

**Kansas Mission of Mercy — Topeka:  
Patient Characteristics, Needs  
and Satisfaction**

**April 2007**

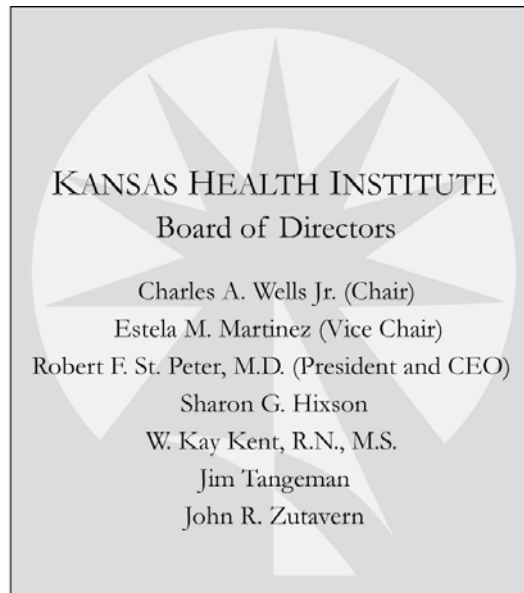
Final Report to the United Methodist Health Ministry Fund  
KHI/R 07-3

John Rule



**KANSAS HEALTH INSTITUTE**

212 SW Eighth Avenue, Suite 300  
Topeka, Kansas 66603-3936  
Telephone (785) 233-5443  
Fax (785) 233-1168  
[www.khi.org](http://www.khi.org)



The Kansas Health Institute is an independent, nonprofit health policy and research organization based in Topeka, Kansas.

Established in 1995 with a multi-year grant from the Kansas Health Foundation, the Kansas Health Institute conducts research and policy analysis on issues that affect the health of Kansans.

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## EXECUTIVE SUMMARY

The Kansas Mission of Mercy (KMOM), a project of the Kansas Dental Charitable Foundation, held a free dental clinic in Topeka, Kansas, on February 2 and 3, 2007. Staff collected 1,067 questionnaires representing 1,441 patients (patients who traveled together completed one survey together). The United Methodist Health Ministry Fund contracted with the Kansas Health Institute (KHI) to summarize and analyze the survey.

### KEY FINDINGS

- The majority of patients were non-Hispanic White (68.2 percent) and over 18 years old (84.5 percent). Hispanic (12.0 percent) and non-Hispanic Black (12.6 percent) constituted the largest ethnic/racial minority groups.
- Seventy-three percent of clinic patients had not visited a dentist in the past year, and 56 percent had not visited a dentist in over two years. An additional 7 percent reported never having visited a dentist prior to the KMOM clinic.
- Financial reasons, including lack of dental insurance, are the primary reasons clinic patients had not seen a dentist recently.
- Most of the clinic patients reported that they did not have any kind of dental insurance (78.9 percent).
- More than half of patients (56.3 percent) reported having pain prior to the clinic. Of these individuals, about 50 percent had experienced pain for more than 30 days.
- Only 42 percent of patients who required more dental care after the KMOM clinic had a place to go to receive the needed follow-up services.
- Most patients traveled less than an hour to attend the clinic, though 15 percent had to travel more than two hours.



## INTRODUCTION

Oral health directly affects general health and well-being. Poor dental health can negatively affect overall health, can result in pain and suffering, and may lead to absence from work and poor nutrition due to modified eating patterns. Despite its importance, access to dental care remains out-of-reach for some; and lack of proper care disproportionately affects the poor, racial and ethnic minorities, and residents of rural communities. The Kansas Mission of Mercy (KMOM), with funding from the United Methodist Health Ministry Fund, has attempted to reach out to the underserved populations of Kansas by organizing free dental clinics across Kansas annually since 2003. The purpose of this report is to summarize the experiences and characteristics of the clinic patients, to document the event, and to raise awareness of oral health issues in Kansas.

## METHODS

The sample consists of an identified respondent from each group that traveled together to the clinic, resulting in 1,067 responses and representing the experience for 1,441 patients. The clinic experience was assessed with a 20 item survey instrument developed by KHI specifically for the KMOM free dental clinic project. This same survey instrument was used last year for the KMOM — Wichita clinic, and contains only minor changes (additional questions) from the survey used previously at the KMOM free dental clinics held in Garden City, Salina, Pittsburgh, and Wyandotte County. Clinic staff was available to answer questions or to help complete surveys when necessary. The survey was available in both Spanish and English.

Although patients were discouraged from completing more than one questionnaire, all repeat visitors may not have been identified in order to maintain the promised confidentiality of the survey. As a result, the findings may be biased. It may be that those who returned/attended more than one day were more likely to have reported on their first survey that they would require further care.

