

**EXECUTIVE SUMMARY**

**KanCare Meaningful Measures  
Collaborative Report, 2019**

August 26, 2019

The KanCare Meaningful Measures Collaborative (KMMC) was created out of a desire to understand better how KanCare, the Kansas Medicaid program, is performing. Despite having been in existence for multiple years, there has been disagreement on how KanCare is performing and a desire for more timely and accessible data. The goal of the KMMC is not to evaluate the KanCare program, but instead to establish consensus around KanCare data and metrics by bringing together KanCare consumers, stakeholders, researchers and state staff.

This is the first report of the KMMC and is intended to capture the work-to-date of the collaborative. Additionally, this report describes the process by which the KMMC has sought to increase the visibility, credibility, validity and usefulness of information related to KanCare. This report also outlines the planned work of the KMMC to establish a shared understanding of KanCare.

*Figure ES-1* (page 2) illustrates KMMC activities to date and anticipated upcoming activities.

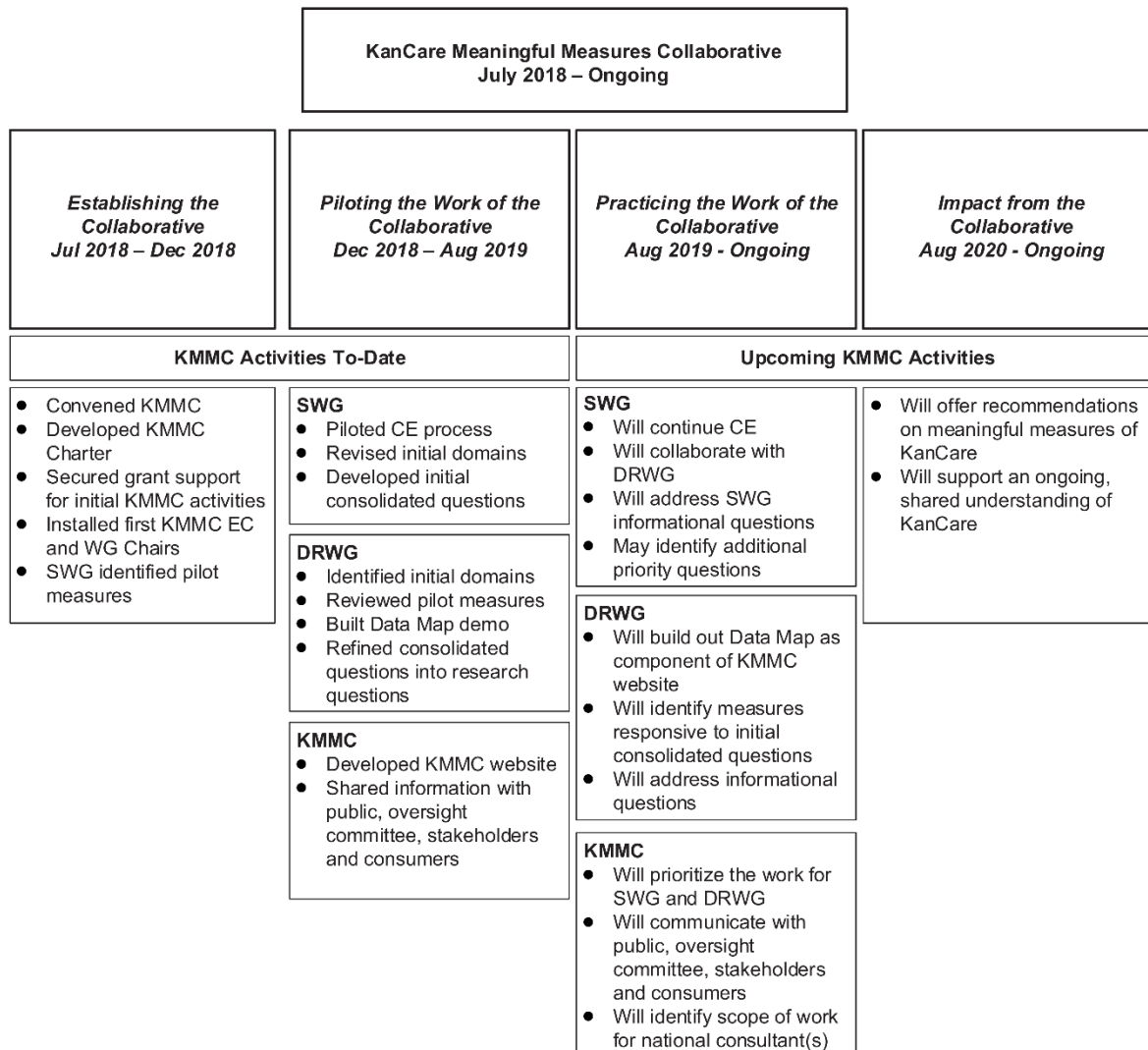
Activities to date included a pilot effort to analyze initial priority measures selected from state reports to the Robert G. (Bob) Bethell Joint Committee on Home and Community-Based Services and KanCare Oversight. These measures included those related to network adequacy, eligibility determinations and KanCare utilization measures related to inpatient stays, outpatient emergency room use, non-emergency medical transportation and home and community-based services. Through this pilot process, the KMMC was able to understand more about how the collaborative can function effectively and compile priority information on KanCare.

