

**Kansas Mission of Mercy–Salina:
Patient Characteristics, Needs
and Satisfaction**

April 2005

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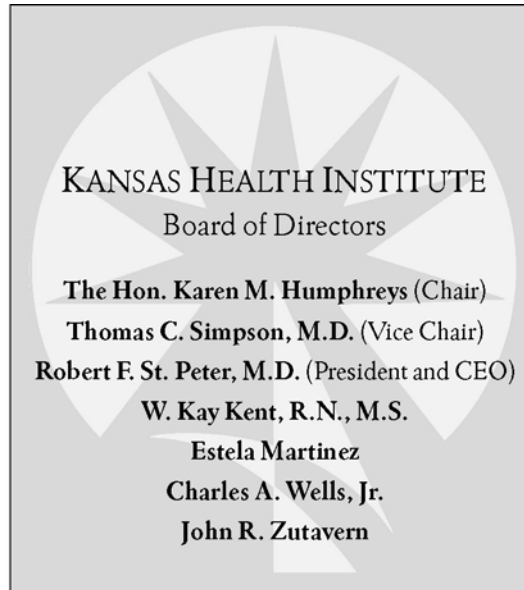
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EXECUTIVE SUMMARY

The Kansas Mission of Mercy (KMOM), a project of the Kansas Dental Charitable Foundation, served 2,330 patients during a free dental clinic held at the Bicentennial Center in Salina, Kansas, from February 18 to February 20, 2005. Staff collected 1,616 questionnaires representing 2,181 patients (clinic patients who traveled together completed one survey for all family members or traveling companions). The United Methodist Health Ministry Fund contracted with the Kansas Health Institute (KHI) to analyze and summarize the data collected from the patient exit surveys in order to document and evaluate the clinic. The purpose of this report is to provide a profile of the patients served at KMOM and to highlight the value of the oral health services they received.

KEY FINDINGS

- The majority of patients were non-Hispanic White (74.9 percent), adults eighteen years old and over (84.3 percent), and female (57.5 percent).
- Almost 80 percent of patients had no type of dental insurance. Of the 20 percent with insurance, approximately one-third were covered by a public program and two-thirds were covered by their employers.
- More than 80 percent of patients had not seen a dentist in over a year. The largest barriers to care cited by patients were no insurance, cost of service, and monetary hardship.
- Almost half (48.2 percent) of the patients required additional care after the Salina clinic. Of those patients needing further care, two-thirds had no place to go after the clinic to obtain services.
- More than half (56.3 percent) of the patients reported experiencing pain prior to attending the Salina clinic. Almost half of those who reported pain experienced it for more than one month.
- Adults were twice as likely as children under 18 years to have experienced pain.
- Proximity to the clinic appears to be a relevant factor on a patient's attendance. Approximately 9 out of 10 patients traveled two hours or less.

- There were no substantial demographic differences between the patients served at the Salina and Pittsburg clinics. Salina and Pittsburg patients, however, were more likely to be non-Hispanic White and slightly older than those at the Wyandotte KMOM clinic.

INTRODUCTION

Access to adequate oral health care is now recognized not only as an issue of equity, but one of necessity. As acknowledged in 2000 by the U.S. Surgeon General, who labeled oral disease a “silent epidemic” among disadvantaged populations, oral health or the lack of it has a direct impact on general health and overall well-being. Poor oral health can result in the loss of work or school days, poor nutrition, and psycho-social impacts such as concern for one’s appearance.

Despite the recognition that all citizens need access to oral health care services, many still lack adequate, if any, access to such health services. The Kansas Mission of Mercy (KMOM) has attempted to reach out to this high-risk, underserved population to provide much-needed dental care. Through coordination by the Kansas Dental Charitable Foundation, Kansas Dental Association, Kansas Dental Hygienist Association, and the United Methodist Health Ministry Fund, KMOM has conducted four free dental clinics across Kansas. The three previous clinics were held in Garden City in February 2003, Wyandotte County in August 2003, and Pittsburg in April/May 2004.

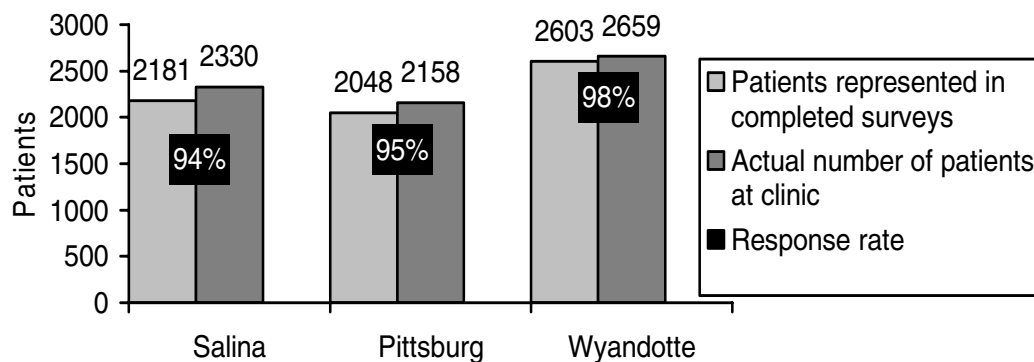
The most recent KMOM clinic was conducted at the Bicentennial Center in Salina, Kansas, from February 18 to February 20, 2005. Over 1,098 dentists, dental hygienists, dental assistants, and volunteers provided 9,674 separate procedures worth \$1.1 million in free care to 2,330 patients. This report provides a profile of the patients and serves to highlight the importance of oral health care in Kansas.

METHODS

KHI staff made only minor edits to the questionnaire developed for the previous two KMOM clinics in Wyandotte County and Pittsburg, Kansas. (Note: Information collected at the first clinic held in Garden City differed widely from following clinics; therefore, the information could be not be used for comparison in this report.) Volunteers asked all patients to complete an exit survey for themselves and for anyone with whom they traveled, including family members or friends. The exit survey was available in both English and Spanish, and clinic volunteers were available to provide help and clarification to patients filling out the survey. Patients most likely could not accurately report the number and type of dental services they received at the clinic so the questionnaire did not ask for this information.

Clinic staff collected 1,616 completed surveys, which represent 2,181 patients, 94 percent of the 2,330 patients who received care (see Figure 1). While the response rate for all three clinics was high, Wyandotte and Pittsburg experienced a slightly greater proportion of survey responses than Salina. Some patients attended multiple days, and although clinic staff discouraged these patients from filling out more than one survey, it was not possible to keep all patients from doing so without implementing a tracking and identification process. However, of the 2,181 patients who did complete a survey, less than 3 percent indicated attending multiple days, so the impact of repeat patients completing more than one questionnaire is not considered to be significant.

Figure 1. Clinic Trends

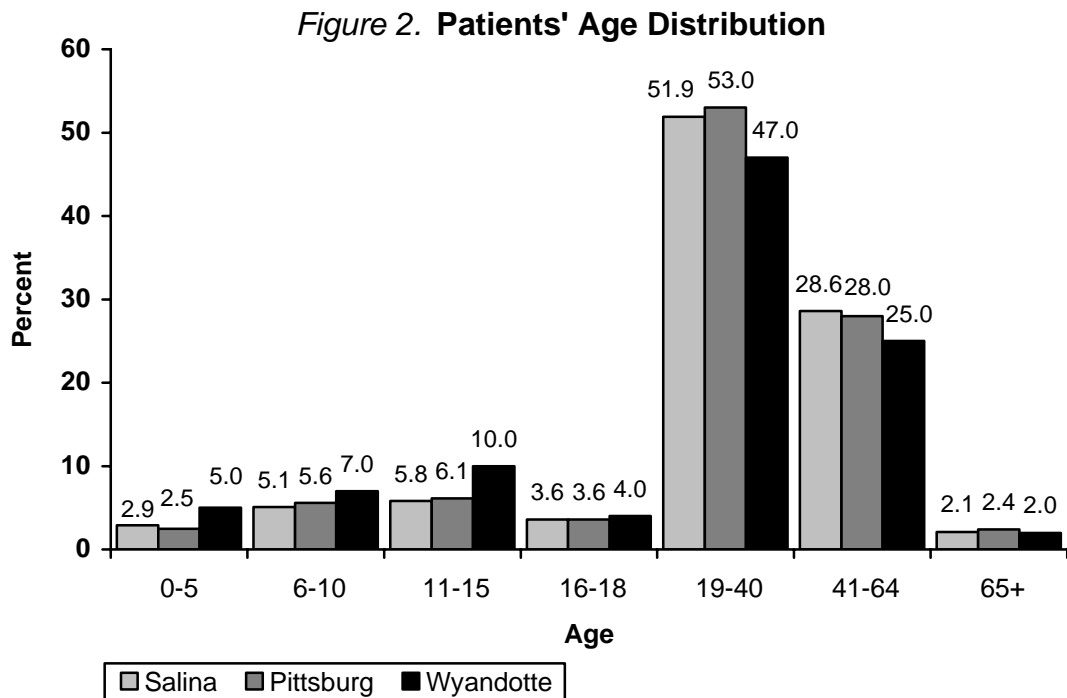


For the purpose of analyzing and summarizing survey responses, KHI staff entered data into a Microsoft Access database. Analysis was performed using SAS statistical software. During the entry process any discernable, inappropriate responses were either corrected, if possible, or excluded. A bilingual staff member translated Spanish responses into English.

RESULTS

PATIENT DEMOGRAPHICS

The majority of Salina KMOM patients were adults (84.3 percent) with approximately 4 out of 5 patients being 18 years old and over. Seniors (65+) constituted 2.1 percent of all patients, fewer than might be expected because Medicare does not cover dental care services (see Figure 2). Children under 18 years old represented only 15.7 percent of clinic patients, which might be attributable to HealthWave (Medicaid and SCHIP: State Children’s Health Insurance Program) efforts to reach low-income children with comprehensive dental care. Over half the patients (57.5 percent) were female. Age and gender distributions among Salina patients paralleled those observed among Pittsburg patients.

