

## Network Adequacy

### Stakeholder Working Group Questions

- What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)?
- If network adequacy is below the benchmark, why?

### Research Questions

- **RC11a.** What is the current measure for network adequacy in KanCare relative to a benchmark (e.g., contract standard)?
- **RC11b.** Overall, do KanCare members feel they have adequate access to care and services?

### Informational Questions

- How often does network adequacy being below the benchmark occur? What are main reasons?
- What is the process of “secret shoppers” and are summary data available?
- What will KanCare MCOs do when members do not have access to care/services as required by the contract for network adequacy? What adjustments do they make to get KanCare members access when there are gaps?

### Measures, Data Sources and Reports by Research Question

- **RC11a.** What is the current measure for network adequacy in KanCare relative to a benchmark (e.g., contract standard)?

Measure	Data Source	Report
Percent of members covered within network adequacy standards by provider type, MCO, and geographies	<a href="#">KanCare Network Adequacy Reporting</a> Measures are: <ul style="list-style-type: none"> <li>• Available in public reports</li> <li>• Submitted to the State by the MCO</li> <li>• For KanCare members overall</li> <li>• Reported quarterly</li> <li>• Available for trend analysis</li> <li>• Based on contract agreement</li> <li>• Applicable directly without additional resources</li> </ul>	<a href="#">MCO Network Access May 2019; KanCare Evaluation Annual Report 12.31.18</a> (Provider Network— GeoAccess, page 155-175; Table 37, page 161; Table 36, page 159)
Number and percent of members not within access distance by MCO, provider type, and geography		
Number of counties (and members) with 0% provider access by MCO, provider type, and geography		
Number and percent of waiver participants who received services in the type, scope, amount, duration, and frequency specified in the service plan (PM8; This measure will be revised and replaced soon for the state reporting.)	KDADS HCBS Quality Review Report Measures are: <ul style="list-style-type: none"> <li>• Available in public reports</li> <li>• For HCBS waiver participants</li> <li>• (To be confirmed) Collected through xxxxx sampling</li> <li>• (To be confirmed) based on service plan reviews</li> </ul>	<a href="#">KDADS HCBS Quality Review Report (October-December 2018) in KanCare 1115 Waiver Quarterly Report to CMS</a> (page 39)
Number and percent of survey respondents who reported receiving all services as		

<p>specified in their service plan (PM9; This measure will be removed from the state reporting.)</p>	<ul style="list-style-type: none"> <li>• Applicable directly without additional resources</li> </ul>	
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- **RC11b.** Overall, do KanCare members feel they have adequate access to care and services?

Measure	Data Source	Report
<p>In the last 6 months, when you (your child) needed care right away, how often did you (your child) get care as soon as you (he or she) needed?</p>	<p><a href="#">Health Plan Consumer Assessment of Healthcare Providers and Systems (CAHPS)</a> Measures are:</p> <ul style="list-style-type: none"> <li>• Available in public reports</li> <li>• Collected by certified third-party vendors</li> <li>• Collected through random sampling</li> <li>• For KanCare members overall and subgroups including adults, children and children with chronic conditions</li> <li>• Collected annually</li> <li>• Available for trend analysis</li> <li>• With available national benchmarks (Agency for Healthcare Research and Quality)</li> <li>• Applicable directly without additional resources</li> <li>• Not able to represent population subgroups, e.g., members with disability</li> </ul>	<p><a href="#">KanCare Evaluation Annual Report</a> (Table 42, page 175)</p>
<p>In the last 6 months, how often did you get (when you made) an appointment for a check-up or routine care (for your child) at a doctor's office or clinic (how often did you get an appointment) as soon as you (your child) needed?</p>		
<p>How often was it easy to get the care, tests, or treatment you (your child) needed?</p>		
<p>How often did you get an appointment (for your child) to see a specialist as soon as you needed?</p>		
<p>I was able to get all the services I thought I needed.</p>	<p>Mental Health Survey Measures are:</p> <ul style="list-style-type: none"> <li>• Available in public reports</li> <li>• Based on a random sample of KanCare members who received one or more mental health services in the prior six-month period</li> <li>• Collected annually</li> <li>• Available for trend analysis</li> <li>• Able to be compared to data in the Mental Health Statistics Improvement Program and SAMHSA Uniform Reporting System (to be confirmed)</li> <li>• Applicable directly without additional resources</li> </ul>	<p><a href="#">KanCare Evaluation Annual Report</a> (Table 43, page 178)</p>
<p>My family got as much help as we needed for my child.</p>		
<p>Services were available at times that were good for me (convenient for us/me).</p>		
<p>My mental health providers returned my calls in 24 hours.</p>		

