

Telehealth Barriers

Tuesday, November 10, 11:00AM - 12:30PM

The following barriers were brainstormed by the working groups on Finance and Sustainability, the Policy and Treatment and System Capacity and Transformation. A goal of this sub-group will be to make recommendations to address these recommendations.

Finance and Sustainability Working Group

- Broadband access
- Maintaining some of the temporary exemptions which have been available under COVID

Policy and Treatment Working Group

- Kansas residents not able to access providers while outside of the state, and residents of other states not being able to access providers outside of the state while in Kansas
- Infrastructure – parents and children having access to the necessary technology
- Telephonic access within telehealth
- Mobile competency evaluation services
- Expanding telehealth services to the crisis arena – examine approach of other states
- Provide state standard education to providers

System Capacity and Transformation Working Group

- Impact of COVID as a trial run – increased access to services but there are needs which were not met – need to define the telehealth network in KS
- Need to examine age limits in utilization of mental health
- System transformation and treatment within jails using telehealth
- Originating site, need to look at what we want to be able to offer within CMS guidance where is makes the most sense to patients