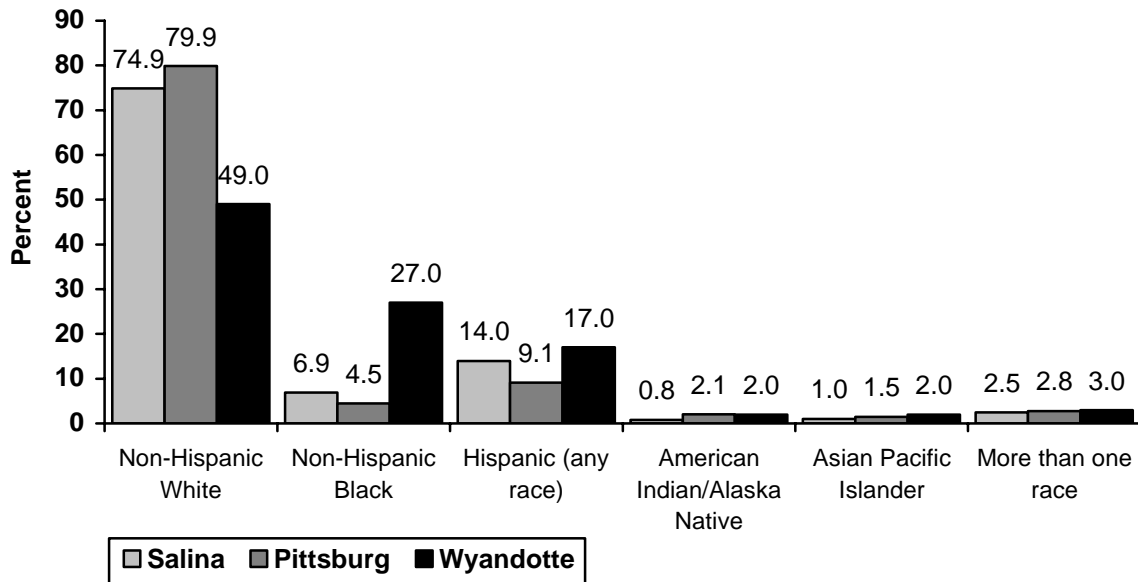


Note: Numbers may not add to 100 percent due to rounding.

Racial and ethnic diversity among Salina KMOM patients was similar to Pittsburg patients, in that the majority of patients reported their race and ethnicity as non-Hispanic White (74.9 percent) (see Figure 3). Another 6.9 percent of patients identified themselves as non-Hispanic Black, while 1 percent or less reported each of the categories of American Indian/Alaska Native

and Asian/Pacific Islander. About 2.5 percent of patients reported more than one race and 14 percent were Hispanic of any race. (Note: Race and ethnicity were reported here as mutually exclusive categories; therefore, any patient counted as Hispanic was excluded from other racial groups).

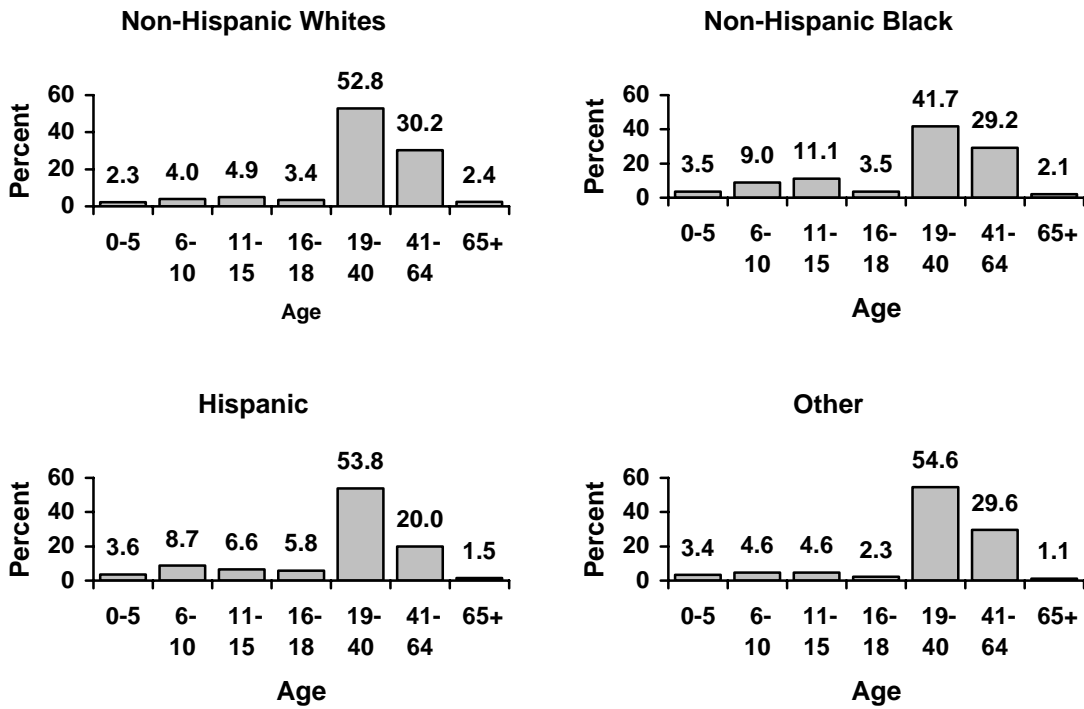
Figure 3. Patients' Race and Ethnicity Distribution



Note: Numbers may not add to 100 percent due to rounding.

Non-Hispanic Black and Hispanic school-age children (27.1 percent and 24.7 percent, respectively) were more likely to attend the Salina KMOM clinic than non-Hispanic White (14.6 percent) and Other (14.8 percent) school-age children (see Figure 4). However, non-Hispanic Blacks had a smaller portion of young adult (19-40 years old) patients (41.7 percent) than other racial and ethnic groups.

Figure 4. Patients' Age Distribution by Race and Ethnicity

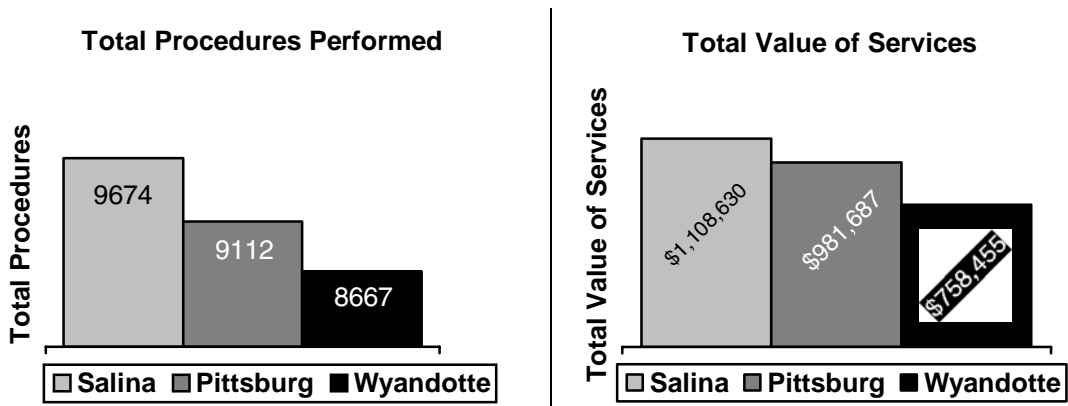


Note: Numbers may not add to 100 percent due to rounding.

CLINIC SERVICES

As the awareness of the clinics and the number of volunteers continues to grow, the number of total procedures and monetary value of free services has steadily increased from the Wyandotte clinic in 2003 to the Salina clinic in 2005 (see Figure 5).

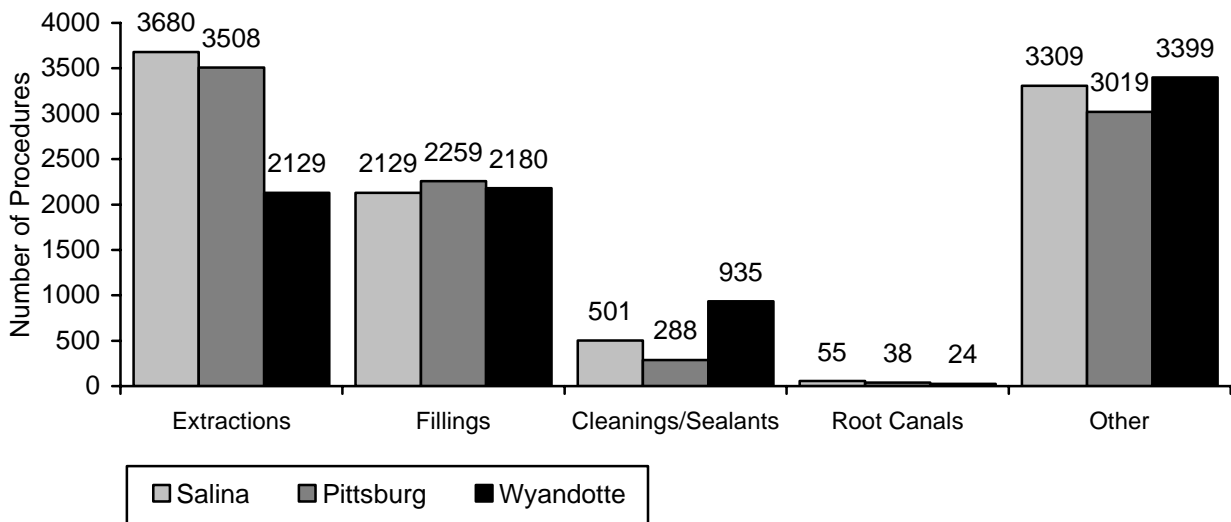
Figure 5. Total Procedures Performed and Value of Services



Three of the most commonly performed services at KMOM clinics were extractions, fillings, and other. Oral exams and triage accounted for the majority of the “other” category but a wide variety of less common services were included. The majority of patients received extractions and fillings, while a few patients received cleanings and root canals. The need to treat pain-causing teeth and/or the time required to perform a root canal may have contributed to the small number of patients receiving cleanings and root canals.