Is the distance you travel to your counselor a problem or not a problem?	<p>SUD Survey</p> <p>Measures are:</p> <ul style="list-style-type: none"> <li>• Available in public reports</li> <li>• Based on convenience sampling of KanCare members who accessed SUD treatment services</li> <li>• Collected annually</li> <li>• Available for trend analysis (years 2012, 2014, 2015, 2016 and 2017)</li> <li>• Applicable directly without additional resources</li> <li>• Less likely to be representative of members with SUD</li> </ul>	<p><a href="#">KanCare Evaluation Annual Report</a> (page 180-181)</p>
Were you placed on a waiting list?		
If you were placed on a waiting list, how long was the wait?		
For urgent problems, how satisfied are you with the time it took to see someone?		
Thinking back to your first appointment for your current treatment, did you get an appointment as soon as you wanted?		
Children and Adolescents' Access to Primary Care Practitioners	<p>Health Effectiveness Data and Information Set (HEDIS)</p> <p>Measures are:</p> <ul style="list-style-type: none"> <li>• Not available</li> <li>• For age groups—12-24 months, 25 months to 6 years, 7-11 years and 12-19 years</li> <li>• (to be confirmed) based on claims data, medical record reviews or hybrid approach</li> <li>• Able to be compared to national benchmarks by NCQA</li> <li>• Available for trend analysis</li> <li>• In need of additional resources to derive from claims data and/or medical record reviews</li> </ul>	Not available

Stakeholder Question: What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?

Research Question: What is the current measure for network adequacy in KanCare relative to a benchmark (e.g., contract standard)?

<p><b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)</p>	
<p><b>Measures</b></p> <ol style="list-style-type: none"> <li>1. Percent of members (or the % of the state) covered within network adequacy standards by provider type, MCO, and geographies</li> <li>2. Number and percent of members not within access distance by MCO, provider type, and geography</li> <li>3. Number of counties (and members) with 0% provider access by MCO, provider type, and geography</li> </ol>	
<p><b>Data Source(s): KanCare Managed Care Organization Network Access</b></p>	
<p><b>Source of Report:</b></p> <ol style="list-style-type: none"> <li>1. <a href="#">KanCare Managed Care Organization Network Access May 2019</a> and <a href="#">KanCare Evaluation Annual Report</a>, Provider Network – GeoAccess PAGES 155 – 175</li> <li>2. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 37 on PAGE 161</li> <li>3. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 36 on PAGE 159</li> </ol>	
<p><b>Availability</b></p> <p><input checked="" type="checkbox"/> Measure available in public reports</p> <p><input type="checkbox"/> Measure available but not for public consumption</p> <p><input type="checkbox"/> Measure not currently available</p> <p><input type="checkbox"/> Other _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Raw data are not publicly available.</p>
<p><b>Methods</b></p> <p>Study Population</p> <p><input checked="" type="checkbox"/> KanCare members overall/in general</p> <p><input checked="" type="checkbox"/> Subgroup, (specify: Provider specialty, county type, and MCO)</p> <p>Data Source</p> <p><input checked="" type="checkbox"/> Administrative reports</p> <p><input type="checkbox"/> Claims data</p> <p><input type="checkbox"/> Survey with random sampling</p> <p><input type="checkbox"/> Survey with convenience sampling</p> <p><input type="checkbox"/> Other _____</p> <p>Data collection frequency</p> <p><input type="checkbox"/> Ongoing</p> <p><input type="checkbox"/> Monthly</p> <p><input type="checkbox"/> Annually</p> <p><input checked="" type="checkbox"/> Other <u>Quarterly</u></p> <p><input checked="" type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since <u>2013</u></p>	<p><i>Summary, notes and clarifying comments here.</i></p>
<p><b>Standards</b></p> <p>Derivation meets industry standard</p> <p><input checked="" type="checkbox"/> Yes (specify sources <u>KDHE Benchmark</u>)</p> <p>Benchmark</p> <p><input type="checkbox"/> National benchmark</p> <p><input type="checkbox"/> Peer state benchmark</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>KDHE Benchmarks (pp. 8-19) - <a href="https://www.kancare.ks.gov/docs/default-source/policies-and-reports/network-adequacy-reporting/final-geoaccess-standards---effective-5-31-19-with-hcbs-standards.pdf?sfvrsn=914e4c1b_4">https://www.kancare.ks.gov/docs/default-source/policies-and-reports/network-adequacy-reporting/final-geoaccess-standards---effective-5-31-19-with-hcbs-standards.pdf?sfvrsn=914e4c1b_4</a></p>