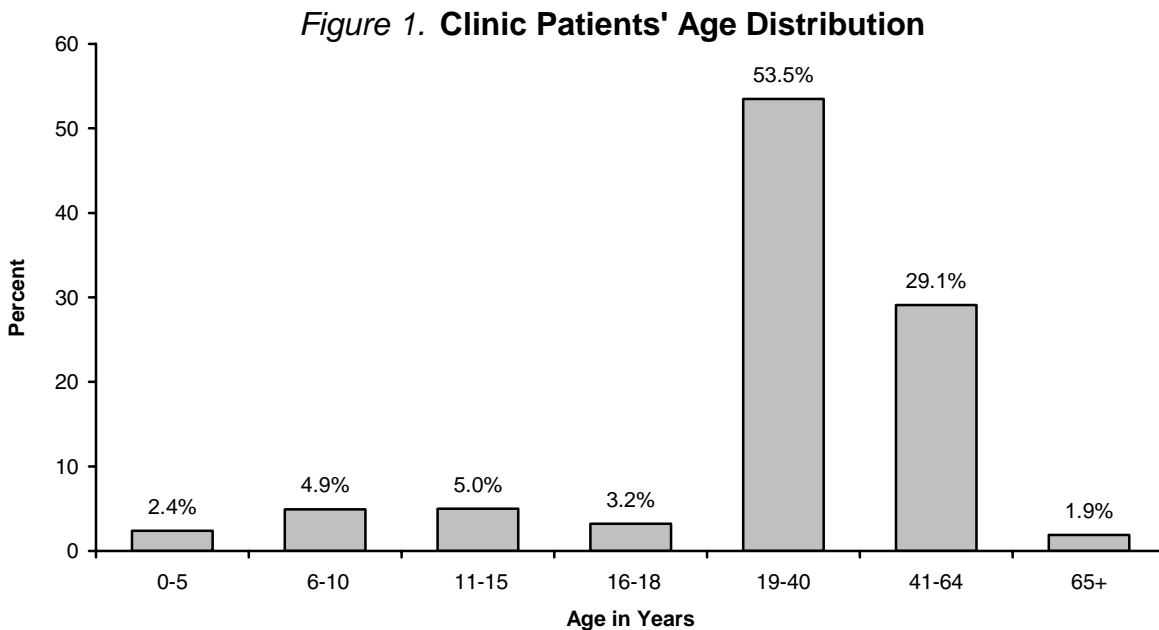
Data were entered into a Microsoft Access database and responses were recoded into categories for this report. Other errors, or any indeterminate responses, were excluded from analysis. Missing responses for individual questions were similarly excluded from analysis. A bilingual staff person translated all Spanish responses into English. The data were analyzed using STATA statistical software.



# RESULTS

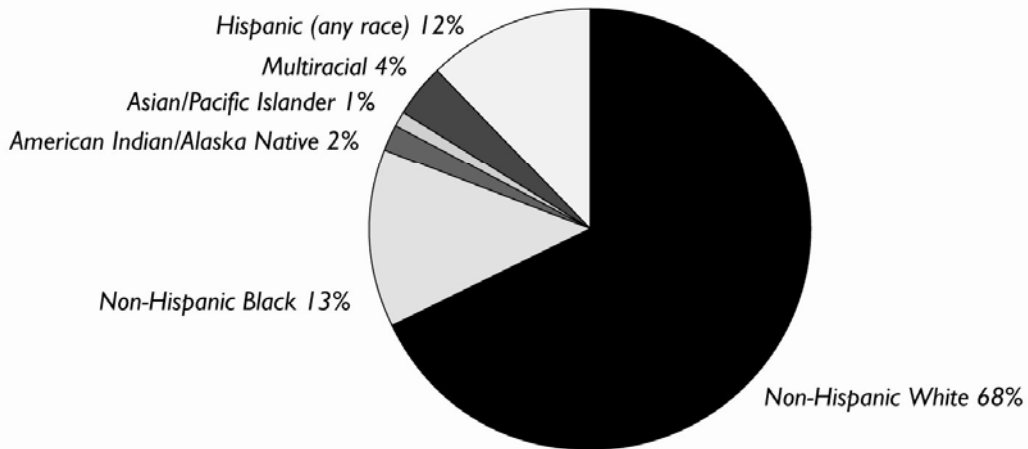
## PATIENT DEMOGRAPHICS

More than half (54.2 percent) of clinic patients were female. The majority of clinic patients (84.5 percent) were adults over 18 years old. Only a few patients (approximately 2 percent each) represented the extreme ends of the age range (under 5 and over 65) (see Figure 1). Given that children from low-income families can qualify for Medicaid and SCHIP (HealthWave), both of which provide comprehensive dental care coverage, the small percentage of children was expected.



The majority of clinic patients reported race and ethnicity as non-Hispanic White (68.2 percent), while 12.6 percent indicated that they were non-Hispanic Black and 3.8 percent were multi-racial or “other.” A little more than 12 percent indicated that they were Hispanic of any race. (Note: Race and ethnicity are reported mutually exclusively. Any patient counted as Hispanic is excluded from the count of racial groups.) The proportion of patients who were Hispanic and non-Hispanic Black is larger than their distribution in Kansas (8.4 and 5.5 percent, respectively).

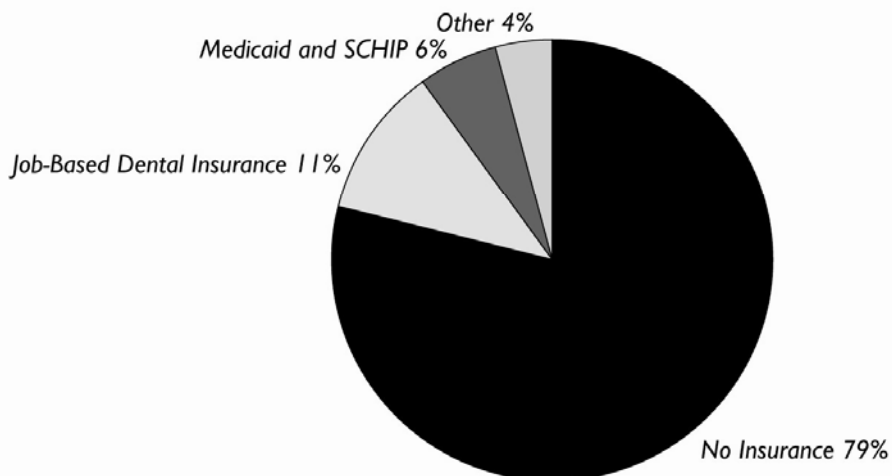
**Figure 2. Patients' Race and Ethnicity Distribution**



### **DENTAL INSURANCE STATUS**

The majority of patients (78.9 percent) reported having no dental insurance, while 11.2 percent were covered by dental insurance through their own or their spouse's job and about 6 percent received dental coverage through HealthWave. (HealthWave is a public health insurance program that provides comprehensive dental care coverage for children in families with incomes below 200 percent of the federal poverty level). Fewer than two percent of patients had purchased their own private dental insurance (see Figure 3).

