

OUTLINE for August 2019 KanCare Meaningful Measures Collaborative Report

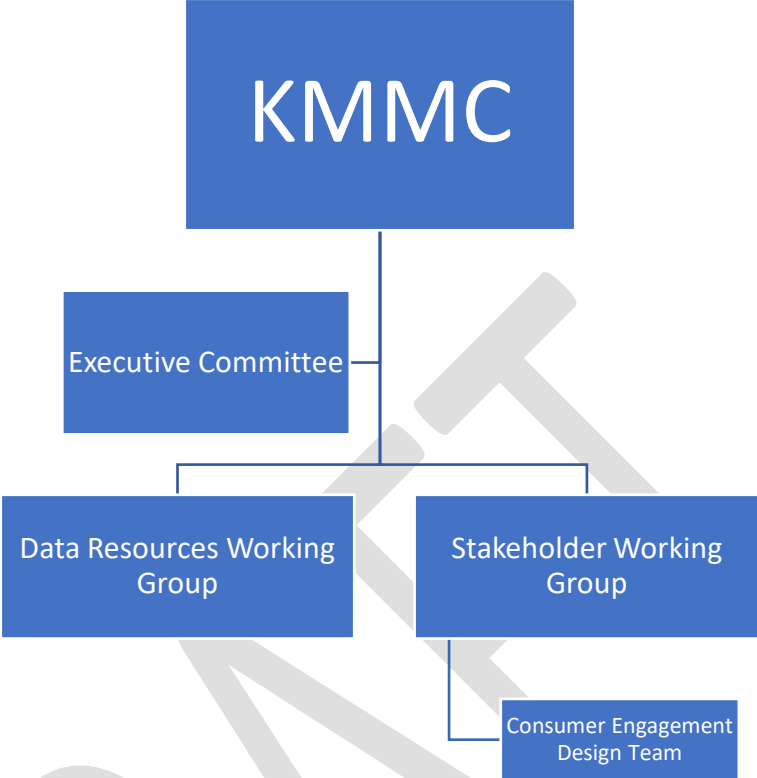
Proposed General Outline:

- I. Executive Summary
 - Including table of pilot measures and prioritized questions
- II. Introduction
 - a. Purpose and scope of work
 - b. Organization of the KMMC (pg. 2)
 - c. Participation/membership
 - d. Timeline (pg. 3)
- III. KMMC Process
 - a. Process description (pg. 4)
 - b. Workplan (pg. 5)
 - c. Working group overviews
- IV. Pilot Phase
 - a. Measures selected
 - b. Summary of reports
 - c. Data map
- V. Developing Questions (in process)
 - a. Consumer engagement pilot
 - b. Stakeholder process
 - c. Consolidated questions (pg. 6)
- VI. Next Steps

Appendices:

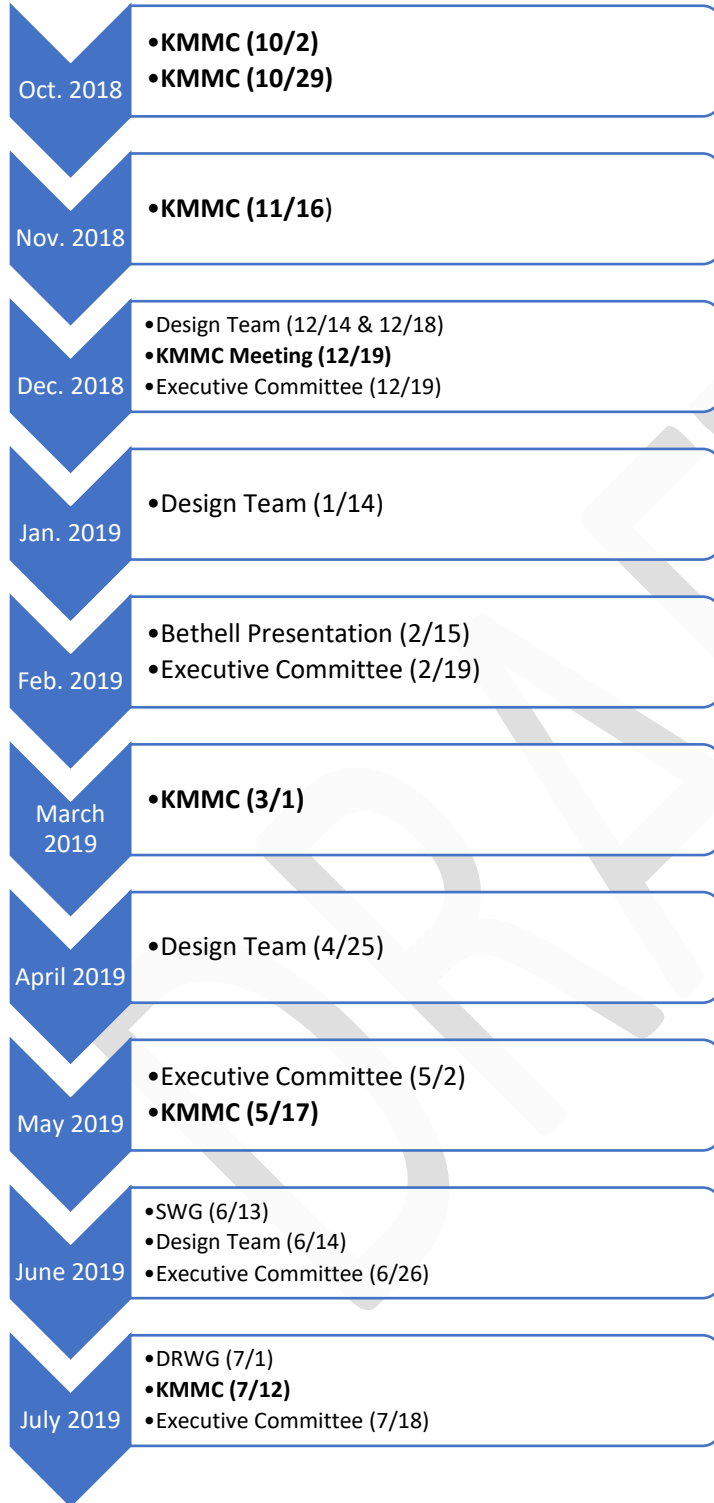
Charter statements
Data/website links
Consolidated questions crosswalk to larger set of questions

