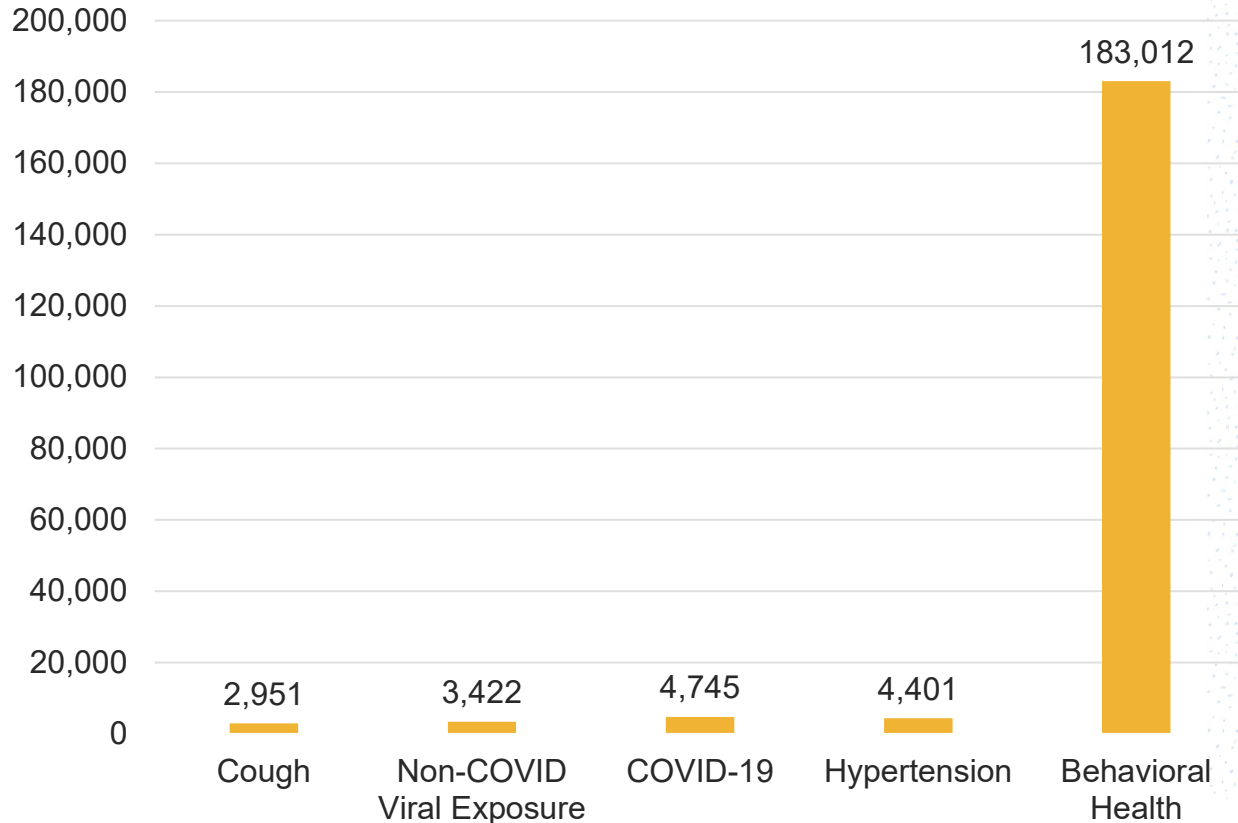
The BCBSKS Pandemic Experience

# Telehealth Usage

# 380,137 Telehealth Encounters as of October 31, 2021



# Top 20 Telehealth Diagnosis Codes Of Pandemic



- Chart reflects **top 20** diagnoses made via telehealth from January 2020 – October 2021.
- Top 20 telehealth diagnosis codes comprise **198,531** encounters.
- Behavioral health accounted for **16 of top 20** telehealth diagnosis codes.



[bcbsks.com](http://bcbsks.com)

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