**Figure 3. Reported Types of Dental Insurance**



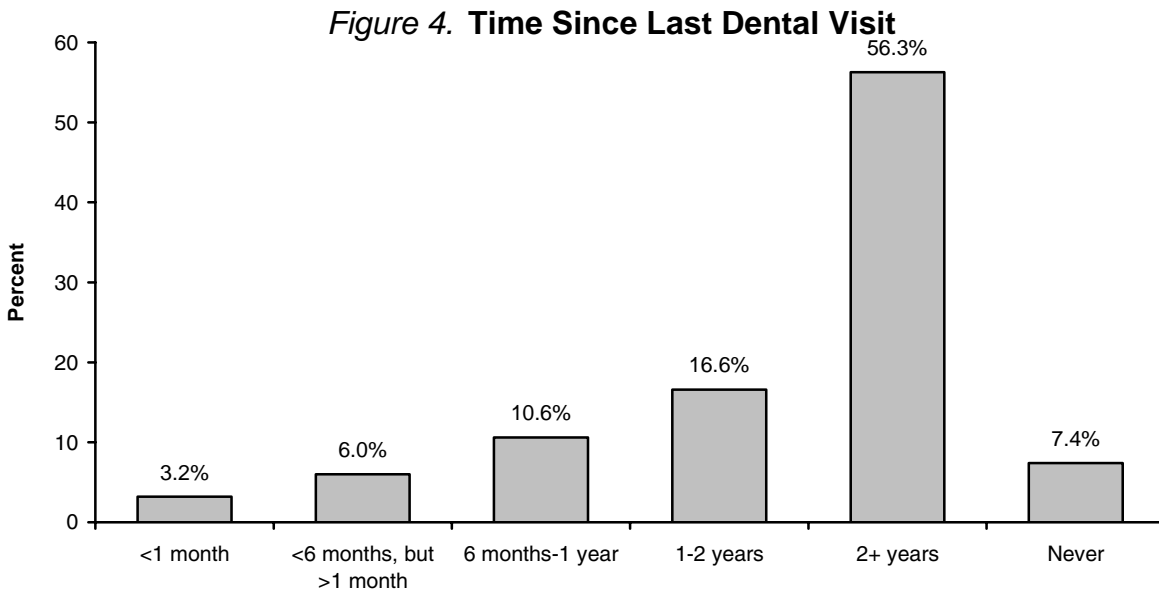
Non-Hispanic White patients had the highest proportion of individuals with job-based dental health insurance. While children 18 years old and under were more likely to have some form of dental insurance than were adults, most children participating in the clinic (66.5 percent) had no dental insurance.

The racial/ethnic group with the largest proportion of patients without dental insurance was Hispanic (83.6 percent). Non-Hispanic Black patients had the next largest proportion without dental insurance (81.3 percent), followed by non-Hispanic White patients (77.0 percent).

## ACCESS AND NEEDS

### Time Since Last Dental Visit

Most patients reported limited or inadequate access to care. Only 19.7 percent reported having seen a dentist within the past year, and only 9.2 percent reported a dental visit within the past six months. Fifty-six percent reported that they had not seen a dentist in two years or more and an additional 7 percent indicated they had never seen a dentist before visiting the KMOM clinic (see Figure 4).



The majority of those who had not received care within the past six months (87.9 percent) indicated the primary reason was lack of dental insurance and an inability to pay (see Table 1). A total of 6.9 percent reported that a dentist refused to see them. This issue may warrant further review. Further, only 2.2 percent reported that there was no dentist available where they live.

**Table 1. Reasons Why Respondents Have Not Received Dental Care in More Than Six Months\***

<b>Reason</b>	<b>Percent</b>
No insurance (cannot afford to pay)	87.9
Dentist refused to see me	6.9
Do not like receiving dental care	4.0
Did not think I needed to go	3.6
No dentist was available where I live	2.2
Dentist offered appointment, but I could not take it	1.8
Other	7.9

\*Percentages total more than 100% because respondents were asked to “check all that apply.”

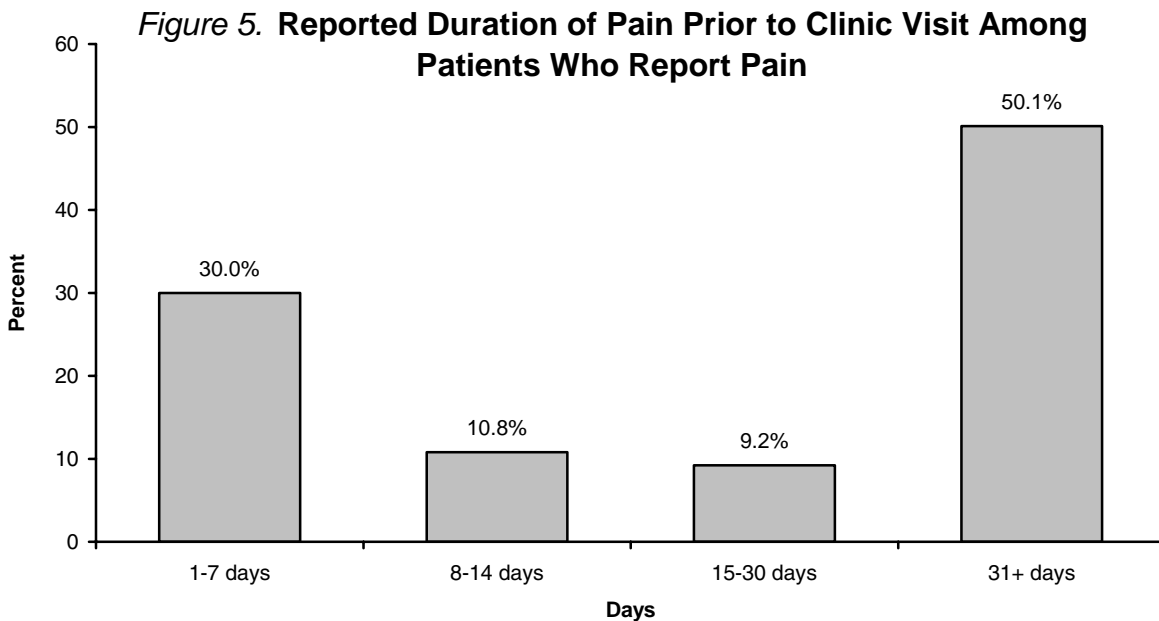
Hispanic (6.0 percent) and non-Hispanic Black (6.3 percent) patients were less likely than non-Hispanic White patients (9.0 percent) to have seen a dentist within the past six months. Adults were just as likely to have seen a dentist in the past six months as children under 18 years old (8.4 percent vs. 7.9 percent, respectively).