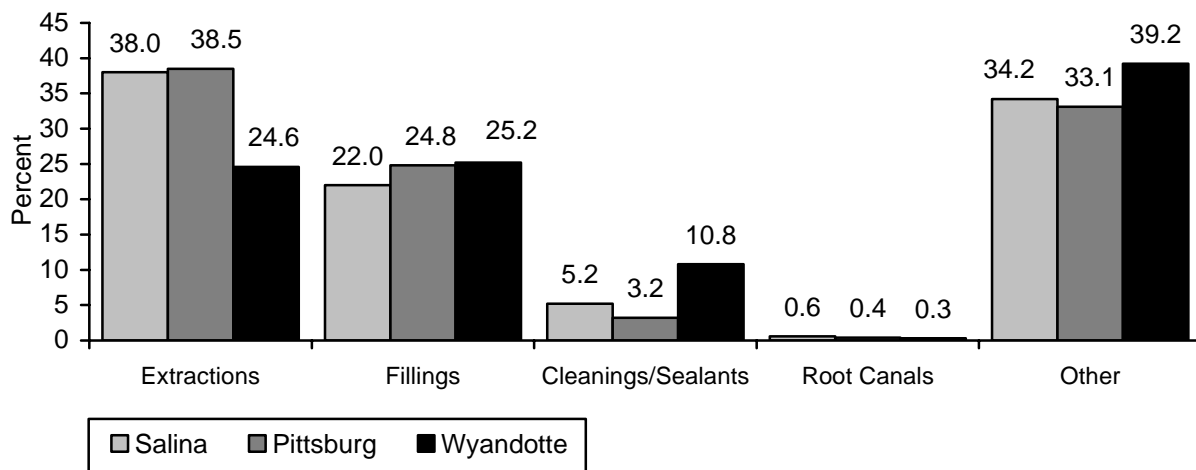
The type and proportion of procedures performed has remained relatively constant over the last two clinics but some variation occurred when comparing Salina and Pittsburg to Wyandotte (see Figure 6). Providers at the Wyandotte clinic performed more cleanings and applied more sealants than providers at subsequent clinics, who performed more extractions.

Figure 6. Number of Procedures Performed



More than a third of Salina and Pittsburg procedures were extractions, as compared to less than one-quarter at the Wyandotte clinic (see Figure 7). Cleanings and sealants were more likely utilized at the Wyandotte clinic, while there was a decrease in this procedure at Pittsburg. Substantially more cleanings and sealant procedures were done at the Salina clinic than the Pittsburg clinic, however the number of such procedures done in Salina was less than half those performed at the Wyandotte clinic.

Figure 7. Proportion of Procedures Performed



Salina and Pittsburg clinic patients received more dental services per patient than Wyandotte patients. The monetary value of free services provided per patient and the monetary value per procedure performed has consistently increased from one clinic to the next. The Salina clinic provided the highest monetary value per patient and per procedure, but the most substantial increases occurred between Wyandotte and Pittsburg clinics. Although fewer patients attended the Salina and Pittsburg clinics than the Wyandotte clinic, a higher number of procedures were performed, which suggests that patients at the most recent two clinics received more comprehensive dental services.

Table 1. Number of Procedures and Monetary Value Per Patient

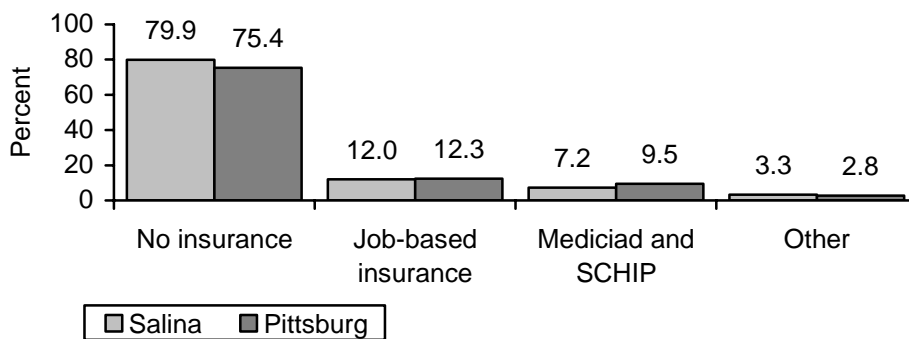
Clinic	Total			Procedures Per Patient	\$ Per Patient	\$ Per Procedure
	Patients	Procedures	Value (\$)			
Salina	2330	9674	\$1,108,630	4.2	\$476	\$115
Pittsburg	2158	9112	\$981,687	4.2	\$455	\$108
Wyandotte	2659	8667	\$758,455	3.3	\$285	\$88

Note: "Value" represents the monetary value of services provided and is based upon assigning each procedure a dollar value in the 75th percentile of the market rate.

DENTAL INSURANCE STATUS

The vast majority of clinic patients (79.9 percent) reported having no dental insurance, which is a 4.5 percent increase from the Pittsburg clinic held in late April/early May of 2004 (see Figure 8). Around 12 percent indicated that some level of dental insurance was provided through their own or their spouse's job. More than 7 percent of patients received coverage for dental services through Medicaid or HealthWave, while slightly more than 3 percent had purchased dental insurance through a private provider or had some other source. (Note: No comparable information was available from the Wyandotte clinic.)

Figure 8. Reported Type of Dental Insurance



Note: Percentages may total more than 100 percent because patients were asked to “check all that apply.”

A substantial proportion of patients from all racial and ethnic groups lacked dental insurance. Asian/Pacific Islander, American Indian/Alaska Native, and Hispanic reported higher proportions, while non-Hispanic White, persons of more than one race, and non-Hispanic Black indicated lower proportions.

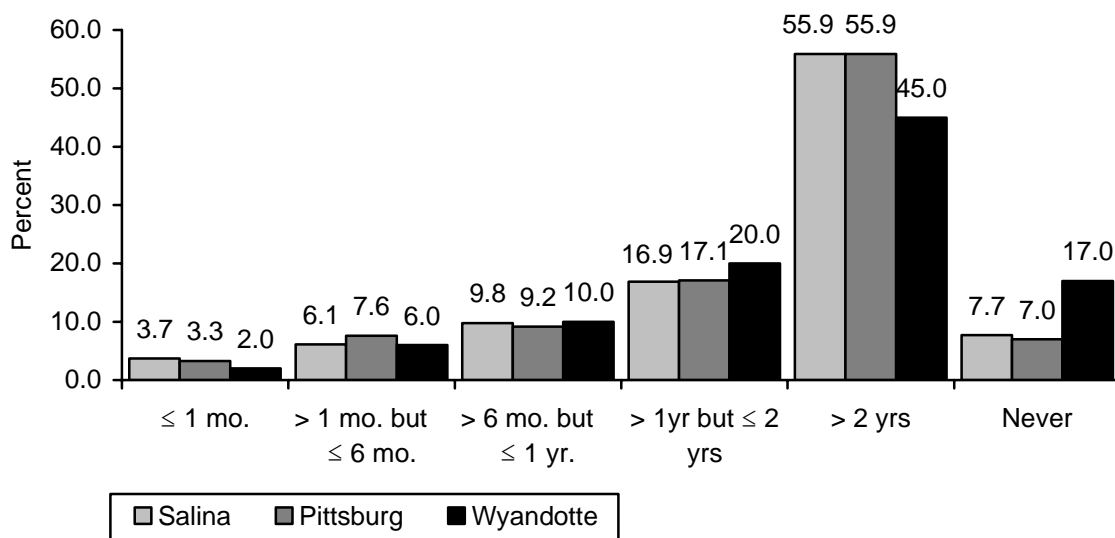
Hispanics and non-Hispanic Whites were more likely than other racial/ethnic groups to have employment-based dental insurance through their own or a spouse's job. Non-Hispanic Black patients had a higher proportion of individuals receiving dental insurance through a public program (HealthWave or Medicaid), while Hispanics and Asians/Pacific Islanders were least likely to be covered by a public insurance program. No significant difference existed between a patient's dental insurance status and whether or not they experienced pain prior to the clinic.

ACCESS AND NEEDS

Time Since Last Dental Visit

The time that has elapsed since a patient’s last dental visit serves as an indicator of access to dental care services. Although dental visits are recommended every six months, or a minimum of once a year for adults, the vast majority of KMOM patients (80.4 percent) have not seen a dentist in over one year (see Figure 9). Of those patients, 55.9 percent have not seen a dentist in the last two years and almost 8 percent have never seen a dentist. Slightly less than 10 percent of KMOM patients have seen a dentist within the six months prior to the clinic. Wyandotte patients were much more likely never to have seen a dentist and less likely to have had a dental visit within the past year than patients of other KMOM clinics.

Figure 9. Time Since Last Dental Visit



Note: Numbers may not add to 100 percent due to rounding.

Children under the age of 18 were more likely than adults to have visited a dentist in the six months prior to their attendance at a KMOM clinic, a finding potentially attributable to the fact that many of the children are eligible for dental services through the state HealthWave program.

Even so, only 13.2 percent of all KMOM children received dental services in the six months prior to their treatment at one of the clinics, a percentage not dramatically higher than the 10 percent of adults who received care.

While the rate at which KMOM children receive care may be influenced by the rate at which their parents seek care, other factors may also be limiting their treatment, such as the large number of Kansas dentists who do not treat Medicaid and HealthWave patients and the lack of convenient access to dental services in some parts of the state.

There was no significant difference in the reported occurrence of pain for patients who had or had not seen a dentist in the last six months. However, patients who had seen a dentist within the last six months were much more likely to know where to go for further care.

Reason Respondent Has Not Received Care in Six Months

Patients who had not received dental care in the six months prior to the KMOM clinic reported a lack of insurance and inability to pay (86.9 percent) as the number one reason, an increase over the 80.7 percent who reported the same barrier at the Pittsburg clinic (see Table 1). Patients who indicated the lack of an available dentist where they live as a barrier to care decreased from the Pittsburg clinic (4.3 percent) to the Salina clinic (3.2 percent). One out of ten patients was refused service by a dentist because they could not pay or wished to pay with Medicaid or a payment plan. Common responses of patients who indicated “other” included having insurance but not being able to afford the deductible or co-payment, finding time to go to the dentist, and lacking transportation to the dentist’s office.