<input type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input checked="" type="checkbox"/> Other <u>KDHE Benchmark</u> <input type="checkbox"/> Not available	Examples of Other States' Standards for CMS (p. 37) - <a href="https://www.medicare.gov/medicaid/managed-care/downloads/guidance/adequacy-and-access-toolkit.pdf">https://www.medicare.gov/medicaid/managed-care/downloads/guidance/adequacy-and-access-toolkit.pdf</a>
<b>Resources/Effort Required</b> <input checked="" type="checkbox"/> Direct application <input type="checkbox"/> Some transformation/revision <input type="checkbox"/> Moderate transformation/revision <input type="checkbox"/> Significant transformation/revision <input type="checkbox"/> New measure needed <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Limitations</b> <input type="checkbox"/> Data quality issues (e.g., missing, consistency) <input type="checkbox"/> Generalizability <input type="checkbox"/> Certain groups are not represented <input checked="" type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i> The reporting reflects how MCOs have fulfilled the requirements in the contract and their coverage areas. Other measures from surveys provide the perspective from consumers, e.g., whether people get an appointment in a timely manner. The descriptions regarding process of "secret shoppers" and the steps to be taken when there is no provider available to provide services could further help understand the network adequacy.
<b>Other Notes:</b> The final GeoAccess Standards available on KanCare website has included HCBS standards since January 1, 2019	

Stakeholder Question: What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?

Research Question: What is the current measure for network adequacy in KanCare relative to a benchmark (e.g., contract standard)?