### **Required Further Care**

Nearly 41 percent of patients reported that they were told at the clinic that they would require further care. Of these patients, only 41.5 percent reported having a place where they could go to receive follow-up care. While children were less likely than adults to need further care, there was not a large difference (< 3 percent difference) in the need for follow-up care between racial/ethnic groups.

### **Pain and Duration**

More than half (56.3 percent) of clinic patients said they had experienced dental pain prior to the KMOM clinic visit. Among these, half experienced pain for 30 days or longer while one-third experienced pain for one week or less (see Figure 5).



More adults than children under 18 years old who reported experiencing pain prior to the clinic had pain that lasted more than 31 days (50.3 vs. 44.4 percent, respectively). Sixteen to 18 year olds had the largest proportion of individuals who reported experiencing pain for longer than 31 days prior to the KMOM clinic (71.4 percent).

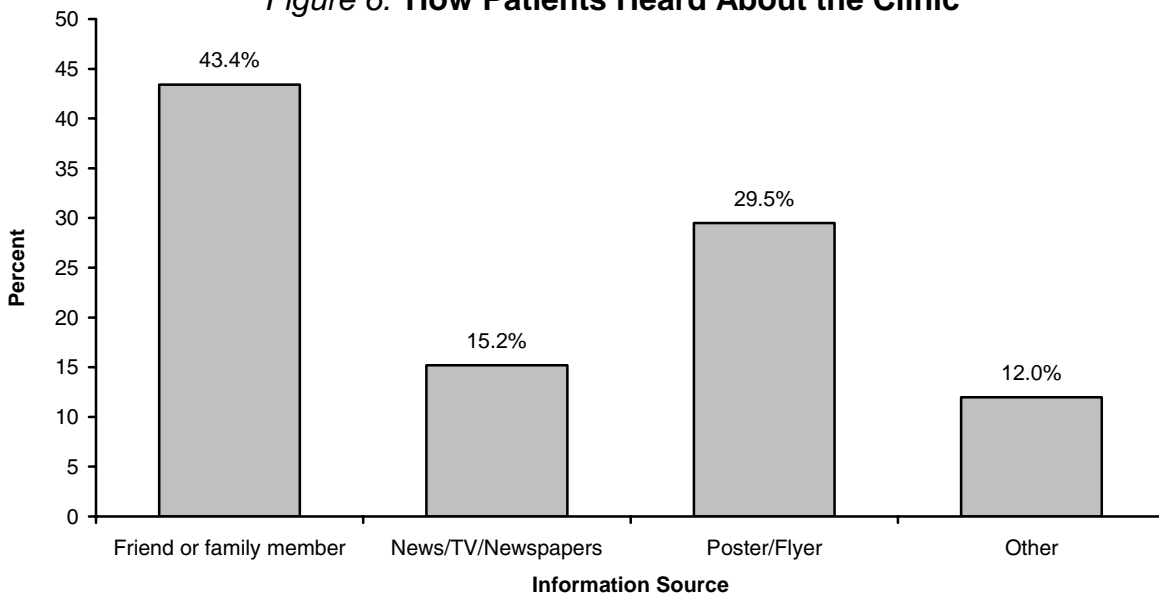
## OUTREACH

More patients attended the clinic on Friday (54.7 percent) than Saturday (40.7 percent). A few individuals attended the clinic both days (4.6 percent).

## How Patients Heard About Clinic

Clinic patients learned about the clinic from a variety of sources (Figure 6). They reported hearing about the clinic from friends and family (43.4 percent), a poster or flyer (29.5 percent) and the news, TV, or newspapers (15.2 percent). An additional 12 percent indicated hearing about the clinic from some other place. Most often listed in this category were health-related businesses (e.g., physicians, dentists, clinics), schools, mental health centers, churches and Social and Rehabilitation Services (SRS).

**Figure 6. How Patients Heard About the Clinic**



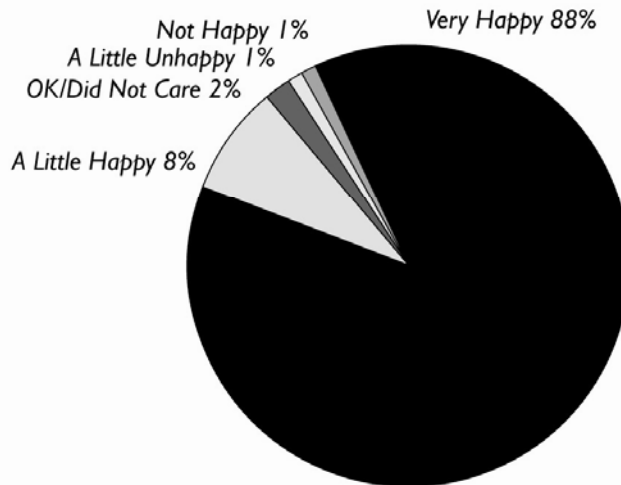
### **Education at Clinic**

More than half of those treated at the clinic received written information about what to do for their teeth following treatment and were shown how to brush/clean their teeth (54.3 percent and 51.6 percent, respectively).