Table 2. Reasons Why Respondents Have Not Received Dental Care in More Than Six Months

Reason	Percent	
	Salina	Pittsburg
No insurance (cannot afford to pay)	86.9	80.7
Dentist refused to see me	9.6	7.5
Do not like receiving dental care	6.0	6.6
Did not think I needed to go	4.2	6.5
No dentist was available where I live	3.2	4.3
Dentist offered appointment, but I could not take it	2.0	2.5
Other	11.9	12.9

Note: Percentages total more than 100 percent because patients were asked to “check all that apply.”

Required Further Care

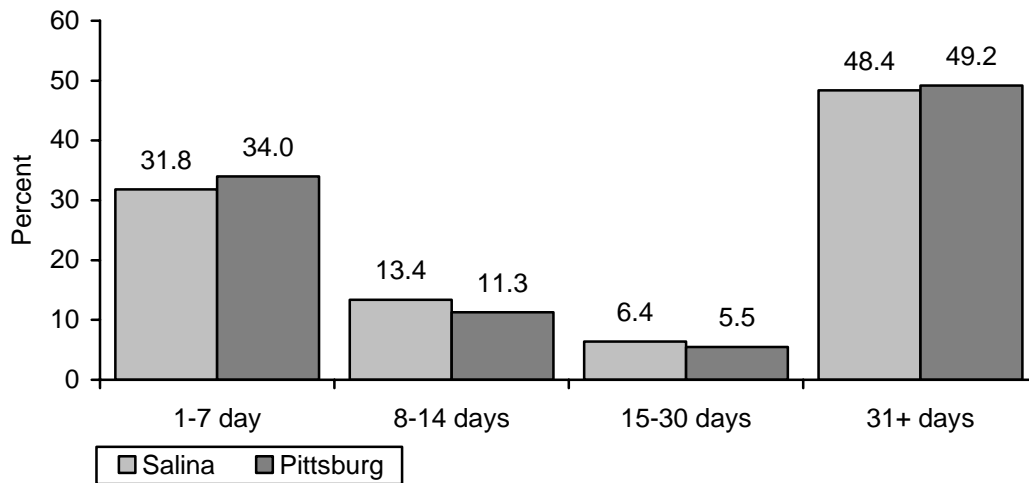
Salina patients (48.2 percent) were more likely than Pittsburg patients (41 percent) to report being told by clinic staff that they would require additional care, but only 37.5 percent of those needing care reported having a place to go.

Overall, less than half (41.6 percent) of all clinic patients had a place to go for future dental care. Patients who did not need additional dental treatment were more likely to have a place to go (45.4 percent), which could be linked to the fact that those who did not need dental care after the clinic were slightly more likely to have a visit within the past six months, and patients with a recent visit were about four times as likely to know a place to go for follow-up care. Nine of ten patients who required more care had not been to the dentist in over six months.

Pain and Duration

More than half the patients participating in the Salina clinic reported having experienced pain prior to attending KMOM. Further, almost half of patients reporting pain had endured it for more than one month, while one-third experienced pain for a week or less. Both proportions are similar to patients attending the Pittsburg clinic (see Figure 10). Of the patients living with pain, 16.2 percent have experienced pain for a year or more.

Figure 10. Reported Duration of Pain Prior to Clinic Visit Among Patients Who Reported Pain



Patients who required care after KMOM reported more pain (62.8 percent) before coming to the clinic, as compared to 48.9 percent of patients who did not require post-clinic care and indicated experiencing pre-clinic pain. More than half of the patients who required additional care and reported pain had experienced pain for more than one month.

Adults were much more likely (60.7 percent) to have experienced pain before the clinic than children under the age of 18 (32.8 percent). Three-quarters of patients reporting more than one race experienced pain, while less than half of Hispanics reported pain. Also, three-fifths of non-Hispanic Whites reported pain compared to half of non-Hispanic Blacks.

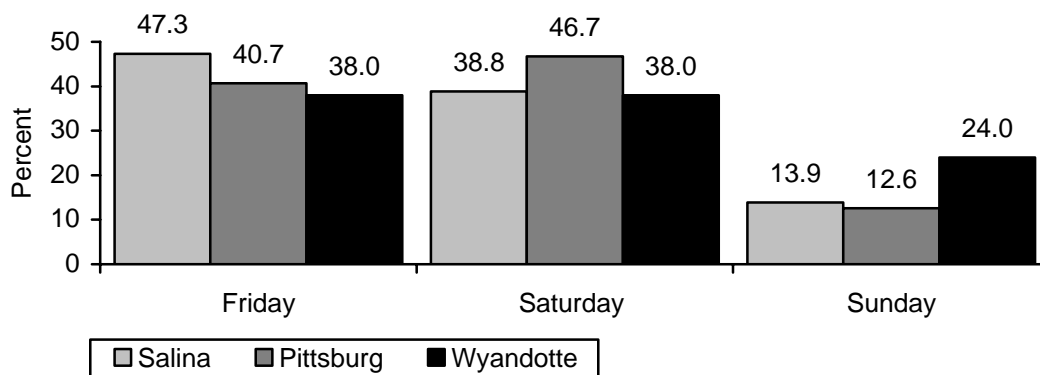
Duration of pain appears to be related to a patient’s access to dental services over the previous six months. Patients who reported experiencing pain prior to the clinic were just as likely to have seen a dentist in the previous six months as not. Patients who indicated experiencing pain for more than a month had the lowest number of visits to a dentist in the previous six months. Patients who were in pain for longer than one week were more likely to need additional care than patients in pain for a week or less.

OUTREACH

Day of Attendance

The largest number of first day patients arrived on Friday and Saturday, 47.3 percent and 38.8 percent, respectively (see Figure 11). Another 13.9 percent arrived on Sunday, with Wyandotte experiencing a proportionally higher flow of patients on that day. About 3 percent of all patients spent more than one day at KMOM. Most patients (74 percent) attended the clinic alone; however, 26 percent attended with one or more family members or friends.

Figure 11. Day of Attendance



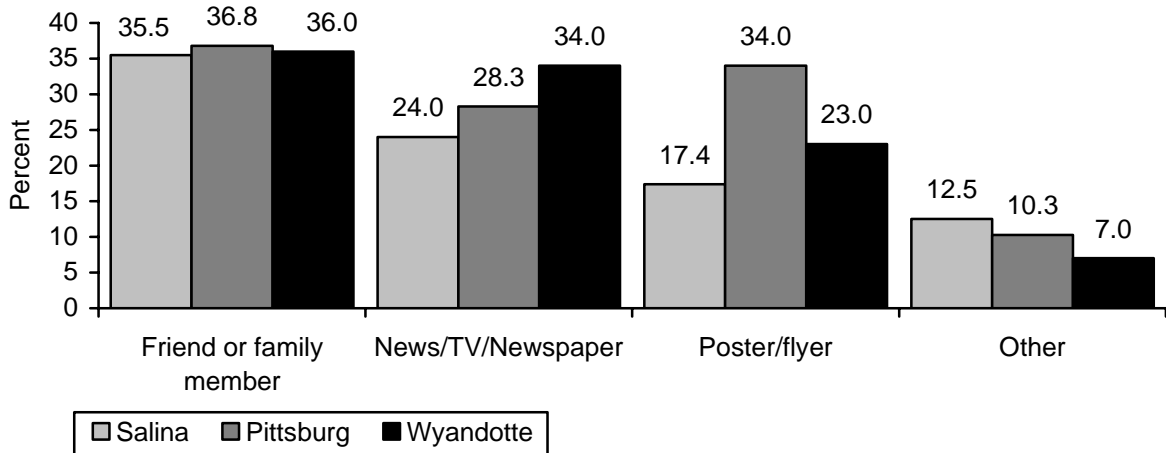
Patients arrived at the clinic at various times of the day and night. Some patients were willing to wait outside for many hours to receive needed dental services. Almost 12 percent (11.9 percent) arrived at midnight or the night before they attended the clinic with the earliest patients arriving at 7 a.m. the day before. The most common arrival time for patients was between 4 a.m. and 6 a.m. the day of clinic attendance, with over half the patients arriving during those hours.

How Patients Heard About Clinic

Patients learned about the clinic through many different avenues including friends and family (35.5 percent), news, TV, or newspapers (24.0 percent), and flyers or posters (17.4 percent) (see Figure 12). Another 12.5 percent reported learning about it from some other source. The most common “other” sources included a health care provider (dentist, doctor, clinic, etc.), church, radio, school, Head Start, Internet, and previous KMOM clinic(s). More than 10 percent of patients heard about the clinic through more than one avenue. Wyandotte patients were more

likely than those of other clinics to have been alerted through news/TV/newspaper, while Pittsburg patients reported more posters and flyers as the source of their information.

Figure 12. How Patients Heard About Clinic



Note: Percentages may total more than 100 percent because some patients selected more than one response.

The avenues through which patients learned of the clinic vary based upon race and ethnicity, which indicates some methods of outreach were more effective for specific racial and ethnic groups (see Table 2). All groups were as likely to hear about the clinic from family and friends, but Hispanics and Asians were less likely to have heard about the clinic through news/TV/newspapers. Hispanics were more likely to have learned of the clinic from a poster or flyer.

Table 3. How Patients Heard About Clinic by Race and Ethnicity

Race/Ethnicity	Percent			
	Family or Friend	News/TV/ Newspaper	Poster/Flyer	Other
Non-Hispanic White	44.6	33.9	20.2	13.3
Non-Hispanic Black	42.8	31.0	24.8	17.2
Hispanic (any race)	41.3	18.8	31.7	18.4
American Indian/ Alaska Native	41.2	52.9	17.7	11.8
Asian/Pacific Islander	45.0	5.0	5.0	45.0
More than one race	40.0	36.0	32.0	16.0

Note: Percentages total more than 100 percent because some patients selected more than one response.