Other work-to-date has included the identification of domains of information related to KanCare and the identification of initial questions related to these domains. These domains include:

- Social Determinants of Health, Employment and Quality of Life;
- Quality and Outcomes;
- Access and Coordination of Care;
- Network Adequacy;
- Eligibility Determination, Enrollee Characteristics and Enrollee Satisfaction; and
- Utilization and Expenditures.

These domains were established via brainstorm by the Stakeholder Working Group (SWG) and the identification of initial themes through the consumer engagement process conducted by the SWG. The SWG drafted initial questions of interest which were sorted to form “Consolidated Questions.” The initial consolidated questions (Tier 1) are described in *Figure ES-2* (page 3). The ongoing work of the Data Resources Working Group (DRWG) is to pair consolidated questions with possible measures by which the questions might be assessed.

**Figure ES-1. KMMC Workplan**



Notes: EC is the Executive Committee; WG is Working Groups; SWG is the Stakeholder Working Group; CE is the Consumer Engagement process within the KMMC; DRWG is the Data Resources Working Group. “Upcoming KMMC Activities” are planned activities and might be subject to change as the work of the KMMC evolves.

Source: *KanCare Meaningful Measures Collaborative, 2018-2019.*

Figure ES-2. Initial Consolidated Questions (Tier 1)

Domain	Consolidated Question
Eligibility Determination, Enrollee Characteristics and Enrollee Satisfaction	<b>Enrollee Treatment.</b> Are KanCare enrollees satisfied with the way they are treated and the degree to which they understand and can make decisions about their services?
Eligibility Determination, Enrollee Characteristics and Enrollee Satisfaction	<b>Application Processing.</b> What are the barriers to having an application processed in a timely manner?
Quality and Outcomes	<b>Quality Assurance.</b> Are quality assurance measures in place to ensure that individuals receive the level of services they need?
Access and Coordination of Care	<b>Care Coordination.</b> Are care coordination services (i.e., any services to help coordinate care; not limited to managed care organizations [MCO]-defined services) available for consumers who need them? Are care coordination services effective for those who have received them?
Social Determinants of Health, Employment and Quality of Life	<b>Social Determinants.</b> What KanCare social determinants data do we have? What do the KanCare data tell us about the social determinants of health and their impact on enrollees?
Quality and Outcomes	<b>No Access.</b> What are the outcomes associated with individuals who cannot access care?
Quality and Outcomes	<b>Pregnancy Outcomes.</b> How does KanCare impact pregnancy outcomes (e.g., maternal mortality, infant mortality)?
Network Adequacy	<b>Network Adequacy.</b> What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?
Social Determinants of Health, Employment and Quality of Life	<b>Setting of Choice.</b> Does KanCare improve the ability of enrollees to live independently in the community setting of their choice?

Source: KanCare Meaningful Measures Collaborative, Stakeholder Working Group, 2018-2019.

*Supported by a grant from the REACH Healthcare Foundation.*