### **Satisfaction with the Clinic**

The majority (87.6 percent) reported that they were “very happy” with the services they received (Figure 7). Less than two percent reported any dissatisfaction. Those who were dissatisfied indicated displeasure with not receiving all the services they wanted or needed, wait time, and the season in which the clinic was held (winter months). It should be noted that a significant number of patients waited overnight outside in the cold for the clinic to open its doors. In addition, several patients recommended the use of a number system that would ensure that order of arrival determines the order of treatment.

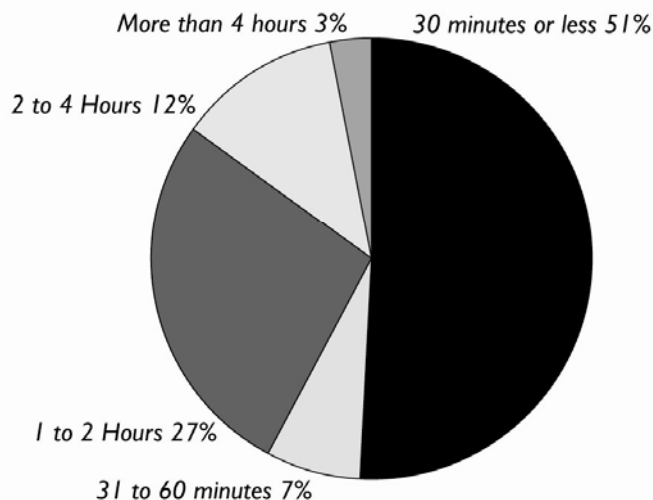
**Figure 7. Level of Satisfaction with the Clinic**



### **Travel Time/Distance**

Similar to the other KMOM clinics, some patients traveled great distances to attend; 15 percent traveled more than two hours (see Figure 8). Most patients (57.8 percent), however, reported having to travel one hour or less to attend the clinic; 50.4 percent traveled 30 minutes or less. Additionally, it is noteworthy that 8.7 percent of the patients at this year’s clinic had been treated at a previous KMOM clinic. This may indicate the level of unmet need in the state, due the growing number of individuals who seek care at another KMOM clinic.

**Figure 8. Travel Time Required to Attend the Clinic**



## SUMMARY AND CONCLUSIONS

The Topeka KMOM clinic provided dental treatment to a large number of patients, many of whom reported high need and poor access to dental care. Poor access was verified by the high level of chronic pain, the reported small proportion of patients with dental insurance coverage, and the substantial number of patients who had not recently visited a dentist, even when experiencing pain.

These findings raise several concerns regarding oral health and access to dental care in populations similar to those served by Topeka and other KMOM clinics:

- A substantial proportion of all patients lacked dental insurance (78.9 percent).
- Seventy-three percent of clinic patients had not visited a dentist in the past year, and 56 percent had not visited a dentist in over two years. An additional seven percent reported never having visited a dentist prior to the KMOM clinic.
- Hispanic and non-Hispanic Black patients were least likely to have seen a dentist within the past six months.
- More than 50 percent of patients reported having pain prior to the clinic, and 50 percent of them for more than 30 days in duration.
- Only 42 percent of patients who required more dental care after the KMOM clinic had a place to go to receive the needed follow-up services.
- Only 7.9 percent of pediatric clinic patients had visited a dentist within the past six months.



## APPENDIX A

### Kansas Mission of Mercy Patient Survey

February 2-3, 2007

*Please take a few moments to complete this survey so that we can evaluate how well this clinic is serving the public. This information will be kept confidential and will not be used to identify you or your family.*

**1. What day did you attend the clinic? (Circle one):**

- a.) Friday, February 2      b.) Saturday, February 3      c.) Both days

About what time did you arrive? (for example, 9 a.m.): \_\_\_\_\_

**2. How did you hear about the clinic? (Circle one):**

- a.) Friend or family told me  
 b.) Saw in the news/TV/paper  
 c.) Saw flyer/poster/information. Where did you see it? (write in): \_\_\_\_\_  
 d.) Someplace else (write in): \_\_\_\_\_

*Please mark the boxes in the columns that apply for you and any other family members (your spouse, children, or other relatives) who received services today. Please use an extra form if there are more than 5 people.*

	You	Person 2	Person 3	Person 4	Person 5
<b>3. Age</b>					
<b>4. Mark (M) for male or (F) for female</b>					
<b>5. Which race describes you and your family? (Check all that apply)</b>					
a.) African American/Black					
b.) American Indian/Alaska Native					
c.) Asian/Pacific Islander					
d.) White					
<b>6. Are you Hispanic? (Circle yes or no)</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
<b>7a. Before coming to the clinic today, have you or other family members had dental pain? (Circle yes or no):</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
<b>7b. If yes, about how many days were you in pain?</b>					
<b>8. Did someone at the clinic show you how to clean your teeth? (Circle yes or no)</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
<b>9. Were you given <u>written</u> information about what to do for your teeth after today? (Circle yes or no)</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
<b>10. Were you told today that you needed more dental treatment? (another cavity to be filled, a root canal) (Circle yes or no)</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
<b>11. Do you have a place to go to be seen for dental care after today? (Circle yes or no)</b>	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No