<b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)	
<ol style="list-style-type: none"> <li>(PM8) Number and percent of waiver participants who received services in the type, scope, amount, duration, and frequency specified in the service plan.</li> <li>(PM9) Number and percent of survey respondents who reported receiving all services as specified in their service plan.</li> </ol>	
<b>Data Source(s): KDADS HCBS Quality Review Report</b>	
<ol style="list-style-type: none"> <li><a href="#">KDADS HCBS Quality Review Report</a> October-December 2018, Page 23</li> <li><a href="#">KDADS HCBS Quality Review Report</a> October-December 2018, Page 24</li> </ol>	
<b>Availability</b> <input checked="" type="checkbox"/> Measure available in public reports <input type="checkbox"/> Measure available but not for public consumption <input type="checkbox"/> Measure not currently available <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i> Raw data may not be available to researchers.
<b>Methods</b> Study Population <input type="checkbox"/> KanCare members overall/in general <input checked="" type="checkbox"/> Subgroup, (specify: <b>Measure 1</b> - Waiver Participants whose service plans were reviewed. <b>Measure 2</b> – Waiver Participants interviewed by QMS staff) Data Source <input type="checkbox"/> Administrative reports <input type="checkbox"/> Claims data <input type="checkbox"/> Survey with random sampling <input checked="" type="checkbox"/> Survey with convenience sampling <input type="checkbox"/> Other _____ Data collection frequency <input type="checkbox"/> Ongoing <input type="checkbox"/> Monthly <input type="checkbox"/> Annually <input checked="" type="checkbox"/> Other <u>Quarterly</u> <input checked="" type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since <u>2013</u>	<i>Summary, notes and clarifying comments here.</i>  Methods information: <a href="https://www.kdads.ks.gov/docs/default-source/legislative-information-and-advocacy/2017/January/house-hhs-kancare-renewal---kdads-opertional-plan-1-23-17.pdf?sfvrsn=f50339ee_2">https://www.kdads.ks.gov/docs/default-source/legislative-information-and-advocacy/2017/January/house-hhs-kancare-renewal---kdads-opertional-plan-1-23-17.pdf?sfvrsn=f50339ee_2</a>  <b>Measure 1</b> will be revised and replaced soon, and <b>Measure 2</b> will be removed as a measure soon – see Limitations below
<b>Standards</b> Derivation meets industry standard <input checked="" type="checkbox"/> Yes (specify sources <u>CMS</u> ) Benchmark <input type="checkbox"/> National benchmark <input checked="" type="checkbox"/> Peer state benchmark <input type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input type="checkbox"/> Other _____ <input type="checkbox"/> Not available	<i>Summary, notes and clarifying comments here.</i> Reports to CMS.  Examples of similar/same measures from other states: <a href="#">IL External Quality Review Annual Report State Fiscal Years 2017-2018</a> Measure 1: p. F-7 (372) (Measure 39D) Measure 2: p. F-6 (371) (Measure 40D)

<p><b>Resources/Effort Required</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Direct application</li> <li><input type="checkbox"/> Some transformation/revision</li> <li><input type="checkbox"/> Moderate transformation/revision</li> <li><input type="checkbox"/> Significant transformation/revision</li> <li><input type="checkbox"/> New measure needed</li> <li><input type="checkbox"/> Other _____</li> </ul>	<p><i>Summary, notes and clarifying comments here.</i></p>
<p><b>Limitations</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Data quality issues (e.g., missing, consistency)</li> <li><input checked="" type="checkbox"/> Generalizability</li> <li><input checked="" type="checkbox"/> Certain groups are not represented</li> <li><input type="checkbox"/> Other _____</li> </ul>	<p><i>Summary, notes and clarifying comments here.</i></p> <p><b>Measure 1:</b> PM8 is being revised and will soon be replaced as: “Number and percent of waiver participants who received services and supports as authorized in their person-centered service plans.”</p> <p><b>Measure 2:</b> PM9 will be removed/no longer reported to CMS as part of the upcoming revisions to the global HCBS performance measures. The quality manager has recently confirmed that this measure will no longer be tracked or reported once the waivers are amended.</p>
<p><b>Other Notes:</b></p>	

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Research Question: Overall, do KanCare members feel they have adequate access to care and services?