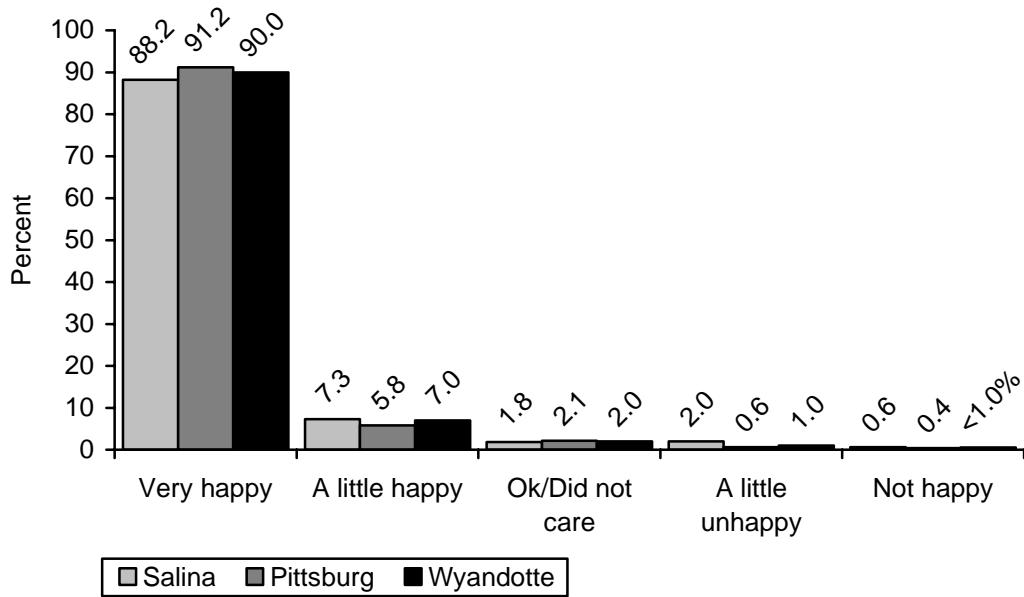
Education at Clinic

Half of the patients who attended the Salina clinic received written information after the clinic concerning how to care for their teeth, which is lower than the two-thirds who reported receiving such information at the Pittsburg clinic. Fewer than half (43.8 percent) reported being shown how to clean their teeth by clinic staff.

Satisfaction with Clinic

As with all previous KMOM clinics, the majority of patients were either “very happy” or “a little happy” (88.2 percent and 7.3 percent, respectively) with the services they received (see Figure 13). Fewer than 3 percent reported any level of dissatisfaction (“a little unhappy” or “not happy”), most commonly due to wait time and not receiving all the services desired.

Figure 13. Patient Satisfaction



Note: Numbers do not add to 100 percent due to rounding.

Patients who were very happy with the Salina KMOM dental clinic were the least likely to need further dental care after the clinic, while patients who were unsatisfied (“not happy” or “a little unhappy”) were most likely to need follow-up care. Also, patients who were very happy were more likely to be among those shown how to clean their teeth and provided with written information about how to care for their teeth.

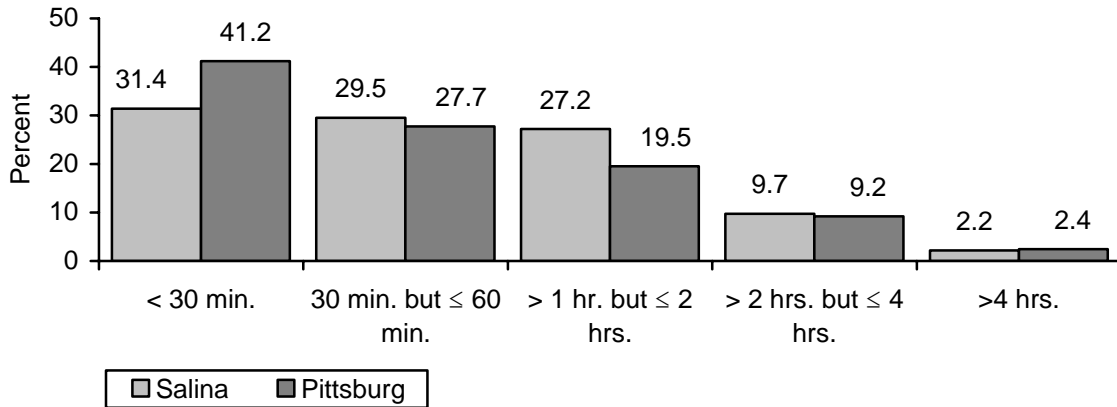
As noted after the Pittsburg clinic, many patients recommended the use of a number system to guarantee that the order of treatment is determined by the order of patient arrival. Other recommendations included some form of shelter for those who wait all night, holding the clinic during warmer weather, staging the clinic more often, and clearly advertising what services will and will not be available.

Travel Time/Distance

For patients in need of dental care, proximity to the KMOM clinic appears to be an important factor on patient attendance decisions. Almost nine out of ten patients traveled two hours or less to participate in the Salina clinic, and 60.9 percent of all patients traveled less than one hour (see

Figure 14). About a third of all patients traveled thirty minutes or less, suggesting that many lived in Salina or the immediate area.

Figure 14. Travel Time Required to Attend Clinic



Almost 100 percent of Salina patients reported living in Kansas with only 0.3 percent traveling from another state. Pittsburg patients reported 16.5 percent came from Missouri or some other state. This difference is likely a result of Salina’s central Kansas location and Pittsburg’s close proximity to Missouri.

SUMMARY AND CONCLUSION

The Salina KMOM clinic provided free dental services to a large number of underserved individuals, the majority of whom lack adequate access to oral care. These high-need, low-access patients often lacked dental insurance and could not afford the out-of-pocket expense of dental services, which is indicated by the high proportion of patients who reported living with unnecessary pain, the significant number of patients who required additional care after the clinic, and the small number of patients who had recently received dental care.

Several patients indicated that KMOM clinics were their only source of dental care. The fact that so many patients rely on volunteer clinics for access to dental services raises several concerns for underserved populations throughout Kansas:

- Poor dental access resulted in over 80 percent of patients not seeing a dentist within the last year, and over half of all patients had not received care in over two years, if ever.
- Duration of pain is related to a patient's access to dental services over the previous six months. Patients experiencing pain for more than a month reported the lowest number of visits to a dentist in the previous six months.
- Two-thirds of the patients who needed more dental care after KMOM had no place to go after the clinic to obtain services.
- While children have better access to dental insurance (Medicaid and SCHIP), one-third experienced pain prior to attending the clinic.
- More than four-fifths of patients indicated a lack of insurance/money as a barrier to receiving care.
- 1 out of 10 patients who attempted to access services through Medicaid coverage or a payment plan were refused services.

APPENDIX I

Kansas Mission of Mercy Patient Survey

Feb 18 – Feb 20, 2005

Please take a few moments to complete this survey so that we can evaluate how well this clinic is serving the public. This information will be kept confidential and will not be used to identify you or your family.

1. What day did you attend the clinic? (Circle one):

- a.) Friday February 18 b.) Saturday February 19 c.) Sunday February 20

About what time did you arrive? (for example, 9 a.m.): _____

2. How did you hear about the clinic? (Circle one):

- a.) Friend or family told me
 b.) Saw in the news/TV/paper
 c.) Saw flyer/poster/information. Where did you see it? (write in): _____
 d.) Someplace else (write in): _____

Please mark the boxes in the columns that apply for you and any other family members (your spouse, children, or other relatives) who received services today. Please use an extra form if there are more than 5 people.

	You	Person 2	Person 3	Person 4	Person 5
3. Age					
4. Mark (M) for male or (F) for female					
5. Which race describes you and your family? (Check all that apply)					
a.) African American/Black					
b.) American Indian/Alaskan Native					
c.) Asian/Pacific Islander					
d.) White					
6. Are you Hispanic? (Circle yes or no)	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
7a. Before coming to the clinic today, have you or other family members had dental pain? (Circle yes or no):	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
7b. If yes, about how many days were you in pain?					
8. Did someone at the clinic show you how to clean your teeth? (Circle yes or no)	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
9. Were you given <u>written</u> information about what to do for your teeth after today? (Circle yes or no)	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
10. Were you told today that you needed more dental treatment? (another cavity to be filled, a root canal) (Circle yes or no)	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No
11. Do you have a place to go to be seen for dental care after today? (Circle yes or no)	Yes / No	Yes / No	Yes / No	Yes / No	Yes / No

Please turn over ➡

	You	Person 2	Person 3	Person 4	Person 5
12. What, if any, insurance do you have that pays for dental care? (Check all that apply)					
a.) No insurance					
b.) Insurance from my job or my spouse's job					
c.) HealthWave or Medicaid					
d.) A plan I purchase myself					
e.) Other (write in):					
13. When was the last time you saw a dentist? (Select one)					
a.) This is the first time					
b.) 2 years or more ago					
c.) More than 1 year, but less than 2 years ago					
d.) Within the past year, but more than 6 months ago					
e.) Within the past 6 months, but more than one month ago					
f.) Within the past month / 4 weeks					

14. If you or one of your family has not been to a dentist in more than 6 months, or ever, what has kept you from getting dental care? (Check all that apply)

- a.) No insurance (and cannot afford to pay) _____
- b.) No dentist was available where I live _____
- c.) Dentist offered appointment, but I could not take it _____
- d.) Dentist refused to see me (e.g, because I could not pay, pay with Medicaid, etc.) _____
- e.) Did not think I needed to go _____
- f.) Do not like receiving dental care _____
- g.) Other reason (write in): _____

15. How long did it take you to travel to the clinic? _____ Hours _____ Minutes

16. What is the closest town or city to where you live? _____

17. How happy were you with the services you received today? (Circle one)

- a.) Not happy ☹ b.) A little unhappy c.) OK/Did not care 😐 d.) A little happy e.) Very happy 😊

Please use the space below to provide any comments or suggestions for improving our services.

