

DRWG – Next Steps on Stakeholder Priorities

Step 1. Refine stakeholder questions into researchable questions

Step 2. Identify measures that address the research questions

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Category	Stakeholder Question(s)	Research Question(s)
<p>Behavioral Health</p> <p>Volunteers: Lori Marshall, Wen-Chieh Lin, Emily Burgen</p>	<ol style="list-style-type: none"> 1. Are KanCare consumers able to access appropriate behavioral health services when needed? <ol style="list-style-type: none"> a. Does access vary by geography, race/ethnicity, etc.? 2. What is the quality of behavioral health services received by KanCare consumers? 	<ol style="list-style-type: none"> 1. Are KanCare members able to access mental health services when needed? 2. Are KanCare adult members with SPMI able to access mental health services when needed? 3. Are KanCare youth experiencing SED able to access mental health services when needed? 4. Are KanCare members with SUD able to access SUD services when needed? 5. What is the quality of mental health services received by KanCare consumers 6. What is the quality of substance use disorder services received by KanCare consumers 7. Has telemedicine increased access for KanCare members experiencing SPMI or SED? <p><i>(Note: Depending on the data availability, subgroup analysis for race/ethnicity, geography and others will be explored.)</i></p>

Step 2. Identify measures that address the research questions

Research Question	Measures	Data Sources
<p>1. Are KanCare members able to access mental health services when needed?</p>	<p>Ability to see a psychiatrist when the members wanted to</p> <p>Ability to get all the services the members thought they needed</p> <p>Provider availability as often as members felt it was necessary</p> <p>Services were available at times that were good for the member</p> <p>Ability to get services during a crisis</p> <p>Timely availability of medication</p> <p>Provider return calls within 24 hours</p> <p>Perception that the members were able to access all of the services they thought they needed</p> <p>Encouragement to use consumer-run programs (support groups, drop-in centers, crisis phone line, etc.)</p> <p>Number and percent of members utilizing inpatient mental health services</p>	<p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 4, p76 or PDF p178)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018t, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2019, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 4, p76)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 31, p48 or PDF p150)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 31, p48 or PDF p150)</p> <p>Assessment and reporting by CMHC (P4P 2014-2015; KanCare Evaluation Annual Report 2018, Table 15, p20)</p>

<p>2. Are KanCare adults with SPMI able to access mental health services when needed?</p>	<p>Number and percent of adults with SPMI with access to services</p> <p>Number and percent of KanCare Adults, diagnosed with SPMI, who were competitively employed</p> <p>Number and percent of adults with SPMI who were homeless at the beginning of the reporting period that were housed by the end of the reporting period</p>	<p>Assessment and reporting by CMHC (P4P 2014-2015; KanCare Evaluation Annual Report 2018, Table 8, p17 or PDF p119)</p> <p>Assessment and reporting by CMHC (P4P 2014-2016; KanCare Evaluation Annual Report 2018, Table 13, p19)</p> <p>Assessment and reporting by CMHC (KanCare Evaluation Annual Report 2018, Table 14, p20)</p>
<p>3. Are KanCare youth experiencing SED able to access mental health services when needed?</p>	<p>Number and percent of youth experiencing SED who had increased access to services</p> <p>Number and percent of youth experiencing SED who experienced improvement in their residential status</p> <p>Number and percent of youth experiencing SED who maintained their residential status</p> <p>Number and percent of KanCare youth receiving MH services with improvement in their Child Behavior Checklist (CBCL Competence T-scores)</p>	<p>Assessment and reporting by CMHC (P4P 2014-2015; KanCare Evaluation Annual Report 2018, Table 9, p17)</p> <p>Assessment and reporting by CMHC (KanCare Evaluation Annual Report 2018, Table 10, p18)</p> <p>Assessment and reporting by CMHC (KanCare Evaluation Annual Report 2018, Table 11, p18)</p> <p>Assessment and reporting by CMHC (KanCare Evaluation Annual Report 2018, Table 12, p19)</p>
<p>4. Are KanCare members with SUD able to access SUD services when needed?</p>	<p><SUD survey is under revision></p>	<p>SUD Survey</p>
<p>5. What is the quality of mental health services received by KanCare consumers?</p>	<p>Understandable communication from provider with member</p> <p>If given other choices, the member would still get services from their most recent mental health provider</p>	<p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35 or PDF p137)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p>

	<p>Better ability to deal with crisis, as a direct result of services provided</p> <p>Member choice of treatment goals</p> <p>Better control of daily life due to services provided</p> <p>Received help from provider in obtaining information to assist in managing their health</p> <p>Better able to do things the member wants to do, as a direct result of services provided</p> <p>Comfort in asking questions about treatment, medication, and/or children’s problems</p> <p>Follow-Up after hospitalization for mental illness, within seven days of discharge (FUH) (P4P 2014–2015; CMS Core Quality Measure)</p> <p>Follow-Up Care for Children Prescribed ADHD Medication Age 6 – 12</p> <p>Antidepressant Medication Management Age 18 and older</p> <p>Metabolic Monitoring for Children and Adolescents on antipsychotics Age 1 – 17</p> <p>Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics Age 1 – 17</p> <p>Follow-Up After Emergency Department Visit for Mental Illness Age 6 or older</p> <p>Adherence to Antipsychotic Medications for Individuals With Schizophrenia Age 18 and older</p>	<p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>Mental Health Survey (KanCare Evaluation Annual Report 2018, Table 25, p35)</p> <p>HEDIS Measure (KanCare Evaluation Annual Report, Table 2, p7 or PDF p109) & HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p>
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<p>6. What is the quality of SUD services received by KanCare consumers?</p>	<p>The number and percent of members receiving SUD services whose living arrangements improved</p> <p>The number and percent of members receiving SUD services whose criminal justice involvement improved</p> <p>The number and percent of members receiving SUD services whose drug and/or alcohol use decreased</p> <p>The number and percent of members receiving SUD services whose attendance of self-help meetings increased</p> <p>The number and percent of members receiving SUD services whose employment status was improved or maintained (P4P 2014–2016)</p> <p>Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence Age 13 and older</p> <p>Follow-Up After High-Intensity Care for Substance Use Disorder Age 13 or older</p> <p>Initiation and Engagement of Alcohol and Other Drug (AOD) Dependence Treatment Age 13 or older</p> <p><SUD survey is under revision></p>	<p>Kansas Client Placement Criteria (KCPC) collected by KDADS (KanCare Evaluation Annual Report 2018, Tables 3-7, p13-16 or PDF p115-118)</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>HEDIS Behavioral Health Measures 2020</p> <p>SUD Survey</p>
<p>7. Has telemedicine increased access to mental health services for KanCare members experiencing SPMI or SED?</p>	<p>CMHC telemedicine consumer survey's</p>	<p>CMHC telemedicine consumer survey's</p>