<p><b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)</p> <ol style="list-style-type: none"> <li>1. In the last 6 months, when you (your child) needed care right away, how often did you (your child) get care as soon as you (he or she) needed?</li> <li>2. In the last 6 months, how often did you get (when you made) an appointment for a check-up or routine care (for your child) at a doctor's office or clinic (how often did you get an appointment) as soon as you (your child) needed?</li> <li>3. How often was it easy to get the care, tests, or treatment you (your child) needed?</li> <li>4. How often did you get an appointment (for your child) to see a specialist as soon as you needed?</li> </ol>	
<p><b>Data Source(s):</b> CAHPS</p> <ol style="list-style-type: none"> <li>1. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 42 on PAGE 175</li> <li>2. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 42 on PAGE 175</li> <li>3. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 42 on PAGE 175</li> <li>4. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 42 on PAGE 175</li> </ol>	
<p><b>Availability</b></p> <p><input checked="" type="checkbox"/> Measure available in public reports</p> <p><input type="checkbox"/> Measure available but not for public consumption</p> <p><input type="checkbox"/> Measure not currently available</p> <p><input type="checkbox"/> Other _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Raw CAHPS data not available to researchers.</p>
<p><b>Methods</b></p> <p>Study Population</p> <p><input checked="" type="checkbox"/> KanCare members overall/in general</p> <p><input checked="" type="checkbox"/> Subgroup, (specify: Adult; General Child; Child w/ Chronic Conditions)</p> <p>Data Source</p> <p><input type="checkbox"/> Administrative reports</p> <p><input type="checkbox"/> Claims data</p> <p><input checked="" type="checkbox"/> Survey with random sampling</p> <p><input type="checkbox"/> Survey with convenience sampling</p> <p><input type="checkbox"/> Other _____</p> <p>Data collection frequency</p> <p><input type="checkbox"/> Ongoing</p> <p><input type="checkbox"/> Monthly</p> <p><input checked="" type="checkbox"/> Annually</p> <p><input type="checkbox"/> Other _____</p> <p><input checked="" type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since <u>2014</u></p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Sampling design does not currently support subgroup analysis (e.g., those with disability, elderly).</p>
<p><b>Standards</b></p> <p>Derivation meets industry standard</p> <p><input checked="" type="checkbox"/> Yes (specify sources <a href="#">AHRQ</a>)</p> <p>Benchmark</p> <p><input checked="" type="checkbox"/> National benchmark</p> <p><input type="checkbox"/> Peer state benchmark</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Look at <a href="https://www.ahrq.gov/cahps/cahps-database/index.html">https://www.ahrq.gov/cahps/cahps-database/index.html</a> for more information</p> <p>Potential <a href="#">National Benchmarks</a>:</p>



<input type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input type="checkbox"/> Other _____ <input type="checkbox"/> Not available	<b>Measure 1, 2, 3, and 4:</b> p. 7 – Getting Care Quickly Composite – for adults; p. 12 – Getting Care Quickly for a Child Composite – for children
<b>Resources/Effort Required</b> <input checked="" type="checkbox"/> Direct application <input type="checkbox"/> Some transformation/revision <input type="checkbox"/> Moderate transformation/revision <input type="checkbox"/> Significant transformation/revision <input type="checkbox"/> New measure needed <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Limitations</b> <input type="checkbox"/> Data quality issues (e.g., missing, consistency) <input type="checkbox"/> Generalizability <input checked="" type="checkbox"/> Certain groups are not represented <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Other Notes:</b>	

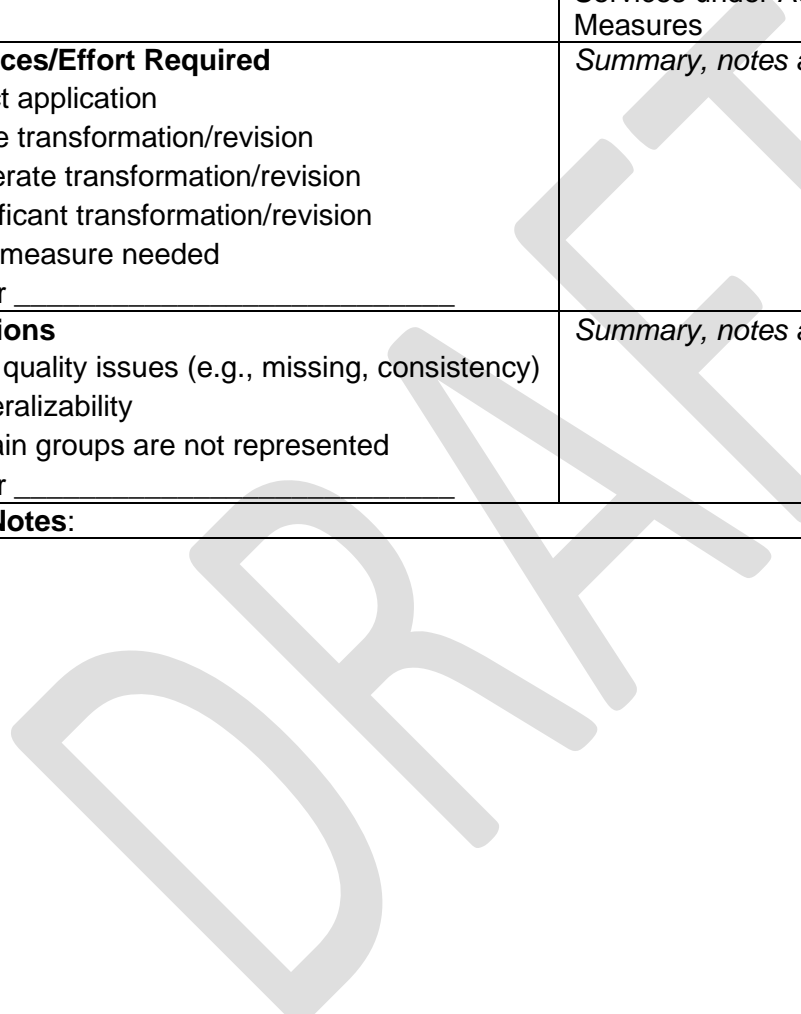
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Stakeholder Question: What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?