	<b>You</b>	<b>Person 2</b>	<b>Person 3</b>	<b>Person 4</b>	<b>Person 5</b>
<b>12. What, if any, insurance do you have that pays for dental care? (Check all that apply)</b>					
a.) No insurance					
b.) Insurance from my job or my spouse's job					
c.) HealthWave or Medicaid					
d.) A plan I purchase myself					
e.) Other (write in):					
<b>13. When was the last time you saw a dentist? (Select one)</b>					
a.) This is the first time					
b.) 2 years or more ago					
c.) More than 1 year, but less than 2 years ago					
d.) Within the past year, but more than 6 months ago					
e.) Within the past 6 months, but more than one month ago					
f.) Within the past month / 4 weeks					

**14. If you or one of your family has not been to a dentist in more than 6 months, what has kept you from getting dental care? (Check all that apply)**

- a.) No insurance (and cannot afford to pay) \_\_\_\_\_
- b.) No dentist was available where I live \_\_\_\_\_
- c.) Dentist offered appointment, but I could not take it \_\_\_\_\_
- d.) Dentist refused to see me (because I could not pay, pay with Medicaid, etc.) \_\_\_\_\_
- e.) Did not think I needed to go \_\_\_\_\_
- f.) Do not like receiving dental care \_\_\_\_\_
- g.) Other reason (write in): \_\_\_\_\_

**15. How long did it take you to travel to the clinic? \_\_\_\_\_ Hours \_\_\_\_\_ Minutes**

**16. What is the name of the closest town or city to where you live? \_\_\_\_\_**

**17. What county do you live in? \_\_\_\_\_**

**18. Have you been treated at a Kansas Mission of Mercy event before this one? (circle one)**

No Yes If yes, where? \_\_\_\_\_

**19. How happy were you with the services you received today? (Circle one)**

Not happy ☹ A little unhappy OK/Did not care ☺ A little happy Very happy 😊

*Please use the space below to provide any comments or suggestions for improving our services.*

## APPENDIX B

### COMMENTS FROM PATIENT SURVEY

1. A long wait but a lot of people did a good job
2. A small package of soft foods to go for extraction patients? Pudding pack, jello pack, Mashed potatoes instant, etc
3. All of you have done a great job. Thank you from the bottom of my heart.
4. Asked for teeth to be cleaned that was not done. All the help and dentist were marvelous would come again.
5. Awesome People!
6. Bless you all
7. Dentist needs to pay more attention, was in a lot of pain because I wasn't numbed enough.
8. Did a good job.
9. Did a great job! Everybody is real good. May God bless and keep you, Thanks again!
10. Didn't like the wait
11. Doing more than one procedure per day! People were very nice.
12. Dr. X was great! Very attractive also.
13. Dr. X did an excellent job on my teeth, thank you very much but he lives in Wichita but ask Dr. X to see me and he said yes.
14. Dr. X good dentist.
15. Ecstatic
16. Everyone did great I loved it
17. Everyone was helpful, professional, and kind.
18. Everyone was so nice and considerate, one man in filling too bad X was a rear end and he really sticks out like a sore thumb w/everyone else so nice.
19. Everyone was sooooo nice and friendly. Will do again if offered. Thank you soooo very much.
20. Everyone was very kind and friendly. I appreciate all that has been put into this by everyone. My wife and I could not have done this today otherwise. Thank you.
21. Everyone was very nice and helpful! Thank you!
22. Everyone was very nice. I was very impressed.
23. Everything was great! Thank-you and God bless you!
24. Excellent Beautiful thing you are doing!
25. Excellent job done by all
26. Excellent service
27. Excellent, wonderful service except for the X anesthetic he was very unprofessional
28. Exceptional clinical competence. When it's difficult to cover basic bills it is incredibly appreciated to be able to receive care. What about giving consideration to holding 3-4 clinics in the state all on a smaller scale on an annual basis? Thank you.
29. Excellent. Thank you so much!
30. Extremely Happy. Great Service! Would of liked a little more thorough check of all my teeth instead of just fixing the one that hurt.
31. Extremely happy. Procedure was unable to be done, but willing to put patient under free of charge.
32. Extremely Happy! Thank you soo much. I will definitely recommend and write to the dentist that saw me.
33. Extremely!! You were all great. Thank you so much. You are all angels for this!
34. Felt like he was ripping my lip off.
35. For the winter months, it would be helpful if people (esp. older and/or handicapped) could be seated inside out of the cold.
36. Friendly Volunteers!
37. Good Job
38. Thanks and I hope to receive a follow up.
39. Great Clinic, would come again if needed. Thank you.
40. Great dentist
41. Great job
42. Great Job!