Thank you for completing the survey!

APPENDIX II

COMMENTS FROM PATIENT SURVEY

1	A big thank you!
2	A bit confusing but you did a good job.
3	A little bit rushed. Next time I'm trying to come on day one or two. Thanks very much for service received.
4	A man in the second line (the one after everyone was already in) fainted while waiting. I strongly suggest that for late-comers that numbers be issued and people told to return at a specific time for info on whether and when they can enter. Many thanks.
5	All the people I met were very pleasant and nice to talk to. They were also very thorough.
6	All the workers/volunteers were extremely courteous, friendly, and helpful.
7	All went well!
8	Allow everything to be done at once.
9	Anesthesia for people with disabilities especially children who are young.
10	A-OK
11	Be more specific as to what services will be provided when informing the public via news. My husband really needed caps and we were disappointed. We arrived at 1 am, stood in the cold from 3:30 am to 5:20 am only to find out once we were inside that caps were not being offered. Thank you for my cleaning!
12	Because I could not get my teeth done because I need dentures. But it was great.
13	Because they like jokes
14	Because you did not fix my teeth only cleaned them, I was not pleased. Thanks.
15	Better lighting for the dentist to see and fans to help keep them cool.
16	Blessing.
17	Bring the people inside.
18	But could have done without the drill sergeant in the neon yellow shirt directing Hygiene people.
19	But they should have done my other cavities
20	But was misinformed about what all they would do. Great job though.
21	Came in a van with other people. I couldn't get all my work done but have to wait 3 hrs for them to get their work done. My Dr. advised me to get this work done due to physical complications.
22	Can't say enough good about the people or service.
23	Congratulations for this type of social labor, it would be great if you could provide office visit to the clients you now have; possibly by mail.
24	Daycare available so single parents wouldn't worry. Numbers before actually entering building.
25	Dentist was very nice and patient with me and tech support.
26	Dental work was very good dentist was very good. He really did a great job making sure I had everything I needed.
27	Dentist was so patient and understanding
28	Dentist were great they treated me very well. Hope you come back again. Twice a year would be nice so more people can get helped.
29	Did a good job as a team. Work well.
30	Did a great job fast. Kind service people.
31	Did a great job.
32	Did not get here in time for fillings. Just cleaning.
33	Did not receive the extractions that I needed done.
34	Did not receive the filling I needed but my extraction was excellent and the doctor did a great job.
35	Didn't inform me of post care
36	Didn't make it the first day but was really glad for the results.
37	Didn't receive any correction, as a low platelet count stopped any service to a bad tooth...(cavity too large for filling)

38	Do this again next year. God bless you all!!
39	Dr. X did a great job.
40	Dr. X stands out as an extremely competent and remarkable person and professional. Both friendly and attentive, her interaction with staff and patients is sincere and warm. Truly a star.
41	Dr. X and Dr. X.
42	Dr. X & X are great. Thank You!
43	Ecstatic. He was very good. Did a very good job. God bless you, this is a blessing for people that do not have insurance or can't afford to pay for it. Thank You.
44	Everyone was super nice. We appreciate all the special angels who have taken such excellent care of us in everyway. Even the security guard who watched over us through the night.
45	Even though it took all day, I am very happy about all of this. It ran smoothly and we were offered food and drink. I am very thankful!
46	Even though there were many people waiting, as a disabled person I got in right away. I like the way the process went, and I didn't have to wait very long to be seen by a hygienist
47	Everybody here was wonderful! I loved it! Thanks so much!
48	Everybody was very nice and got you whatever you needed. I am very grateful! Thank you.
49	Everyone did a great job! There was a helper every step of the way. Treat bags and clowns with balloons for the kids was awesome. I love this program! If dental cost weren't so high, I wouldn't have to come.
50	Everyone did a great job. Thanks.
51	Everyone did a wonderful job today. Thank you very much. May God bless.
52	Everyone here is awesome and should feel good about the help that they have given to many, their time here was not wasted. Thank you.
53	Everyone here was so helpful and polite. We really appreciate what they have done. This means a lot to our family.
54	Everyone needs a big thank you! Everyone was great!
55	Everyone was extremely polite, organized, helped as much as they could. The newspaper said root canal services were available but upon arrival (7 hours waiting plus 3 driving) I was told no root canals on molars. Very disappointed about that.
56	Everyone was great
57	Everyone was great and I thank you all.
58	Everyone was great Today!! Thank You.
59	Everyone was helpful & kind. Thank you.
60	Everyone was pleasant. All the staff had a servant's heart and attitude that was great. K-MOM was a phenomenal experience. What great planning and organization. Great job everyone!!!
61	Everyone was polite and helpful
62	Everyone was so wonderful to everyone. You made it an awesome experience. You made me and everyone feel at ease and less nervous. May all of you who helped with this be blessed forever. Thank you so much.
63	Everyone was very kind. Thanks so much & God bless you all for doing this for people.
64	Everyone was very nice, this is a great program for people without insurance and look forward to coming again!
65	Everyone was very professional
66	Everything went great today. They told me what they were doing and I thank them for that.
67	Everything like it is, it was great! And I appreciate it very much, thanks.
68	Everything very good
69	Everything was excellent! Thank you so very much!!
70	Everything was excellent-No complaints.
71	Everything was great
72	Everything was great! Congratulations and thank you for attending to the persons that are unable to provide for such needs
73	Everything was great!, thanks
74	Everything was great, and thank you so much for helping us. God bless.

75	Everything was great, God bless you.
76	Everything was great, thanks.
77	Everything was great. God bless all of you, thanks.
78	Everything was very great.
79	Everything was very well organized and you are a great blessing to many people, God bless you and thank you for the great attention.
80	Everything went real good-the staff was wonderful.
81	Everything was wonderful. Thank you.
82	Excellent
83	Excellent service!!!
84	Excellent service. I was treated well and with much kindness.
85	Excellent svcs./Well organized.
86	Excellent!
87	Extremely happy. Thank you.
88	Fantastic!!
89	For people who come in but need to come back. There needs to be a separate registration/reentering procedure entirely so there would be minimal waiting for the only chair.
90	Freezing temperature not tolerable for some people-would be better in a little warmer weather. I was really afraid of frostbite.
91	Great job!
92	Glad they did this. Thank you so much
93	God bless all of you who spent your time helping all of us. You are God's angels.
94	God bless all who helped!!! Consideration of shelter in bad weather for those who traveled long distance and camp out all night, otherwise thank you!!
95	God bless everyone for their time and major sacrifice.
96	God bless you all for doing this!
97	God Bless you all!
98	God bless you all!
99	God Bless you all. It was a beautiful charity.
100	God Bless You!
101	God bless.
102	Good program.
103	good to me
104	Great
105	Great job X
106	Great job to everyone, cooks & all! Thank you all very very much! My sincere thanks.
107	Great job-don't change a thing.
108	Had to drive the trip 3 separate days-seen husband lot day-me the next and have to come back again to pick up partial wasn't in pain before I came-now I am.
109	Has to return on Sunday for treatment.
110	Have more often maybe in Wichita All the Time-More centrally located. Put in Papers-I saw nothing in print
111	Help with dentures
112	hurt now
113	I am grateful for free services I received today. I wish I was here earlier before they decided to turn away those in need of extractions and fillings.
114	I am grateful because you helped me a lot, but there were so many people; but that okay, continue on congratulations.
115	I am so happy for all of you. I know you were all tired and exhausted. But I am so grateful to all of you.
116	I am so thankful for this service and grateful to everyone who helps it run so smoothly-everyone is so nice and kind, not hurried and cross about so many people to get done. This is my only dental care. Thank You!
117	I am very grateful, thank you so much, and may God help and bless you for this kind services you provide

118	I am very happy today no more pain this was a blessing. Thank you from the bottom of my heart.
119	I am very happy, two young ladies very gentle and beautiful treated me very special, thank you for the help we appreciate it a lot
120	I am very please with your program and I hope that you continue to do it more regularly
121	I am very thankful for services today. Wish you had it more often. Thank you.
122	I am very thankful!! Such caring people never have been treated so good!! There is no room for improving you're the best!
123	I appreciate all the service that you provided to me and to all the people. Thank you and God bless you all.
124	I appreciate all the volunteers and dentist coming today and this weekend. Everyone was very nice and helpful. I just want to say "Thank You."
125	I appreciate dentists & all the volunteers taking time out to help me. This is a wonderful service.
126	I appreciate everything very much. If I could do something in return, I'd not hesitate to do so.
127	I came here 2 days. I still didn't get all of my teeth filled. The first day, I was told they would all be filled. Only 3 teeth were filled. The second time, I camped out all night. I was #5 and I got 3 more teeth filled and still wasn't allowed to go.....
128	I came in for fillings, they cleaned my teeth and said I was done. No fillings were done. But thanks.
129	I can not say thank you enough. Please know we appreciated every part of this mission for the work they have done.
130	I can't feel my mouth.
131	I can't thank you guys/gals enough. It's rough without the ability to afford insurance.
132	I commend you on all your hard work. All the staff was very friendly. Thank you so much.
133	I congratulate you and give you thanks for the great work and your great attention, please continue this service. May Jehovah bless you all.
134	I did not get my teeth fixed.
135	I didn't get done the services I came for & needed-therefore I am still in pain
136	I do appreciate everything that everyone has done today.
137	I do want to thank all of you who came here to provide your services to help all that needed it. God bless you all. I really can't thank you enough. Thank you. Thank you. Thank you.
138	I don't think it's possible to improve the services. Everything was wonderful.
139	I don't think you could have gave us better care.
140	I feel that there could have been time to do more fillings. I got a cleaning it did nothing for my teeth that needed to be filled but thanks anyway.
141	I give you my thanks for your help and for the beautiful attention given to everyone, you are so generous, thank you so much, great service.
142	I give you my thanks for your service, it is a marvelous gesture and my God is very pleased with your kindness to his children.
143	I had a diabetic reaction and they immediately got me out of line and gave me something to eat. When I was ok they got me back in right away. Thank you so much!
144	I have never felt so accommodated or welcomed to any establishment. Thank you to all the volunteers and dentists. God bless you all!!
145	I hope that you will be back with this service.
146	I X in my opinion state that this is a great act of kindness in your part because the people can not afford it due to lack of money, Thanks to you!!
147	I just want to say thank you. Everyone was very friendly.
148	I like to thank everyone for there smile and friendliness and great job.
149	I liked the way I was treated!!
150	I love that they took very good care of her they were patient and they weren't mean.
151	I really appreciate the services today. The dentist and his helpers were very polite and I thank them.

