Update on KanCare Meaningful Measures Collaborative (KMMC)
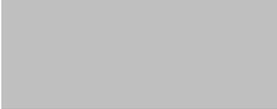
February 15, 2019
Robert G. (Bob) Bethell Joint Committee
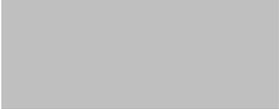
KMMC

- Purpose
- Membership
- Structure
- Stakeholder Working Group
- Data Resources Working Group

KMMC Purpose

- Increase the visibility, credibility, validity and usefulness of information broadly available about KanCare

- Establish a transparent process that transcends administrations and individuals

KMMC Purpose (cont.)

- Establish consensus on meaningful metrics, how to measure, how to report

- Focus on outcomes of whole person

- Over time, build capacity in Kansas to generate and use KanCare data

KMMC Membership

- Consumers
- State agencies
- Health plans

- Provider groups
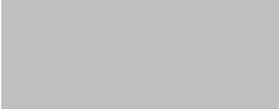- Advocacy groups
- Researchers

KMMC Structure

- Executive Committee
- Stakeholder Working Group
- Data Resources Working Group

# Executive Committee

- 17 members
  - Consumers (3)
  - Stakeholders (7)
  - State agency reps (4)
  - Researchers/methodologists (3)
- Chair and Vice Chair

Stakeholder Working Group

- Stakeholder Working Group includes:
  - Consumers
  - Advocates, associations, providers, state agencies, health plans, etc.
- Engage stakeholders in product design, including development of a mechanism for consumer engagement

Process

Data elements for selected research questions/domains

Research questions that address domains
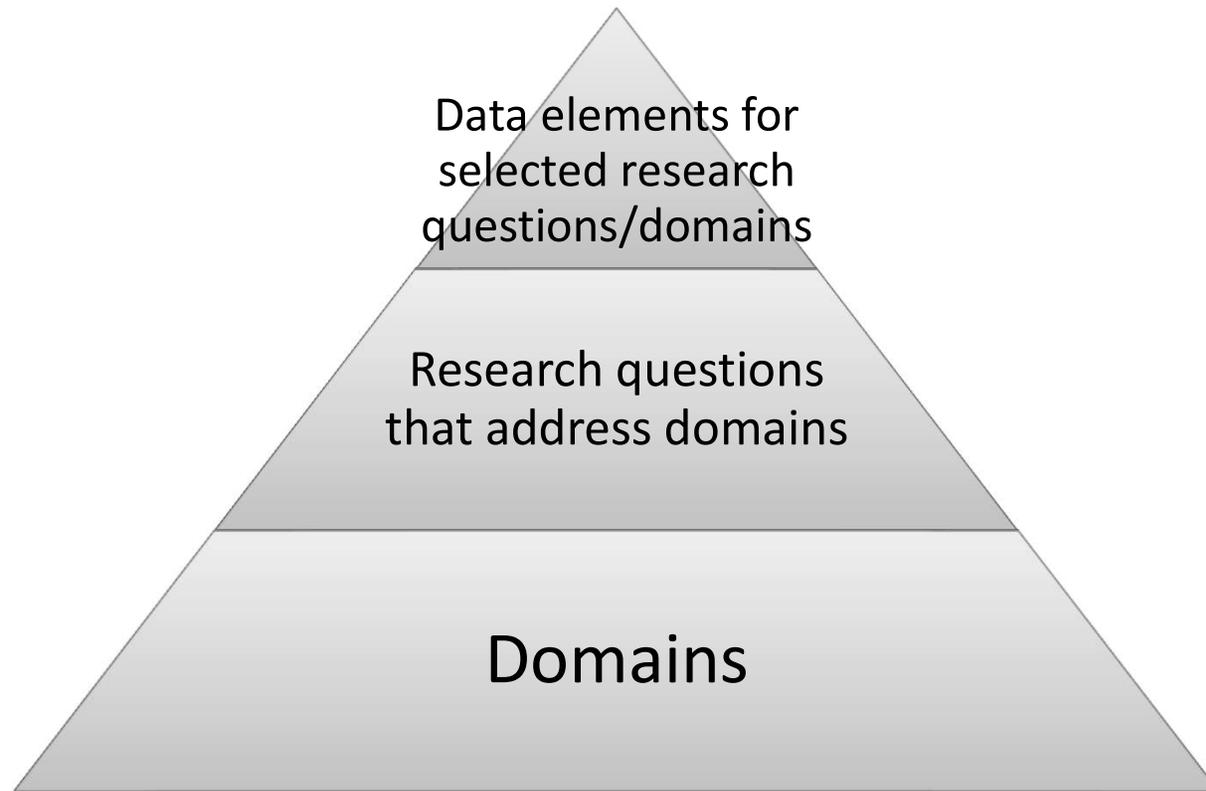
Domains

Domain & Research Question Examples

Eligibility Determination

- Applications/reviews that take longer than 45 days

Enrollee Characteristics

- How aware of their benefits are KanCare enrollees?
- How does the number of individuals self-directing their care relate to pre-KanCare?

Prioritization Criteria

To be rated as low, medium, high for each research question:

- Importance to stakeholders
- Important to consumers
- Level of impact on the consumer
- Number of people impacted

- Fiscal impact to the state/taxpayer
- Actionable
- Regularly available information
- Desire for more clarity on this issue

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Consumers Engagement Pilot

1. Seek consumer run organizations for a pilot project
2. Determine format pilot organizations utilize for survey
3. Develop key questions to ask KanCare consumers
4. Develop tool/method for pilot organizations to collect feedback
5. Provide training and support to pilot organizations
6. Review survey results and analyze feedback from pilot organizations to assess whether formats and/or questions should be modified prior to rolling out to other KanCare consumers.

Data Resources Working Group

Membership	Work Process

- **Co-chaired by state agencies**
  - KanCare EQRO
  - University Partners
  - Provider trade associations
  - Advocacy groups

- Projects prioritized by Stakeholder Working Group
- **Sub-groups complete tasks**
  - Report to Data Resources Working Group
- **Data Resources Working Group reports findings to Stakeholder Working Group**

Data Resources Working Group

Work To Date

- **KanCare service utilization report**
- **Data mapping**
  - Domain, data source, existing reporting
- **Review Tool**
- **Methodology Template**

Next Steps

- **Next Meeting: March 1, 2019**
- Finalize analytics of Non-emergency transportation and HCBS
- Develop work plan for remaining measures and metrics from SWG

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QUESTIONS?