Research Question: Overall, do KanCare members feel they have adequate access to care and services?

<b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)	
<ol style="list-style-type: none"> <li>1. I was able to get all the services I thought I needed.</li> <li>2. My family got as much help as we needed for my child.</li> <li>3. Services were available at times that were good for me (convenient for us/me).</li> <li>4. My mental health providers returned my calls in 24 hours.</li> </ol>	
<b>Data Source(s): Member Survey – Mental Health</b>	
<ol style="list-style-type: none"> <li>1. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 43 on PAGE 178</li> <li>2. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 43 on PAGE 178</li> <li>3. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 43 on PAGE 179</li> <li>4. <a href="#">KanCare Evaluation Annual Report</a>, TABLE 43 on PAGE 180</li> </ol>	
<b>Availability</b> <input checked="" type="checkbox"/> Measure available in public reports <input type="checkbox"/> Measure available but not for public consumption <input type="checkbox"/> Measure not currently available <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i> Raw MH Survey data may not be available to researchers.
<b>Methods</b> Study Population <input type="checkbox"/> KanCare members overall/in general <input checked="" type="checkbox"/> Subgroup, (specify: KanCare members who receive one or more MH services in the prior six-month period) Data Source <input type="checkbox"/> Administrative reports <input type="checkbox"/> Claims data <input checked="" type="checkbox"/> Survey with random sampling <input type="checkbox"/> Survey with convenience sampling <input type="checkbox"/> Other _____ Data collection frequency <input type="checkbox"/> Ongoing <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other _____ <input checked="" type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since <u>2011</u>	<i>Summary, notes and clarifying comments here.</i> Sampling design does not currently support subgroup analysis (e.g., those with disability, elderly).
<b>Standards</b> Derivation meets industry standard <input checked="" type="checkbox"/> Yes (specify sources <u>SAMSHA URS</u> ) Benchmark <input checked="" type="checkbox"/> National benchmark <input type="checkbox"/> Peer state benchmark <input type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i> Uniform Reporting System (URS) is a state, national, and territories reporting system collected annually to support the Community Mental Health Services Block Grant program. State Mental Health Authorities report on National Outcome Measures (NOMS), evidence-based practices, and utilization measures providing an overview of state mental health delivery systems.

