

**Quality of Care and Protective Services Working Group (WGA):
Senior Care Task Force**

Meeting #4 - Tuesday, February 8, 2022

Discussion:

Safeguards To Prevent Abuse, Neglect, And Exploitation of Seniors in The State of
Kansas

9:00 a.m. – 10:30 a.m.

AGENDA

9:00 AM Welcome and Introductions

9:10 AM Subject Matter Expert Presentations

- *Chrisy Katib, Kansas Department for Children and Families (DCF)*
- *Camille Russel, Kansas Long-Term Care Ombudsman*
- *Linda Davies, BSN, RN, Kansas State Board of Nursing*

9:50 AM Topic Discussion

10:20AM Revisit SWOT Analysis (*page 2 of agenda*)

10:25AM Administrative Updates and Next Steps

- *Next Meeting: SWOT Matrix for Recommendation Development*

10:30AM Adjourn

Link to Meeting Materials: <https://www.khi.org/pages/2022-SCTF>

Meeting Commitments

- *Come ready to discuss and compromise*
- *Keep remarks succinct and on topic*
- *Don't hesitate to ask clarifying questions*
- *Start and end on time*

Vision Statement:

“Older Kansans will have access and the ability to choose and receive high-quality, person-centered services wherever they reside.”

Strengths	Weaknesses	Opportunities	Threats
<ul style="list-style-type: none"> • State commitment and recent legislation increasing awareness and enforcement of financial abuse • Dedication of Adult Protective Services (APS) social workers • APS and Medicaid fraud control unit • Reviews of deficiencies and applications provided by membership group listservs from individuals (i.e., Linda Farrar) • Kansas Attorney General enhancements of abuse laws • Bank reporting and care home reporting of financial exploitation • Statutory increase in penalties for fiduciary abuse • Kansas guardianship program • Kansas law provides civil liability immunity to former employer who tells prospective employer that a person was being investigated for abuse, neglect, and exploitation. • Conservators and payees are important to our seniors, especially those who have a mental disability. We need more of these folks. 	<ul style="list-style-type: none"> • Lack of education and buy-in from some law enforcement • Direct care staff involved in cases may skirt penalties by “job hopping” • Lack of resources for investigation and prosecution, both monetary and substantive education • Absence of coordination with enforcement agencies. E.g., state/federal, department of labor/securities • Limited access to supportive services for persons who have been neglected or abused • Lack of local prosecution of perpetrators by county/district attorneys • Lack of timely publication of survey findings – or sometimes failure to place reports online. • Guardianship and conservatorship education • Can we expand the Kansas guardianship program? • Background checks for LTSS workers • Education • Serious allegations and deficiencies not showing up on the CMS nursing home compare website. • Issues with covid. There is a lot of trauma being experienced by seniors and caregivers. • Lack of timely investigation in some instances 	<ul style="list-style-type: none"> • Awareness of community on senior’s rights to choose and rights to not incur abuse, neglect, or exploitation • Law enforcement education • Educational in-service opportunities throughout the year from senior care resources (ombudsman; survey team members, etc.) • Support for family caregivers • Lack of timely investigation in some instances • Background checks before hire • Improved dementia care training • Education community, law, banks, seniors directly • Homes should have more accountability for protection of resident property. • The change in nursing staff so frequently is very unsettling in our dementia resident and the communications between staff re her care is not consistent 	<ul style="list-style-type: none"> • Greed • Growing social media issues • Lack of resources to help those truly in need. • Lack of ability to regulate unlicensed home health and family caregivers • Inability to connect to the internet in so many areas of the state reliably for the connections to out of area medical professionals and geriatric-psychiatry professionals • Belief systems; inheritance as a right • Isolation of potential victims and dependence of potential victims • Insufficient numbers of APS staff and resources in each community, esp. Rural. • Social isolation of elders in all settings can create more opportunities for those who would exploit neglect or abuse • Adversarial system • Older adults acquiesce to family “need” to financially exploit
<p>Key Themes</p> <ul style="list-style-type: none"> • State attention placed on adult protective services • Regulations and penalties - esp. those related to financial abuse • Dedication of social workers to recognize and report abuse • Guardianship program – pointed out as a strength and then opportunity to expand 	<p>Key Themes</p> <ul style="list-style-type: none"> • Lack of resources and coordination among sectors involved • Timeliness and availability of reports and survey findings (as well as timeliness of investigations) • Guardianship program – needs to be enhanced/expanded • 	<p>Key Themes</p> <ul style="list-style-type: none"> • Community awareness • Background checks • Improved dementia care training • Educational opportunities: staff in-service, law enforcement, banks, community, family caregivers 	<p>Key Themes</p> <ul style="list-style-type: none"> • Resources • Staff turnover • Unequal internet access • Social media • Unregulated providers • Adversarial systems • Belief systems/family relationships • Social isolation

Quality of Care and Protective Services (WGA)

Meeting #1, Dec. 14, 2021, Introductory Meeting

Meeting #2, Jan. 11, 2022, Topic Discussion on administration of antipsychotic medications to adult care home residents

Meeting #3, Jan. 25, 2022, Recommendations on administration of antipsychotic medications to adult care home residents

Meeting #4, Feb. 8, 2022, Topic Discussion on safeguards to prevent abuse, neglect and exploitation of seniors in the state of Kansas

Meeting #5, Feb. 22, 2022, Recommendations on safeguards to prevent abuse, neglect and exploitation of seniors in the state of Kansas

Meeting #6, March 8, 2022, Topic Discussion on adult care home surveys and fines

Meeting #7, March 22, 2022, Recommendations on adult care home surveys and fines

Meeting #8, April 12, 2022, Refine and Characterize Recommendations

Meeting #9, April 26, 2022, Refine and Characterize Recommendations

Meeting #10, May 10, 2022, Finalize Recommendation Language

Meeting #11, May 24, 2022, Finalize Recommendation List

Meeting #12, June 14, 2022, Ratify Report