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**To:** Chairman Hilderbrand and members of the Robert G. (Bob) Bethell Joint Committee on Home and Community Based Services and KanCare Oversight

**From:** Aaron Dunkel (Executive Committee Chair) & Sydney McClendon (Support Staff)

**Date:** April 22, 2021

**Re:** Update on the KanCare Meaningful Measures Collaborative (KMMC)

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Chairman Hilderbrand and Members of the Committee:

The KanCare Meaningful Measures Collaborative (KMMC) thanks you for your continued interest in the work of the KMMC. The KMMC welcomes the opportunity to provide you with a written update on our work ahead of our quarterly meeting scheduled for June 11, after which the KMMC will have a more substantive update regarding recommendations on Meaningful Measures for the KanCare program.

**KanCare Meaningful Measures Collaborative**

The KMMC was created out of a desire to better understand how KanCare is performing. KMMC is a coalition of KanCare consumers, stakeholders, researchers and state staff whose goal is not to evaluate KanCare, but instead to establish consensus around which data and metrics are most needed to better understand the performance of the program.

For additional information on the KMMC, its members and past and present meetings, please visit [KMMCCdata.org](http://KMMCCdata.org).

**Priority Topics, 2021**

One purpose of KMMC is to establish consensus around a smaller set of measures — Meaningful Measures — that are important to KanCare stakeholders. The KMMC is currently developing recommendations for Meaningful Measures that address the following topics and questions:

1. *Telehealth:*
  - a. What factors (e.g., internet or device access) have facilitated or impeded access to telehealth services?

2. *Quality Assurance:*

- a. Are home and community-based services (HCBS) populations receiving the level of services they need? Includes the intellectual and developmental disabilities (I/DD), physical disability (PD), frail elderly (FE), brain injury (BI), technology assisted (TA), serious emotional disturbance (SED), and Autism waivers.

3. *Behavioral Health<sup>1</sup>:*

- a. Are KanCare members able to access mental health services when needed?
- b. Are KanCare adult members with serious and persistent mental illness (SPMI) able to access mental health services when needed?
- c. Are KanCare youth experiencing Serious Emotional Disturbance (SED) able to access mental health services when needed?
- d. Are KanCare members with substance use disorders (SUD) able to access SUD services when needed?
- e. What is the quality of mental health services received by KanCare consumers?
- f. What is the quality of SUD services received by KanCare consumers?

Draft recommendations on these topics were discussed at the March 12 KMMC meeting, and the final recommendations are expected to be published following the June 11 KMMC meeting. Once the recommendations are finalized, the KMMC will develop existing measure reports (i.e., short reports that consolidate the recommended Meaningful Measures into one place) for the topics for which data are readily available. For topics where data are not available, the KMMC will pursue additional discussions around data and measurement opportunities with our partners.

Examples of the existing measure reports the KMMC published in October 2020 are linked below:

- [Overview: KanCare Meaningful Measures Collaborative](#)
- [Pregnancy Outcomes: Meaningful Measures in KanCare](#)
- [Care Coordination: Meaningful Measures in KanCare](#)
- [Network Adequacy: Meaningful Measures in KanCare](#)

The recommendations upon which the prior existing measure reports were built on can be found at the following link: [Recommendations on Meaningful Measures of KanCare \(April 2020\)](#).

If you have any questions, would like to discuss further, or would like to become more engaged with the KMMC, please contact:

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<sup>1</sup> Behavioral health encompasses both mental health services and substance use disorder (SUD) services.