152	I really want to thank you all of you who participated. I ha never ever seen or have this done free. Hopefully w/ Gods blessing you guys can have some more of these clinics. God bless you all! Thank you.
153	I received great service but the wait was really long. Good food. Thanks for everything.
154	I thank you for your services. It shows people care. Thank you.
155	I thank you very much.
156	I think everything was great.
157	I think it is great. It was very helpful.
158	I think it's a great program.
159	I think the service was great.
160	I think they did a good job thank you very much.
161	I think this is one of the best things. I thank you and everyone who did this.
162	I think you are doing an amazing job!
163	I waited for 3 hours for someone to "prioritize" for me to have my teeth cleaned first and was unable to get the fillings I need.
164	I want to thank everyone for giving their time to make this happen. I do believe in taking care of your own before the rest of the world. Thanks again.
165	I want to thank you for what you did for me and my family!
166	I was down for pull and cleaning. When I got out of one for pulling cleaning was closed down.
167	I was great with the help. I just didn't think I would have to wait all day.
168	I was hoping to get 2 worse things done. 1 filling on front tooth and 1 pulled. Got one pulled and front tooth will be totally broken and gone in 1 month. Thanks.
169	I was just disappointed that not all of the services were available or could be provided to me. I do think it is a great program.
170	I was really disappointed when they told me that I could not get no filling. Well my tooth hurts me every time I eat anything. So I was disappointed about that. Real disappointed
171	I was really impressed the way it went by so fast.
172	I was scared you guys were very nice and gentle and very friendly thank you for everything you are doing for people in need. I hope I will be able to come back. Thank you.
173	I was told that if I extracted my front teeth, I would get a flipper. That is the only reason I agreed.
174	I was very disappointed to find out Medicaid wouldn't pay for my dental work. I waited all day from 5:30 am to 2 pm for this and I would do it all again in a heartbeat. I cannot afford to stay in town for fillings tomorrow but I really really appreciate this. And they even feed us breakfast and lunch, which was cool cuz all I had was bread and butter. Thank you!!!
175	I was very happy with the care I got. But during the screening I tried to tell the dentist I needed filling. He just sent me to be cleaned then I would have had to wait all day again to be filled (URGH).
176	I was very pleased with the treatment today, thank you.
177	I was very proud of the people who did me I was very nervous and they helped me stay calm. Thanks
178	I wish all services would be available throughout each day. I need a root canal and will have to return tomorrow-and just hope they can work me in. I can't afford the extra travel or motel. On the other hand, I did receive x-rays and some excellent advice. Thank you so much!
179	I wish I had time to thank all involved individually! Thanks.
180	I wish there would have been time for more fillings, but I am happy that I could at least get me teeth cleaned. Thank you!
181	I wish this had been available years ago.
182	I wish you could organize the entrance because we came from quite a distance and it was cold, thanks
183	I would have liked to get a couple more fillings but everything was great. I am very grateful for the services and the wonderful assistance. Thank you.
184	I would like to thank all the staff and volunteers for putting together and running the dental clinic great. Everyone was extremely nice.

185	If I can get my front teeth done it would make a world of difference for me.
186	If it was not for the free clinic I would not have been able to have this done. This was a great service and the people were fantastic. Thank you.
187	I'm coming back on Sunday to get the cleaning. I've waited 10 1/2 hours and it was worth the wait! All the volunteers were so kind I appreciated them and you for their generosity.
188	I'm disabled and have 2 come back tomorrow 2 get fillings not happy w/ that but the cleaning was good. Thanks.
189	I'm extremely appreciative for this clinic and hope for my sake and the sake of others in need of its service will continue to benefit in the future. Much Thanks! Praise God!
190	I'm from Atlanta GA, this is the first time I seen something like this. The doctors and volunteers were very nice and helpful. I was very pleased.
191	I'm truly grateful.
192	I'm very happy with the service provided by all volunteers.
193	It appeared fantastic!
194	It excellent treatment
195	It is awesome that you dentists are doing this 'cause some of us don't have insurance.
196	It seems like everyone knew exactly what to do. Thank you very much.
197	It was a long 12 hours. Have more clinics per year.
198	It was awesome
199	It was long waiting but the people was real nice.
200	It was really cold to wait outside. Maybe having this a month later would make it easier to wait in the cold.
201	It was so good that they have this. I hope they do this again. Thank you!
202	It was very cold outside all night-open the doors sooner.
203	It was very good.
204	It was very nice I think you have wonderful workers.
205	It was very well planned & the helpers were very comforting & helpful.
206	It was wonderful!
207	It would be great if you could attend to the patients, issue a payment plan and then have us make payments for the work done.
208	It would be nice if they would plan these in warmer weather so you wouldn't be so cold.
209	It would be useful to schedule follow-ups on succeeding days. A long tent would help keep out cold while waiting outside.
210	It's a great service to those that are with out medical service, thank you for everything
211	It's a great thing you are doing. Thank you.
212	It's great that these services are made available to people who would otherwise not get the dental care they need. Thank you very much, hope you keep providing these services for us.
213	Just keep doing what you're doing now. I didn't see or find anything bad or wrong. You did great. Thanks.
214	Just try to make sure that all procedures are available for everyone you let through the doors. And thanks, I do appreciate what I was able to have done.
215	Keep going with good work.
216	Long wait time.
217	Make it clear in your advertisements what exactly can be done as far as dental work goes.
218	Many thanks because you are great doctors and I wish with all my heart that you continue with your service.
219	Maybe if you're getting something minor done and they see something else they should say something, even if they can't fix it here.
220	Missy did a wonderful job cleaning my teeth, she is a very skilled dentist and I wish to personally thank her.
221	More accessible seating for physically limited people-not to seat people so high up in the bleachers- is dizzying for many especially some of us on medications. Thank You!
222	More implants
223	Most appreciative for all dental care provided today-for all the volunteers, kind treatment, gentleness and noticeably genuine concern from all workers and volunteers.

224	My comment is that you continue to service the people, just like you have done it's marvelous, God bless and thank you.
225	My family and I are very grateful for all the help that you gave us here, thank you so much
226	My little unhappiness was not your fault. It was caused by the long distance to drive and the wait after I got here, caused by so many people.
227	Need filling and it could not be done today
228	Need fillings but they were full
229	Need one in Salina every year. X from X, Ks A+.
230	Need some shelter from the weather
231	Need to be able to actually help do all the teeth care at once. Most stayed in the cold-which meant they have the money. So teeth will stay bad till next free clinic. Some travel 300 or more miles.
232	Nice Job. Thank you.
233	no comments
234	No dental students
235	No improvement. You guys were and are awesome, and God bless you.
236	No improvement-good great job! Thank You!
237	none
238	None Needed, Did Excellent Work! Thank You
239	Nothing-everyone was very friendly and helpful. Thank you!
240	Only not very because I wish more could have been done for my husband.
241	Only that I am very grateful for all you do for all of us, may God bless you.
242	Only thing I would have liked to have was an x-ray of another tooth that might need root canal. Did nothing to this tooth because could not verify actual treatment needed.
243	Opening doors a little sooner.
244	Outstanding overall experience
245	People are great to put in time for us.
246	People should make sure people get written instructions on caring for their teeth after they are pulled. Everyone here are beautiful people for helping. Thank you.
247	People were cutting and moving to other seats ahead of people who have waited along time. A few were caught and sent back but some were not. Would have liked to seen a # or color system when we first came in. All the volunteers were just awesome!!
248	Please allow people from farther out of town to do services in 1 day. I really need crowns for root canal and another tooth but can't afford it. I wish you provided crowns. Thank you for being able to provide services.
249	Please ask Dr. X to help forever. He was very respectful of my opinions. Everyone was great!
250	Please do this more often, thanks.
251	Please provide more often, this service is badly needed in Salina
252	Real efficient. Real good.
253	Scared Shitless
254	Seemed to me things were moving along pretty well.
255	Service from volunteers who served food to dentist were all friendly and polite. I will come again.
256	service was excellent
257	Service was greatly appreciated.
258	Services great, processing questionable. In at 8:45 out at 3 pm. Poster said 7 am. I was here and they closed doors at 7:05. If stated on flyer to be here at 5:30 for processing say so.
259	Services were wonderful, everybody was extremely nice, a little long for the wait but expected so not a big deal...you do what you can do.
260	Should give numbers to those in line. Too easy for people to jump ahead of those that were here longer.
261	Should receive instruction on how to brush.
262	Simply put your services come across with definite integrity.
263	Spanish announcements on television.

