



KANCARE MEANINGFUL MEASURES COLLABORATIVE

December 14, 2021

Robert G. (Bob) Bethell Joint Committee on Home and Community
Based Services and KanCare Oversight

ACKNOWLEDGEMENTS

- Participating organizations, agencies and individuals contribute their expertise, perspective and time to the effort
- Facilitated by the Kansas Health Institute

KMMC PURPOSE

- KMMC is a coalition of KanCare consumers, stakeholders, researchers and state staff whose goal is not to evaluate the KanCare program, but instead to establish consensus around which data and metrics are most needed to better understand the performance of the program.

KANCARE 3.0

- KMMC leveraging previous recommendations to support preparation for KanCare processes
- Highlighting recommendation that have:
 - Relevance to upcoming KanCare procurement and waiver processes
 - Components or approaches that could be incorporated into future KanCare contracts or program evaluation plans

PREVIOUS PUBLICATIONS

- Recommendations published April 2020, available here: <https://bit.ly/30MVMmm>
- Recommendations published July 2021, available here: <https://bit.ly/3pFxfKZ>
- Social Determinants of Health data collection memo, August 2021, available here: <https://bit.ly/3y8Ysti>

TOPICS

2020

- Pregnancy Outcomes
- Care Coordination
- Network Adequacy

2021

- Telehealth
- Behavioral Health
- Quality Assurance

2020-2021

- Social Determinants of Health

EXAMPLE RECOMMENDATIONS

- **Pregnancy Outcomes:** Develop summary report or dashboard to monitor measures on pregnancy, including health care process and clinical outcomes.
- **Care Coordination:** Require MCOs to complete HCBS Consumer Assessment of Health Care Providers and Systems (CAHPS) survey, by waiver, including questions for Targeted Case Management and MCO Care Coordination.

EXAMPLES, CONT.

- **Network Adequacy:** Continue to strengthen consistency of network reporting across MCOs; ask bidders how they will boost network access across the state.
- **Quality Assurance:** Increase sample size of CAHPS surveys to allow comparisons across geographic regions and waivers.

EXAMPLES, CONT.

- **Behavioral Health:** Ask bidders what practices they have implemented to improve key measures, including Adherence to Antipsychotic Medications for Individuals with Schizophrenia, and Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment.
- **Telehealth:** Build data collection related to telehealth into MCO contracts and/or program evaluation.

NEXT STEPS

- KDHE reviewing recommendations
- Recommendations available: <https://bit.ly/3mcGDoz>
- Next questions:
 - In what ways can KMMC work be leveraged to complement other activities?
 - Can KMMC consumer and stakeholder engagement parallel KanCare 3.0 engagement?
 - What would be helpful for the Committee from the KMMC?

THANK YOU

- Questions?
- Connect with the KMMC:
 - Website: kmmcddata.org
 - Email kmmc@khi.org to receive the newsletter