## KanCare Meaningful Measures Collaborative (KMMC)

May 15, 2020 → via Zoom Conference

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#### Having trouble joining?

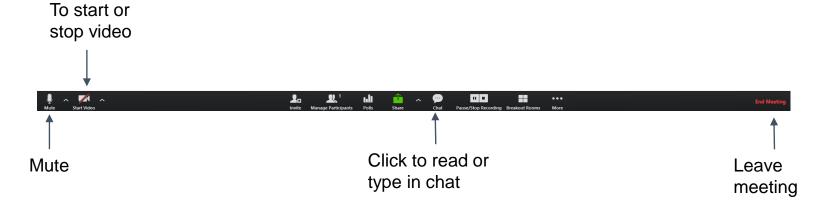
→ Email <u>chouchen@khi.org</u>



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#### **AGENDA**

- Check-in & Resource Sharing
- Update on KMMC Efforts
- Impact of COVID-19 on KMMC Work

### **CHECK-IN**

- What is your current capacity/workload during this time?
- What gaps in knowledge have you encountered?
- What resource has been particularly helpful to you during this time?



# UPDATE ON KMMC EFFORTS

# Recommendation Summary Document

- Modifications made since 3/2
- Included in April KMMC Newsletter
- Available here:

https://www.khi.org/assets/uploads/news/1486 0/2020.04.29\_recsummary\_final.pdf

## **Existing Measures Template**

- Pregnancy Outcomes
- Care Coordination
- Network Adequacy

#### NATIONAL RESOURCES

- Executive Committee Discussion
- Ongoing planning work

#### ANNUAL REPORT OUTLINE

- Approach
- Executive Summary
- Introduction purpose and scope of work, organization of the KMMC, timeline
- KMMC Process

# ANNUAL REPORT OULTINE (CONT'D.)

- Recommendation Summary Doc
- Existing Measure Reports
- Consumer Engagement
- Conclusion/Next Steps
- Appendices Charters, measure summaries for 9 priority areas

#### **SWG EFFORTS**

- SWG member prioritization survey
- Survey results in context of COVID-19

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# IMPACT OF COVID-19 ON KMMC WORK

### **IMPACT OF COVID-19**

- Review SWG survey results
- Consumer engagement during/following COVID-19

#### **SWG PRIORITIZATION CRITERIA**

#### Importance

- 1. Important to consumers
- 2. Important to the SWG
- 3. Desire for more clarity
- 4. # of people impacted
- Level of impact on consumer
- 6. Fiscal impact

#### Feasibility

- 7. Regularly available information
- 8. Actionability

Topic	Summed Average Criteria Score
<b>Quality assurance.</b> Are quality assurance measures in place to ensure that individuals receive the level of services they need?	33.9
Access. Where are KanCare services provided, and to which consumers? What are the outcomes associated with individuals who cannot access care?  Setting of choice. Does KanCare improve enrollees' ability to live independently in the community setting of	33.0
their choice?	32.9
<b>Communication.</b> How effectively does KanCare communicate with members? Are members satisfied with the degree to which they understand and can make decisions about their services?	32.7
Wait lists. What impact on outcomes are associated with wait lists and high vacancy rates?	32.4

Kansas Health Institute

Topic	Summed Average Criteria Score
<b>Disparities.</b> Does KanCare reduce disparities related to health outcomes? (e.g., geography, race/ethnicity, disability type)	31.6
Cost of Care. How are funding/costs associated with KanCare distributed? Does the total cost of care for members vary based on location of service and how the services are accessed? For high-cost drivers, is KanCare making a difference?	31.0
Eligibility. What are the barriers to having an application processed in a timely manner? How many annual renewals are processed with no changes from year to year? How do	
standards for eligibility affect health outcomes?  Levels of care. Have levels of care for individuals in nursing facilities changed pre-KanCare compared to post-KanCare?	30.9 29.4
Enrollee Treatment. Are KanCare enrollees satisfied with the way they are treated?	28.5
<b>Employment.</b> What impact does KanCare have on employment?	26.4

Kansas Health Institute

#### **SWG PRIORITIES & COVID-19**

- Any topics that would have scored higher in light of COVID-19?
- Any changes needed to current topics to incorporate COVID-19 concerns?
- Any topics not listed that have emerged due to COVID-19?

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#### **CONSUMER ENGAGEMENT & COVID-19**

- Are there opportunities to hear from consumers regarding their experiences, concerns, questions, issues?
- Do any KMMC members already have feedback in a systematic way?

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#### **CONNECT WITH THE KMMC**

- Get monthly updates via the KMMC newsletter. Email <u>KMMC@khi.org</u> to join
- Website is <u>kmmcdata.org</u>
- Next meeting: August 7, 1pm-4pm