264 Super job by everyone!!!
265 Teeth gone!
266 Thank so much!
267 Thank You
268 Thank you
269 Thank You!
270 Thank you all so much for the wonderful care and treatment in which you provided to us all.
God bless you all!
271 Thank you all so much you all are fantastic. I would have continued with pain if it hadn't
been for this.
272 Thank you all very much for your services.
273 Thank you all very much!
274 Thank you all very much.
275 Thank you all very much. God bless very good work.
276 Thank you All!
277 Thank you all!
278 Thank you all.
279 Thank you and God bless you all: doctors, assistants, hygienist, volunteers.
280 Thank you and God bless.
281 Thank you and see you next year.
282 Thank you dearly!!
283 Thank you everyone!
284 Thank you for a good service to the community everything was excellent, the treatment, the
attention etc. God bless
285 Thank you for allowing me to finish and not have to travel back again to finish. Thank you
and God bless everyone.
286 Thank you for everything that was done here.
287 Thank you for everything.
288 Thank you for having this clinic
289 Thank you for the cleaning today. I greatly appreciate it!
290 Thank you for the help! It is really appreciated!!
291 Thank you for these opportunities, not often available and I waited 6 hours which was worth
the wait, thank you.
292 Thank you for your consideration and kindness. I appreciate it a million.
293 Thank you for your service.
294 Thank you for your time, it is greatly appreciated!
295 Thank you I really appreciated it.
296 Thank you KMOM God bless.
297 Thank you so much for everything. God bless you!
298 Thank you so much for providing me and my community this option. Wow. This was truly a
gift. Thank you.
299 Thank you so much!
300 Thank you so much! I waited in line for 9 hours.
301 Thank you so much! You all did a great Job!!
302 Thank you so much.
303 Thank you so much. (Have some Chapstick handy).
304 Thank you so much. God bless.
305 Thank you so much. My husband has had colon cancer in the last year and we have no ins.
Let alone for teeth. Words can never express how thankful we are! God bless you all!
306 Thank you so much. Your staff and support were great!
307 Thank you so very much a great program!
308 Thank you so very much for helping me with my teeth!
309 Thank you so very much! Everyone was just great and so very friendly, again, thank you.
310 Thank you to all the volunteers, good job.
311 Thank you to all who were here. Great care!!

312 Thank you very much for all the consideration and thought you guys put into this. I don't
have insurance and it makes it hard to pay. So this helped me tremendously. Thank you!

313 Thank you very much for everything. It is greatly appreciated!

314 Thank you very much! The services were greatly needed.

315 Thank you very much! Very happy.

316 Thank you very much, you all are a blessing.

317 Thank you very much.

318 Thank you very much. Kim did an excellent job with my cleaning.

319 Thank you very very much.

320 Thank you very, very much.

321 Thank You!

322 Thank you!

323 Thank you! All of you!

324 Thank you! I was worried I need a tooth pulled. Didn't have to!!

325 Thank You! Thank You! Thank You!!!

326 Thank You!!

327 Thank you!! Thank you!! Thank you!

328 Thank You!!!!

329 Thank you, all the attention was excellent, God bless

330 Thank you, thank you, thank you.

331 Thank You.

332 Thank you.

333 Thank you-All was organized, courteous, and efficient.

334 Thanks

335 Thanks a lot

336 Thanks a lot great job.

337 Thanks a lot.

338 Thanks again.

339 Thanks and God bless for all you do.

340 Thanks for providing a wonderful and loving service. Without this opportunity my wife and I
would have had to wait 2 months for much needed care. You guys are wonderful and
treated us like royalty. Thanks again.

341 Thanks for your service

342 Thanks for your time and dedication. It's truly appreciated.

343 Thanks so much!

344 Thanks so much, best care, nicest people. God bless you for doing this for people who
need it.

345 Thanks to all.

346 Thanks to everyone involved in this program. You have done (gods) Gods work. God bless
all.

347 Thanks!!

348 Thanks.

349 That you try and help the necessary majority of people you can handle.

350 The service was greatly appreciated. Thanks so much. May God bless you.

351 The dentist and assistant was really friendly and did a good job. Thanks a bunch!!

352 The doctors and nurses are great personnel, but like always it's impossible to ask for more.

353 The dr. I seen was great and answered my comments very pro. Like. Thanks.

354 The Dr. Was great and so was his assistants. Thank you so much for helping me!

355 The helpers here were excellent and very friendly.

356 The ladies that worked with me were very nice and Dr. X was nice when he checked my
teeth.

357 The ones that pulled my 3 teeth were awesome. It took 4 people & they all were great. If it
weren't for them being in X I'd go to them all the time. Thanks!

358 The only thing that could have made it a better experience would have been a house call.
Other than that, this was a great experience, truly a blessing. You've all combined to make
my life better for years to come. I very much needed a root canal and 3 fillings.

359	The people were nice and great.
360	The person who cleaned my teeth did an excellent job. Thank you very much.
361	The service was very nice and kind. The people were friendly and very helpful. My only regret is they did not do the filling and clean the same day. I was told that I have to go out and get back in line a second time instead of one trip I have to make two, but the service was great. Thank you very much!
362	The staff and oral services were awesome!! Great professionalism, charming personalities and nice overall smiles! Keep up the good work. Thanks for supporting our community!
363	The treatment here was superb!
364	The wait was long but we were treated great-thanks for the free meals & drinks. Thank you so much for having this free service and thank you everyone who volunteered their time. God bless you all.
365	There needs to be no adjustments. This went better than I thought. I did not think I would get in. very efficient and very good people all over.
366	They could do better but it was good, I like their work.
367	They did good work.
368	They did not finish because of no tools.
369	They put filling in tooth that didn't hurt and wouldn't take out wisdom tooth that hurt for 3 years now!
370	They would not make my front flipper so got no treatment.
371	This clinic was a wonderful thing. So many of us work hard to provide for our families but unfortunately don't have insurance where we work and cannot afford it.
372	This dentist and hygienist was very nice and patient.
373	This has been a wonderful experience to see so many people get dental help. This is a service that was needed. Thank you.
374	This is a great opportunity for people without insurance to get work done. The dentists were all very helpful and friendly. The hygienist I saw today was pretty rude. I asked her if my teeth were healthy and all she'd say is that they looked better.
375	This is a great thing that you do. God bless you!
376	This is a great thing, Keep it up!
377	This is a really good work. Thank you a lot
378	This is absolutely wonderful!!
379	This is awesome. As a single mom with kids, I can not afford to go to the dentist and really appreciate everyone coming here to provide this service.
380	This is great! Thank you.
381	This is the best thing that's happened in Salina! Thank you.
382	This is wonderful! Everyone was great! Thank you so much and God bless you!
383	This was a wonderful experience-The volunteers and staff were very friendly and informative. Thank you all so much.
384	This was an answer to my prayers. Thank all of you very much. Everyone gave 110%.
385	This was the first time that an extraction did not hurt. The dentist who saw me was very friendly and more outgoing that I expected. Thank you with all my heart.
386	This was very well handled and organized. Worth the wait. Am having all dental work at once.
387	To happy. To Kindness.
388	Truly appreciate work done to me and family members. Everyone was friendly and still took care of business in a timely fashion. Thank you very much.
389	Very attentive. When difficulty were apparent teamwork was wonderful.
390	Very good services
391	Very good.
392	Very happy-A little sore but happy no more pain when cold hits my teeth everyone-Thank you.
393	Very impressed and pleased with the efficiency of all dr.'s and other staff and volunteers!!
394	Very long wait 7 hrs but I had already expected the wait ahead of time and was prepared for that. More dental chairs proportional to the # of doctors and hygienists.

395	Very nice people, when out of their way at times. I think everybody here should be applauded!
396	Very organized. Thank you very much!
397	Very organized. Very good and friendly people.
398	Very sweet doctor and helpers. Very kind to do this for community. It saves lots of money. Thank you, I'm happy I came and you spent your time for this. God bless all of you.
399	Very thankful to all of the staff, volunteers and dentist. Although I was extremely tired and cold I could not/ would not have been able to afford my dental work. Thank You.
400	Very Very Happy. Thank You!
401	Very, very happy. Thank you! Very, very much.
402	Very, very, organized and ran smooth.
403	Everyone was extremely polite, organized, helped as much as they could. The newspaper said root canal services were available but upon arrival (7 hours waiting plus 3 driving) I was told no root canals on molars. Very disappointed about that.
404	Warming Station (Tarps/Tent w/Space Heater)
405	Was a good job.
406	We congratulate all of you for such a great service.
407	We waiting all night. My son has a cavity and we are told we have to get in line again and myself to get things done.
408	We want to thank you all.
409	We went to Pittsburg last year and was our 1st time, Blessings to you.
410	We were pleased with everyone, but especially to a young man named X from X. He helped our family in many ways.
411	What a blessing you all are! Thank you so much!!
412	What a day! Always dreaded getting dentures. Now I will.
413	What a fantastic crew. I was terrified and they helped me all the way. Thank you so very very much.
414	When I was first screened, I was told there would be no root canals performed. After checking there some confusion on this. Maybe better communication prior would help. But overall received excellent care.
415	When registering a man said I would be able to get all the work done that I needed in 1 day but after extractions I was not allowed to get fillings the same day.
416	Wish Medicaid would take care of adults for dental. It sure would be nice.
417	Wished we had time to fill all cavities.
418	with Dr. X
419	Wonderful
420	Would really appreciate having KMOM in Hutchinson, Kansas. Would have been helpful to know in advance that there would be patient quotas.
421	You all did a great job. I was impressed.
422	You all did great to volunteer your talents and time.
423	You all were very kind and thank you all very much for doing these services.
424	You are a very professional group, God bless you and many thanks for your services.
425	You are providing a great service for everyone and I really think everyone involved with KMOM needs a big pat on the back!
426	You are very wonderful, special people. Thank you and God bless.
427	You did a great job.
428	You did a wonderful job. Friendly and patient staff. I needed fillings but no x-rays were available to ID them.
429	You guys are great.
430	You guys are the greatest! I can not thank you enough!
431	You guys are wonderful and I am so grateful for you saving my smile!
432	You guys did a wonderful job-If only there were more people in this world as caring as you!
433	You guys did great! I hope your efforts can be expanded to help more people who cannot afford dental care.
434	You guys did real good service on me today.
435	You guys did wonderful!! Thank you and God bless!

436	You guys do excellent work.
437	You need real pain medication. Not just Tylenol & Motrin wanabee's
438	You people are the greatest, very understanding and helpful.
439	you should come every six months because there is a need in Salina for all the people
440	You very well organized. I like to keep my teeth low as possible. Not hurting me just a great opinion. My teeth are. Thanks a million.
441	Your service is very good. I can not get my teeth fixed without your service. You provide happiness and satisfaction for those who can not contribute. The world is a better place because of your concern and efforts. I'll continue to come to your dental clinics and recommend them to others.
442	Your staff was very friendly.
