Community Engagement Institute – Wichita State University Kansas Meaningful Measures Collaborative Consumer Engagement Efforts Updated 9-5-2019

The following is provided as an updated guide regarding efforts to engage Kansas Medicaid (KANCARE) consumers in the Kansas Meaningful Measures Collaborative (KMMC). More specifically, as part of KMMC, participating organizations were asked if they could engage with consumers/persons served regarding their experiences, thoughts and opinions regarding KANCARE. A common script was developed for administration. The following describes the organizations that indicated interest in administering and the status of their efforts.

Organization	Contact	Consumers Person Served	Status & Next Steps	Engagement Approach?
Aetna	Scott Brunner	Aetna members	Administering at clinics and events through August/early September.	In-person through events and clinics.
CPAAA (and potentially other AAAs)	Annette Graham	Older Adults	One-to-one interviews starting late August. A few revisions made due to population.	One-to-one phone calls or in-person.
CRO Network	Scott Wituk	MH Consumers	Completed with approximately 35 members of the CRO Network. Notes available.	In-person Group.
Families Together	Tami Allen	Families with child with disability	Due to other pressing priorities, they are not able to administer at this time.	NA
KIDS Network	Christy Schunn	Bereaved moms; expectant moms	One-to-one interviews with approximately 20.	One-to-one phone calls or in-person.
Oral Health KS	Tanya Dorf Brunner	Medicaid Consumers (general)	OHK is not able to easily connect with consumers so not able to assist at this time.	NA
Poetry for Personal Power	Corinna West	MH Consumers	Need to check on whether now is a good time or not.	TBD
SACK	Stephanie	Persons with ID/DD	Interviews with approximately 25 completed by end of Oct.	TBD
Three Rivers - KACIL	Audrey Schremmer	Independent living – persons with disabilities	Due to other pressing priorities, they are not able to administer at this time.	NA