43. Great Job! Keep it up! Thank you!
44. Great job! I am so happy that you provide this service for those who can't afford dental insurance.
45. Great Job! What a wonderful service!
46. Great job. Will extend my quality of life. I really appreciate this. More often organized to get Fed. Gov. Funds to help pay for this help to you out of our taxes. This is more rare than medical assistance and is expensive and great improves long term h
47. Great people, wonderful services to those of us in need- God bless all of you!
48. Great staff for all I saw! Thank you
49. Great work caring dentist. Keep it up!
50. Hand out numbers instead having people line-up out in minus 10 degree outside. That's just ridiculous. Do you want people to catch their death?
51. Have this during a warmer time of the year. Thank you so much.
52. Have to come back tomorrow to have a concerned tooth checked.
53. HEAT
54. Hey, thanks and god bless you!
55. Hopefully in the future you can do crowns and buildups. Try to figure out a way to get everyone into the venue even in line/queues inside the building within 5-10 minutes of opening the door we were in - 10 wind chill for over an hour.
56. I am so happy you were here. Thanks so much.
57. I feel it was a wonderful experience, X made the experience even more pleasant, they were very positive spirited
58. I feel that in this facility almost all of the people in line at 5am could have been inside at 5:05am (I didn't reach the door until 6am & I was #XX). Please let everyone inside & have them line up around the perimeter of the arena next time.
59. I feel that the people here are heroes and the docs are sent from heaven
60. I felt very positive about my experience today. I was amazed on the procedures to get everyone through in a timely fashion. This was a great experience. Thank you!
61. I got no breakfast and now I can't eat I have no teeth.
62. I help people as a hobby and today I saw special people at work Thanks.
63. I just want to say thank you to everyone for making this available to people that need it.
64. I just want to say thank you! Please all your workers thank you for your time and skill you gave me!
65. I needed a filling and they said I would have to come back tomorrow - which I cannot do.
66. I really appreciate all of the volunteers helping all the state and surrounding states like this. I just hope that the government realizes they need to help people a little more.
67. I really appreciate that the Mission of Mercy does this, everyone benefits.
68. I really appreciate the opportunity you've provided.
69. I really appreciate the service that you all are doing for I waited for today. Thank you all so much. God bless all of you.
70. I thank everyone, was very happy with results & appreciate this service. Very nice doctor.
71. I think it is a great thing and probably saved 3 of my teeth.
72. I think that this is a great thing that you're doing! May God bless and keep you safe.
73. I think this is the most wonderful free "anything" anyone could ever give away. Thank you very much. P.S. X was wonderful with my teeth
74. I was very grateful for the patience and bedside manor of the dentist and the hygienist.
75. I wasn't expecting food! Thank you!
76. I wish they could have done all my work in 1 day.
77. If a patient tells you they aren't numb, don't do the procedure anyway. Wait till they are numb!
78. I'm very appreciative of the work. Everyone was very cheerful and helpful. The dentist didn't make me feel bad about how bad my teeth were either. Thank you!
79. In pain, but very happy and grateful.
80. Is a Godsend. Unable to afford the services that I needed.
81. Is there any way to allow people to sit inside the auditorium? My finger and toes were frozen and hurt once I was allowed to enter. It was about 10 degrees outside & we had to wait for 2 hours.
82. It was a long process but that is understandable and really convenient to provide food. The people are very friendly and outgoing which makes the time go by faster. When I was numbed, it wasn't enough and I could still feel the drill.

83. It was free!! Thank you!
84. It was painless.
85. It would be nice to have a shorter wait, but it's understandable why that would be hard to achieve
86. It's a wonderful service that you provide. Thank you.
87. Just disappointed that I couldn't get more done. But understand! Thanks
88. Just wish they could of filled all cavities.
89. Just would like to say thanks for the great services and everyone was so helpful and very nice. Thanks so much
90. Keep up the good work & thank you for caring enough to share your talents & gifts with Topeka folks and others. We need more people who love and care about what happens to someone with little or no income. God bless you all
91. Keep up the good work. Please keep me informed of when you are doing this again.
92. Keep up the good work. Top Notch web page also!
93. Keep up this free and wonderful service!
94. Love the people very friendly thank you
95. A thousand thanks for your help.
96. More organization needed.
97. More Sessions! This wonderful work you all are doing and a great contribution to the Kansas community.
98. Many thanks.
99. Many thanks KMOM, the collaborations and sponsor for what you are doing a an arduous journey. God Bless You.
100. My dentist did a wonderful job and everybody was so kind and friendly! Thanks a bunch!
101. My face is numb!
102. Need a better clown!!
103. Need to have coffee brought out more after driving night. I was here from 7pm the day before & temps. got below 30 degrees & lower.
104. Need to tell your people to have a personality. Need to not be of sulp and be more helpful. Was very disappointed in the service today.
105. Needed after care information.
106. No time for me to get fillings done - already met quota for the day.
107. On question 9 I did receive info from the dental hygiene area but not any other area. When I got in parking lot did not know which way to go or which door to use. Signs with arrows would have been nice. Overall very happy and wish it could be done more often
108. One of the volunteers in the seating area was very rude. I spoke to her because people were using the child under 7 deal to get ahead in the adult line.
109. Oral surgeon was great and fast.
110. Perfect.
111. Pleasantly surprised with efficiency and organization - Offer coffee.
112. Please have it in the Summer.
113. Please tell everyone thank you so much!
114. Pray for people in line a little love, humility & patience. God bless all of you.
115. Praise Jesus for caring people like you all. Thanks and I want to express my gratitude.
116. Professional and quality work, as well as being empathetic to how bad teeth can be with no dental care insurance.
117. Put a heated tent outside for cold mornings.
118. Question #8 was very annoying. I got this for 12 years in school.
119. Real good
120. Really appreciate the service and all the hard work put out by all involved.
121. Really appreciated this service-people, dentist, food & all. Son had 16 pulled today. He had to have the bag on his heart removed last April from the infection in his teeth. Dr. said they had to be removed. No way we could that so this was really an a
122. Really Happy!!
123. Services rendered here are not payable for an angel of mercy does not come mine or your way everyday as these services are about and beyond words of appreciation. Next we would rather be mosquito bit to frost bit for it's all bit nippy waiting in freezing