<input type="checkbox"/> Not available	<p>Potential National Benchmark: <a href="#">2018 SAMSHA Uniform Reporting System (URS)</a></p> <p><b>Measure 1:</b> p. 2 – Access to Services under Adult Consumer Survey Measures</p> <p><b>Measure 2:</b> p. 2 – Access to Services under Child/Family Consumer Survey Measures</p> <p><b>Measure 3:</b> p. 2 – Quality/Appropriateness of Services under Adult Consumer Survey Measures</p> <p><b>Measure 4:</b> p. 2 – Quality/Appropriateness of Services under Adult Consumer Survey Measures</p>
<p><b>Resources/Effort Required</b></p> <p><input checked="" type="checkbox"/> Direct application</p> <p><input type="checkbox"/> Some transformation/revision</p> <p><input type="checkbox"/> Moderate transformation/revision</p> <p><input type="checkbox"/> Significant transformation/revision</p> <p><input type="checkbox"/> New measure needed</p> <p><input type="checkbox"/> Other _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p>
<p><b>Limitations</b></p> <p><input type="checkbox"/> Data quality issues (e.g., missing, consistency)</p> <p><input type="checkbox"/> Generalizability</p> <p><input checked="" type="checkbox"/> Certain groups are not represented</p> <p><input type="checkbox"/> Other _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p>
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<p><b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)</p> <ol style="list-style-type: none"> <li>1. Is the distance you travel to your counselor a problem or not a problem?</li> <li>2. Were you placed on a waiting list?</li> <li>3. If you were placed on a waiting list, how long was the wait?</li> <li>4. For urgent problems, how satisfied are you with the time it took to see someone?</li> <li>5. Thinking back to your first appointment for your current treatment, did you get an appointment as soon as you wanted?</li> </ol>	
<p><b>Data Source(s): Member Survey – SUD</b></p> <ol style="list-style-type: none"> <li>1. <a href="#">KanCare Evaluation Annual Report</a>, in text on PAGE 181</li> <li>2. <a href="#">KanCare Evaluation Annual Report</a>, in text on PAGE 181</li> <li>3. <a href="#">KanCare Evaluation Annual Report</a>, in text on PAGE 181</li> <li>4. <a href="#">KanCare Evaluation Annual Report</a>, in text on PAGE 181</li> <li>5. <a href="#">KanCare Evaluation Annual Report</a>, in text on PAGE 181</li> </ol>	
<p><b>Availability</b></p> <p><input checked="" type="checkbox"/> Measure available in public reports</p> <p><input type="checkbox"/> Measure available but not for public consumption</p> <p><input type="checkbox"/> Measure not currently available</p> <p><input type="checkbox"/> Other _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Raw SUD Survey data may not be available to researchers.</p>
<p><b>Methods</b></p> <p>Study Population</p> <p><input type="checkbox"/> KanCare members overall/in general</p> <p><input checked="" type="checkbox"/> Subgroup, (specify: KanCare members who accessed SUD treatment services)</p> <p>Data Source</p> <p><input type="checkbox"/> Administrative reports</p> <p><input type="checkbox"/> Claims data</p> <p><input type="checkbox"/> Survey with random sampling</p> <p><input checked="" type="checkbox"/> Survey with convenience sampling</p> <p><input type="checkbox"/> Other _____</p> <p>Data collection frequency</p> <p><input type="checkbox"/> Ongoing</p> <p><input type="checkbox"/> Monthly</p> <p><input type="checkbox"/> Annually</p> <p><input checked="" type="checkbox"/> Other (Years: 2012, 2014, 2015, 2016, and 2017)</p> <p><input type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since _____</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Sampling design does not currently support subgroup analysis (e.g., those with disability, elderly).</p> <p>“The 2012 results are reported for the SUD survey questions in this report; however, due to the difference in numbers of survey respondents and the additional non-Medicaid members surveyed in 2012, comparisons cannot be directly made with survey results in 2014 to 2017.” p. 140 of KFMC report</p>
<p><b>Standards</b></p> <p>Derivation meets industry standard</p> <p><input type="checkbox"/> Yes (specify sources_____)</p> <p>Benchmark</p> <p><input type="checkbox"/> National benchmark</p> <p><input type="checkbox"/> Peer state benchmark</p>	<p><i>Summary, notes and clarifying comments here.</i></p> <p>Can't find anything in other states or nationally for these measures.</p>

<input type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input type="checkbox"/> Other _____ <input checked="" type="checkbox"/> Not available	
<b>Resources/Effort Required</b> <input checked="" type="checkbox"/> Direct application <input type="checkbox"/> Some transformation/revision <input type="checkbox"/> Moderate transformation/revision <input type="checkbox"/> Significant transformation/revision <input type="checkbox"/> New measure needed <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Limitations</b> <input type="checkbox"/> Data quality issues (e.g., missing, consistency) <input checked="" type="checkbox"/> Generalizability <input checked="" type="checkbox"/> Certain groups are not represented <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Other Notes:</b>	

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Stakeholder Question: What is the network adequacy in KanCare, relative to a benchmark (e.g., contract standard)? If network adequacy is below the benchmark, why?