II.b. Organization of KMMC

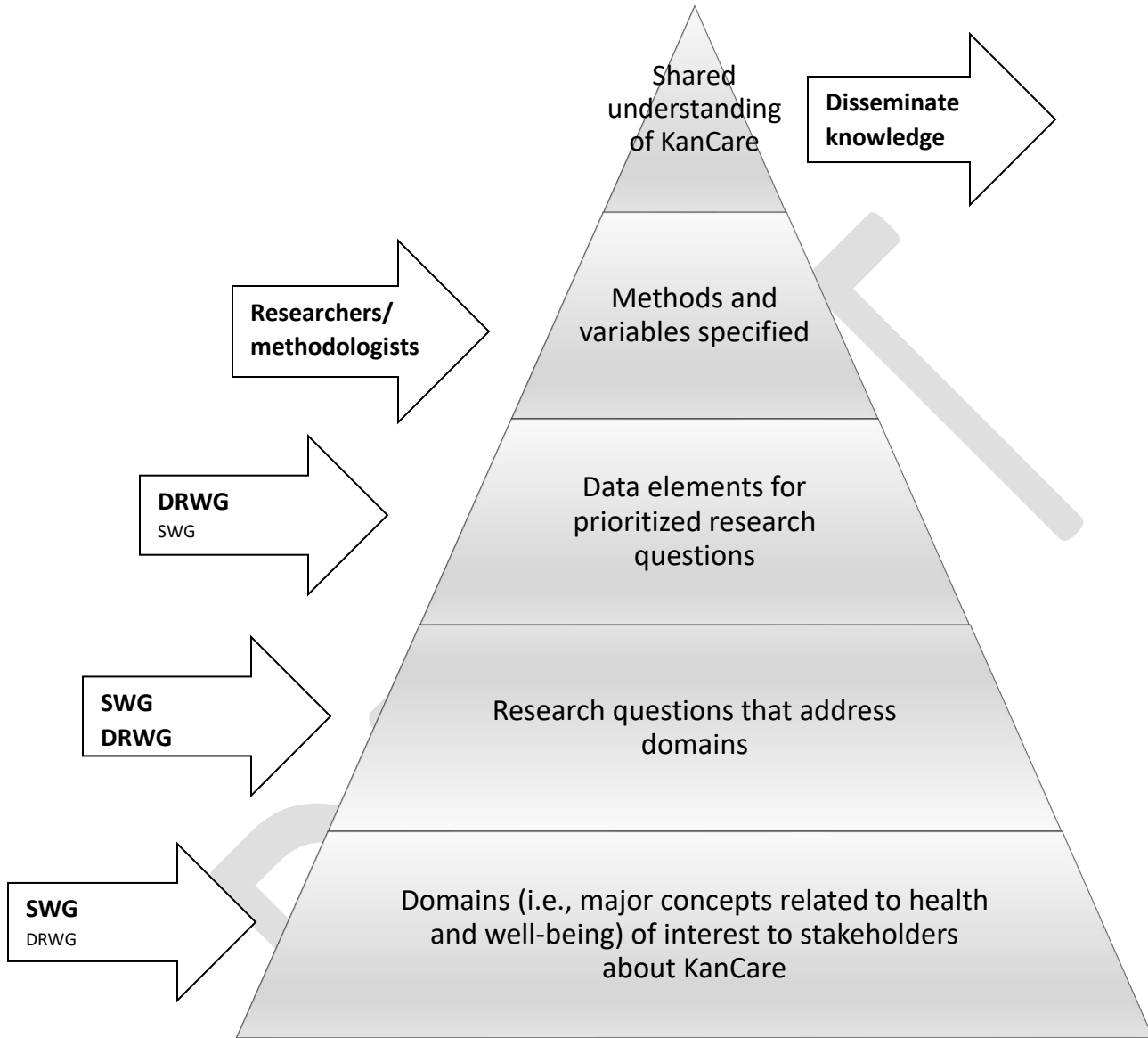


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//.d. Timeline of Meetings



III.a. KMMC Process



Note: DRWG stands for “Data Resources Working Group.” SWG stands for “Stakeholder Working Group.” The arrows to the left of the pyramid indicate parties responsible for that part of the process, with the name of dominant party bolded.

III.b. Workplan

Process Phase	Activities
Establish the Collaborative June 2018 – December 2018 (forming)	<ul style="list-style-type: none"> • Convene KMMC • Develop KMMC Charter • Secure grant support for initial KMMC activities • Install first KMMC Executive Committee and Working Group Chairs
Pilot the Work of the Collaborative December 2018 – August 2019 (storming)	<ul style="list-style-type: none"> • SWG identifies initial priority measures • SWG establishes Consumer Engagement process • DRWG reviews initial priority measures • DRWG builds Data Inventory infrastructure • DRWG identifies initial Domains • SWG revises initial Domains • SWG develops initial questions • Breakout groups discuss initial questions • DRWG translates initial questions into research questions • Executive Committee trial-period ends (August 2019) • Develop KMMC Website to disseminate knowledge • Communicate with public, oversight committee, stakeholders and consumers
Practice the Work of the Collaborative August 2019 – Ongoing (norming)	<ul style="list-style-type: none"> • Implement KMMC Pyramid Process (Figure 1, page 3) • Continued Consumer Engagement • Build out Data Inventory, as component of KMMC website, to share learnings • Develop strategic plan for KMMC • EC prioritizes requests from Working Groups • Communicate with public, oversight committee, stakeholders and consumers
Impact from the Collaborative August 2020 and ongoing (performing)	<ul style="list-style-type: none"> • Shared understanding of KanCare • Recommendations on meaningful measures of KanCare

V.c. Consolidated Questions, by tier

Consolidated Questions (Tier 1)