124. Should finish all treatment in one day if they are from out of town.
125. Some dentists should offer reduced or free services once in a while. Thanks for all you do!!
126. Some shelter from the cold!!!
127. Dr. X, who did my extractions, was great.
128. Thank you
129. Thank you
130. Thank you
131. Thank you
132. Thank You
133. Thank you
134. Thank you
135. Thank you
136. Thank you
137. Thank you
138. Thank you
139. Thank you all so much.
140. Thank you all very, very much. I never felt any pain at all.
141. Thank you all.
142. Thank you and God bless you.
143. Thank You Dentists
144. Thank you Dr. X
145. Thank you for everything, this was a wonderful thing you did!
146. Thank you for offering this clinic.
147. Thank you guys very much.
148. Thank you so much for doing this! What a blessing. I pray God will bless each of you for what you are doing. At first it seemed a bit chaotic & I felt like herd of cattle, but considering the number of patients you see, it is totally understandable.
149. Thank you so much for providing this service. All of the volunteers were pleasant and helpful!
150. Thank you so much for what you do for financially challenged individuals with no insurance. Everyone was professional expedited patients so courteous. May your rewards be on earth as well as with our heavenly father, Yahweh
151. Thank you so much great job everyone!
152. Thank you so much this was an answer to my prayer. You guys are wonderful servants! Your kindness is greatly appreciated.
153. Thank you so much!
154. Thank you so much!
155. Thank you so much! Your hard work is so important even if no one gives thanks verbally
156. Thank you so much. God bless all of you.
157. Thank you so much. Please keep warm.
158. Thank you so very very much. I can smile again!
159. Thank you to everyone!
160. Thank you very much
161. Thank you very much for coming here, and helping everyone.
162. Thank you very much great service.
163. Thank you very much
164. Thank you very much!
165. Thank you very much.
166. Thank you very very much.
167. Thank You!
168. Thank you!
169. Thank You!
170. Thank you!
171. Thank you!!
172. Thank you, hope to see you soon
173. Thank you, very good job
174. Thank You.

175. Thank you.
176. Thank you. Everyone was kind and very helpful. I really appreciate all the hard work and care provided. Thank you.
177. Thank you. Everybody was very nice.
178. Thank you. I am very happy!
179. Thank you. I live here in Topeka. I am an aunt and brought my nieces & nephew! Thank you so much.
180. Thanks
181. Thanks
182. Thanks
183. Thanks
184. Thanks a million much needed work done
185. Thanks a ton!
186. Thanks and continue the good work!
187. Thanks for having this cause now my tooth is pulled.
188. Thanks for taking away the pain.
189. Thanks so much
190. Thanks so much for offering this service being poor makes it impossible to receive medical and dental care.
191. Thanks so much. Great service.
192. Thanks To All
193. Thanks to everyone for making this available.
194. Thanks very much- with clinic- was not affordable God Bless you all
195. Thanks very much you are really doing a great thing!
196. Thanks you are a blessing
197. Thanks!
198. Thanks, and God bless you all.
199. Thanks. This is a great service.
200. The care was wonderful. People were kind and the treatment was painless. It was having to wait in the cold at my age and my illness that was bad.
201. The dentist and nurses were very friendly and made me feel very comfortable.
202. The dentist did a very excellent job
203. The dentist did very well
204. The dentist explained everything he was doing before he did it.
205. The dentist was nice and my face is very numb!
206. The generosity, kindness, and selfless giving of everyone involved is tremendously appreciated as well as an inspiration.
207. The people I saw were excellent & very nice. Thanks so much for everything.
208. The people were very friendly and helpful. XX cleaned my teeth and it was very pleasant. I am and was very pleased and would like the great work this organization provides. Thank you all so much. God Bless each and every one of you.
209. The service was great along with the people. The wait was a bit long but bearable 7:45 am-3:20 pm
210. The service was great!
211. The tooth I had the most problem with was not taken care of.
212. The Very Best Ever
213. They were all great! My wait time very short- service great!
214. This event was very well organized and volunteers were helpful and had a wonderful attitude.
215. This is a great event. Good job everyone!
216. This is a very good program for anyone without insurance. Praise God. Thank you all. May God bless you all.
217. This is a wonderful opportunity for people who can not afford dentistry. They, everyone here, were very kind, thoughtful, patient, and attentive. Thank you very much!
218. This is truly a blessing.
219. This was a very good service. The people here are very pleasant and nice. Only think - don't have when very cold or very hot. Thank you so much.
220. This was fun!

221. This was something very nice for all of you to do, I am glad that you were here for all of us that need you, and going to another country to help non-Americans. Thank you so much.
222. This was the best and least judgmental dental care I have ever had.
223. Thank you and may God Bless You.
224. Thank you to all staff personal. It was a wonderful experience.
225. To God's blessing thanks!
226. X is the Greatest Dentist!
227. This all went very well. Thank you so much for the help you gave the Spanish speaking.
228. Upset could not finish
229. Very Appreciative. Thanks!
230. Very friendly people glad I was able to come, thank you
231. Very good ability here
232. Very good job
233. Very good service. Thank you!
234. Very grateful - all were kind, courteous and professional. Thanks.
235. Very happy!!! Thank you
236. Very Hospitable
237. Very organized
238. Very thankful and grateful
239. Very Very Happy!
240. Very Very Happy. Thank to all who do this and may God bless you all.
241. Wanted to say thank you to dentist, but can't talk.
242. Was not seen for extraction which was important for me to take out because it is also painful.
243. Was told fri that I could have my fillings done after extractions by 3 people what wasn't true. Came back Sat because 3 people assured me I wouldn't have to wait that I didn't have to be rechecked in that I could go down to the floor to get a # and not have to wait
244. What a great job all have done. Thank you and may you and yours always know love,
245. Wish all cavities were taken care of but understand why not
246. Wonderful service thanks so much for being here
247. Wonderful thank you all!
248. Wonderful, friendly people
249. Would like to see a person be able to do more than one service while you are here. Instead I will have to return on sat. And spend more money on gas and wait in line again.
250. Would like to see the clinic come annually here in Topeka. Thank you
251. You all were great. I'm glad you all came & done such a wonderful job for us. Thank you all a lot.
252. You did a good job
253. You did a very good job thank you
254. You guys are doing a terrific job. Thanks for your generosity. Keep up the good work. This is a very needed service.
255. You guys did an excellent job with everything. Thank you.
256. You guys did an excellent job.
257. You guys do really good.