Research Question: Overall, do KanCare members feel they have adequate access to care and services?

<b>KMMC Measure Assessment Tool</b> (Note: In each category, check all that apply)	
<b>Measure:</b> Children and Adolescents' Access to Primary Care Practitioners	
<b>Data Source(s):</b> Healthcare Effectiveness Data and Information Set (HEDIS)	
<b>Source of Measure:</b> Healthcare Effectiveness Data and Information Set ( <a href="#">HEDIS</a> )	
<p><b>Availability</b></p> <input checked="" type="checkbox"/> Measure available in public reports <input type="checkbox"/> Measure available but not for public consumption <input type="checkbox"/> Measure not currently available <input type="checkbox"/> Other _____	<p><i>Summary, notes and clarifying comments here.</i>                  Available publicly at the national-level but not the state-level.</p>
<p><b>Methods</b></p> <p>Study Population</p> <input type="checkbox"/> KanCare members overall/in general <input checked="" type="checkbox"/> Subgroup, (specify: Age Groups – 12-24 Months, 25 months – 6 years, 7-11 years, and 12-19 years and Payers – Commercial, Medicaid, and Medicare) <p>Data Source</p> <input type="checkbox"/> Administrative reports <input checked="" type="checkbox"/> Claims data <input checked="" type="checkbox"/> Survey with random sampling <input type="checkbox"/> Survey with convenience sampling <input type="checkbox"/> Other _____ <p>Data collection frequency</p> <input type="checkbox"/> Ongoing <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other _____ <input checked="" type="checkbox"/> Potential for longitudinal analysis. Data has been consistently measured since 2003	<p><i>Summary, notes and clarifying comments here.</i>                  Sampling design does not currently support subgroup analysis (e.g., those with disability, elderly). (<a href="#">Results Here</a>)</p> <p>Data Source information:  <a href="https://www.ncqa.org/hedis/data-submission/">https://www.ncqa.org/hedis/data-submission/</a></p>
<p><b>Standards</b></p> <p>Derivation meets industry standard</p> <input checked="" type="checkbox"/> Yes (specify sources <a href="#">NCQA</a> ) <p>Benchmark</p> <input checked="" type="checkbox"/> National benchmark <input type="checkbox"/> Peer state benchmark <input checked="" type="checkbox"/> Private payer benchmark <input checked="" type="checkbox"/> Prior performance as benchmark <input type="checkbox"/> Other _____ <input type="checkbox"/> Not available	<p><i>Summary, notes and clarifying comments here.</i>                  National Committee for Quality Assurance (NCQA)'s Quality Compass allows health plans, purchasers, consultants, and media to examine quality improvement and benchmark plan performance for comparative health plan performance analyses – <a href="#">here</a>.</p> <p>Can use the national numbers posted <a href="#">here</a> as a benchmark if we get access to the Kansas numbers for this measure.</p>
<p><b>Resources/Effort Required</b></p> <input type="checkbox"/> Direct application <input checked="" type="checkbox"/> Some transformation/revision <input type="checkbox"/> Moderate transformation/revision	<p><i>Summary, notes and clarifying comments here.</i>                  Need to request the Kansas-level numbers from HEDIS or the organization reporting numbers to NCQA.</p>

<input type="checkbox"/> Significant transformation/revision <input type="checkbox"/> New measure needed <input type="checkbox"/> Other _____	
<b>Limitations</b> <input type="checkbox"/> Data quality issues (e.g., missing, consistency) <input type="checkbox"/> Generalizability <input checked="" type="checkbox"/> Certain groups are not represented <input type="checkbox"/> Other _____	<i>Summary, notes and clarifying comments here.</i>
<b>Other Notes:</b> Can compare Medicaid numbers to Commercial HMOs and PPOs numbers provided in results.	

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