14. Enrollee Treatment. Are KanCare enrollees satisfied with the way they are treated and the degree to which they understand and can make decisions about their services?
15. Application Processing. What are the barriers to having an application processed in a timely manner?
3. Quality Assurance. Are quality assurance measures in place to ensure that individuals receive the level of services they need?
13. Care Coordination. Are care coordination services (i.e., any services to help coordinate care; not limited to MCO-defined services) available for consumers who need it? Are care coordination services effective for those who have received them?
4. Social Determinants. What KanCare social determinants data do we have? What do the KanCare data tell us about the social determinants of health, and their impact on enrollees?
8. No Access. What are the outcomes associated with individuals who cannot access care?
7. Pregnancy Outcomes. How does KanCare impact pregnancy outcomes? (maternal mortality, infant mortality)
11. Network Adequacy. What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?
2. Setting of Choice. Does KanCare improve enrollees' ability to live independently in the community setting of their choice?
Consolidated Questions (Tier 2)
5. Quality of Care. What quality of care measures are currently available?
10. Wait Lists. What impact on outcomes are associated with wait lists and high vacancy rates?
6. Disparities. Does KanCare reduce disparities related to health outcomes?
17. Service Location. Where are KanCare services provided, and to which consumers?
19. Total Cost of Care. Does the total cost of care for members vary based on location of service and how the services are accessed?
9. High-Cost Drivers. For high-cost drivers, is KanCare making a difference?
12. Levels of Care. Have levels of care for individuals in nursing facilities changed pre-KanCare compared to post-KanCare?
18. Funding Distribution. How are funding/costs associated with KanCare distributed?
1. Employment. What impact does KanCare have on employment?
16. Utilization. How is utilization measured, and how can it be stratified?